

Perinatal Mental Health July Webinar: Engaging Emergency Departments in PMH Work

July 27th, 2026

12:00pm – 1:00pm



Attendance Poll

Please fill out the poll so that we can track hospital team attendance for Perinatal Mental Health Webinars. If unable to complete poll, please email rebecca.ainis@northwestern.edu

Staff supporting the Perinatal Mental Health (PMH) initiative!



Rebecca Ainis

ILPQC Project Coordinator

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Kristina Diaz

ILPQC Nurse Quality Manager

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Call Overview



- ILPQC/PMH Announcements
- Tracking Progress with PMH Data Review
- Engaging Emergency Departments in PMH Work
- Team Talk
 - University of Chicago Medicine; Anna Marzano, BSN, RN, C-EFM, CBC
- PMH Next Steps

ILPQC Announcements

Recognition for OB Providers

Engaging in your PMH Initiative

Help them get ABOG credit for QI work

The PMH Initiative is an approved ABOG Continuing Certification Part IV activity

Steps to receive ABOG QI credit: **Must be completed by November 15th**

1. **Identify providers who meaningfully participate in your PMH initiative QI work**
2. Submit attestation form in REDCap detailing provider participation in PMH initiative
3. ILPQC approves and sends provider and QI team certificate of completion
4. Provider applies for Continuing Certification in ABOG portal by November 15th
5. Provider selects ILPQC PMH initiative as Part IV requirement for QI activity and uploads certificate of completion

Complete the attestation
form for each OB provider
by September 15th :



**Another opportunity to
engage OB provider
participation on your PMH
QI team**

Changes to the Maternal Mental Health Conditions Education, Early Diagnosis, and Treatment Act

Section 15 requires as of January 1, 2026

- Hospitals must “distribute these [maternal mental health educational] materials to employees regularly assigned to work with pregnant or postpartum women.”
- Hospitals must “incorporate these materials in any employee training that is related to patient care of pregnant or postpartum women.”
- Hospitals should distribute maternal mental health educational materials to “hospital employees assigned to work in the perinatal unit” and **“Any other service the birthing hospital determines should be included in the program to provide optimal patient care.”**
- ILPQC’s PMH initiative and recommended training e-modules meet the requirement for PMH education for Illinois hospitals for OB staff and ER staff

OB staff and ER staff should be included in PMH training for optimal patient care

Scan here to
access the full
PDF of the act



PMH Clinician Training Opportunity



- ILPQC is sponsoring an upcoming PSI PMH training
- **What:** Online Maternal Mental Health Certificate Training Course on the track to receiving PSI Perinatal Mental Health-C certification
- **Who:** Mental health and healthcare providers, including social workers, psychologists, marriage and family therapists, childbirth professionals, physicians, nurses, and psychiatric providers
- **When:**
 - September 14-December 21, 2026
 - Mondays at 12-2pm CST



Visit the PSI perinatal mental health training website for more information on PSI trainings:



Complete interest form here



Trauma-Informed Care Workshop

- ILPQC is sponsoring four trauma-informed care trainings led by Dr. Tracey Vogel, Director of the Perinatal Trauma-Informed Care Clinic in Pittsburgh, PA, for anyone on your QI team, providers, nurses, social workers, learners (great for OB residents/fellows)
- **What: 4 half-day in-person workshops:** 2 in Chicago & 1 in Southern and 1 in Central, IL
- **When:**
 - **Southern IL:** August 28th, 2026; 8am-12pm
 - **Chicago:** September 10th, 2026; 8am-12pm
 - **Central IL:** September 11th, 2026; 8am-12pm
- **Where:**
 - **Southern IL:** Southwestern Illinois College, Belleville, IL
 - **Chicago:** Glenbrook Hospital, Glenview, IL
 - **Central IL:** OSF Children's Hospital of Illinois, Peoria, IL



Dr. Tracey Vogel

**August 28th
registration:**



**September 10th
registration:**



**September 11th
registration:**



Community Doula Training Program: 2nd Cohort

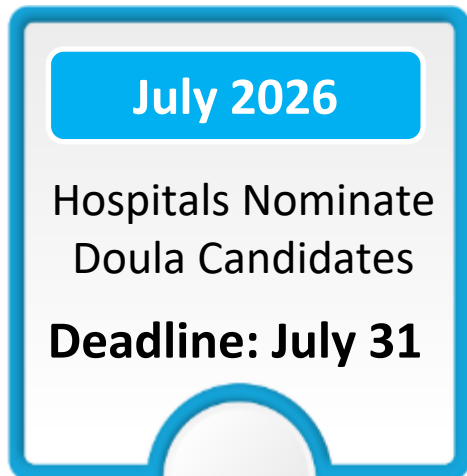
Building Hospital / Doula Engagement strategy for Birth Quality Designation

Program Entails:

1. Hospitals identify doulas who need additional training or patients/community members who want to be doulas
2. Nominated candidates will receive FREE Medicaid Eligible Doula Training
3. Hospitals support, mentor, and celebrate their doula candidates success!



**NOMINATE YOUR
DOULA CANDIDATE**



Contact info@ilpqc.org with questions

Mommas Voices Lived Experience Integration Training

Offers guidance on how to effectively build a patient engagement culture and perform work that integrates patients and those with lived experience into Patient Support Bundle Implementation and QI work

- **Free Training for first 50 hospital teams to sign up**
 - 4 weekly 1-hour live Zoom sessions, optional self-paced sessions: *Noon to 1pm, August 13, 20, 27th & Sept 3rd*
- **Hospital Benefits**
 - 5 free Patient Family Partner training coupons per hospital
 - Technical assistance: 30-min kickoff + ongoing support
 - Builds strong, sustainable patient and family partners

Contact info@ilpqc.org with questions

Maternal Mortality & Morbidity Advocates
Lived Experience Integration® Training

The Lived Experience Integration into Quality Improvement (QI) offers guidance for QI teams on how to effectively build a patient engagement culture, and perform work that integrates patients and those with lived experience into Patient Support Bundle implementation and QI work.

Topics Include ↗

- Our Philosophy
- Culture Change
- Get Prepared
- Recruiting Patients
- Onboarding
- Feedback Tools
- Reporting & Data

What Others Said
↓

Cohort	Session Dates
Class 1	Aug 13 12-1pm CT
Class 2	Aug 20 12-1pm CT
Class 3	Aug 27 12-1pm CT
Class 4	Sep 3 12-1pm CT

This training was very useful in providing actionable resources that are accessible and can be reviewed, shared and completed in a timely manner. We feel much better equipped to work with patients and families.

-Dr. Charlene Collier, Director and Co-Founder, Mississippi Perinatal Quality Collaborative



Sign up here to get your team registered

PMH OB Provider Education Campaign

Posters with PMH Workflows



What every OB provider needs to know to save a mother's life

Perinatal mental health (PMH) conditions are a leading cause of maternal death in Illinois.

1 in 5 women experience a mental health condition during pregnancy or postpartum, yet most are never identified or treated. Every OB provider needs to know how to screen and assess for PMH conditions, counsel on treatment options, start treatment, and provide warm handoffs to therapy and close OB follow up.

Early recognition and treatment saves lives:
Key steps to improve maternal outcomes

- Screen routinely for depression and anxiety
- Schedule close OB follow up to track response
- Assess safety, severity and treatment options (therapy, medication, or both)
- Provide trauma-informed, compassionate care to reduce stigma
- Start treatment, and provide warm handoff to therapy and support services

Essential resources

IL DocAssist
Free perinatal psychiatry consultation to help providers with PMH treatment
Monday through Friday, 9 a.m.-5 p.m.
866-986-2778

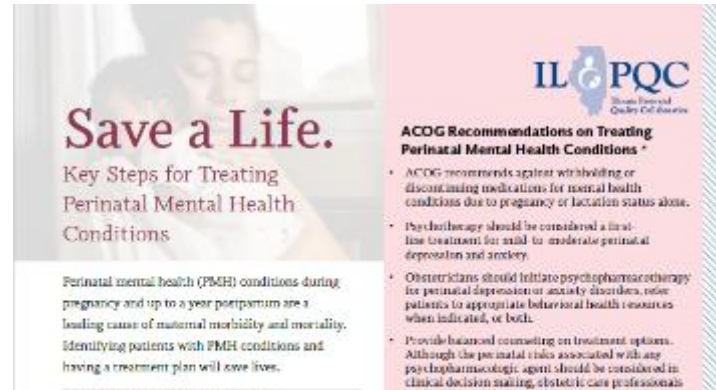
IL MOMS Line
Free 24/7 hotline for patients; assessment, support and mental health referral assistance
866-364-6667

MAR NOW
24/7 hotline to access medications for opioid use disorder and care coordination
833-234-6343

Quick Reference Guide
Assess for mental health to therapy behavioral health care and other supports

ILPQC Toolkit & Resources
Perinatal Mental Health (PMH) resource toolkits, algorithms and behavioral health to care wheel resources
Contact us: info@ilpqc.org

ILPQC
Illinois Perinatal Quality Collaborative



Save a Life.

Key Steps for Treating Perinatal Mental Health Conditions

Perinatal mental health (PMH) conditions during pregnancy and up to a year postpartum are a leading cause of maternal morbidity and mortality. Identifying patients with PMH conditions and having a treatment plan will save lives.

- Counsel on Treatment Options**
Assess for safety and severity. Discuss all treatment options including therapy, medications, and support services. Call IL DocAssist (866-986-2778) for free perinatal psychiatry help with treatment plan.
- Initiate Treatment (Therapy and/or Meds)**
Start appropriate medication as clinically indicated. Before starting medication, screen for bipolar disorder (i.e. MUX). If depression symptoms started 3rd trimester to 4 weeks postpartum consider postpartum psychosis. See treatment options below.
- Provide a Warm Handoff to Therapy**
Provide a referral (online resources available). Can call the IL MOMS Line 24/7 (patient or provider) for support and help with therapy referral (866-364-6667). Follow up to confirm patient linked to care.
- Schedule Close OB Follow-Up**
Arrange a close OB follow up appointment (within 2 weeks) to monitor symptoms, treatment response, and adjust medication as needed.
- Connect Patients to Support Resources**
Provide education about PMH conditions and support services such as home visiting programs, FSL peer support groups, IL MOMS Line, and other community or online resources.

ACOG Recommendations on Treating Perinatal Mental Health Conditions *

- ACOG recommends against withholding or discontinuing medications for mental health conditions due to pregnancy or lactation status alone.
- Psychotherapy should be considered a first-line treatment for mild to moderate perinatal depression and anxiety.
- Obstetricians should initiate psychopharmacotherapy for perinatal depression or anxiety disorders, refer patients to appropriate behavioral health resources when indicated, or both.
- Provide balanced counseling on treatment options. Although the perinatal risks associated with any psychopharmacologic agent should be considered in clinical decision making, obstetric care professionals should also recognize the risks associated with untreated or inadequate treatment of mental health conditions.
- Assess severity and counsel on treatment options:
Mild
Depression screen 10-14, anxiety screen (GAD-7) 5-9
Therapy referral, consider medication
Moderate
Depression screen 15-19, anxiety screen (GAD-7) 10-14
Therapy referral, strongly consider medication
Severe
Depression screen > 20, anxiety screen (GAD-7) > 15
Therapy referral, medication treatment
- Score on Self-Harm Questions
Assess safety, call for psychiatric consultation, if acute safety concern refer to emergency services.

First-line medication option:

- SSRIs are first-line for perinatal depression/anxiety. If bipolar screen negative, choose a medication that has worked before. If no prior medication, choose Sertraline or Fluoxetine
- Sertraline (Zoloft) starting 50mg daily, increasing to 100mg
- Initial increase after 4 days - increase to 100mg
- Second increase as needed after 7 more days - increase to 150mg
- Slower titration (every 10-14 days) can be helpful if antidepressant naïve or with anxiety symptoms
- Reassess recently decrease as needed until symptoms remit - increase by 50mg, therapeutic range is 100-200mg

Quick Reference Guide
Assess for mental health to therapy behavioral health care and other supports

Quick reference guide for PMH assessment and treatment

ACOG's PMH Treatment Guidelines

ILPQC
Illinois Perinatal Quality Collaborative

Magnets with state hotlines



Perinatal Mental Health Matters

Perinatal mental health conditions, including substance use disorder, are a leading cause of maternal mortality.

- Illinois DocAssist connects providers with a perinatal psychiatrist for treatment guidance and referral support
- Our psychiatric consultants can quickly assist you with addressing the mental health and substance use needs of your patients

How it Works

1. Register once
2. Book a service
3. Talk to a consultant
4. Establish a treatment plan and follow-up

Call for free, same-day consultations Monday-Friday, 9AM-5PM or book a service online at your convenience.

Call 866-986-2778
or register and book a service here

ILPQC: Perinatal Mental Health Initiative



Perinatal mental health (PMH) conditions are a leading cause of maternal morbidity and mortality

IL MOMS Line

What is the IL MOMS Line?

- Free, 24/7 hotline answered live by licensed mental health professionals
- Provides assessment, support and mental health referrals

How to use it:

- Provide IL MOMS Line resource to pregnant and postpartum patients, especially those who screen positive for PMH conditions
- Patients/families can call 24/7
- Providers can call as needed, or with your patient, for help with assessment and mental health care referrals

Any time, any language, free and confidential

866-364-MOMS (6667)
Anyone can call us. We can help.
We answer 24/7/365

ILPQC: Perinatal Mental Health Initiative



Scan here to request additional materials!



OVERDOSE IS A LEADING CAUSE OF MATERNAL DEATH.

MAR Saves Lives. Connect to Care Today.

Call the Illinois Helpline **833-234-6343** and ask for MAR NOW to access immediate medications for opioid use disorder and connection to ongoing care management.

AVAILABLE 24/7 TO EVERYONE IN ILLINOIS

NO INSURANCE OR INCOME REQUIRED.
Transportation provided to pharmacies and clinics

Providers call with your patients to link them to treatment and follow-up care

Tele-prescription of buprenorphine for home initiation available

MAR NOW
MAR NOW is a service of our Illinois Helpline

CDPH
Illinois Department of Public Health



Continuing the Momentum Through QI Support

ILPQC continues to offer QI support to teams at all stages of PMH implementation!

- Reach out to Rebecca (rebecca.ainis@northwestern.edu) to schedule a 1:1 call to go over progress, resources & strategies
- Rebecca is currently reaching out to hospitals missing certain measures (if she reaches out, please respond and schedule a meeting time)
- Attend weekly office hours, Thursdays 1-2pm, connect with ILPQC for help & other hospitals teams
 - Register for office hours here:



Tracking Progress with PMH Data

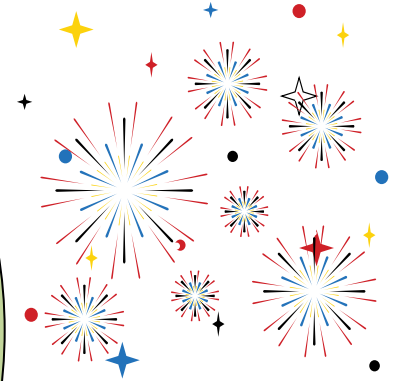
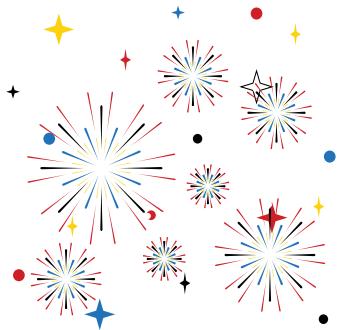
Reviewing Data through May

Teams are engaged and working hard to improve PMH care across IL!

87% of hospital teams
submitted June 2026 data!

Make sure your
team is
continuing to
submit data
monthly to
show your
progress!

150 attendees at the June PMH
webinar



PMH Structure Measures

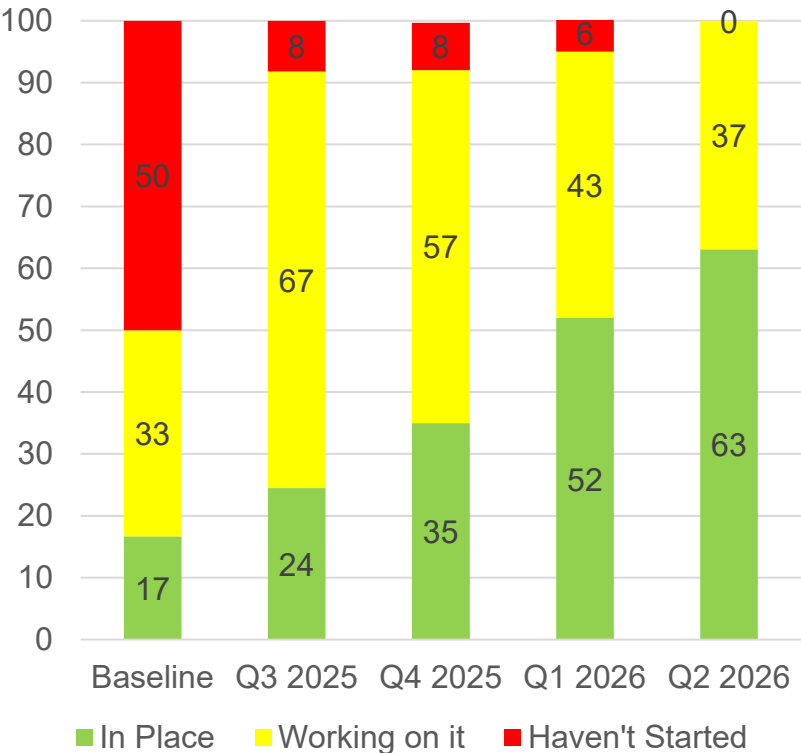
Systems changes achieved to provide optimal PMH care

Creating PMH Systems Changes

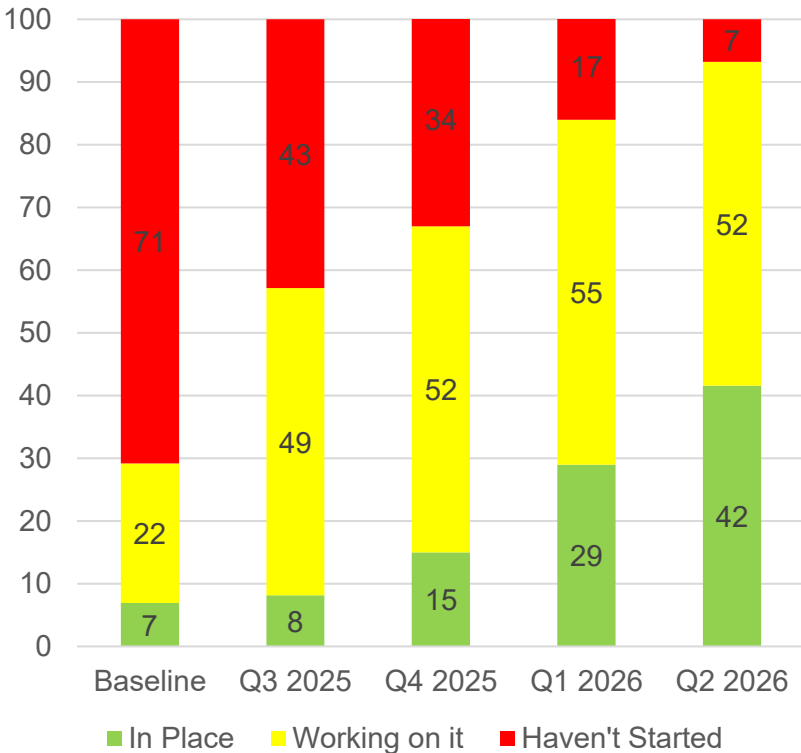
Moving to Green on Education Measures



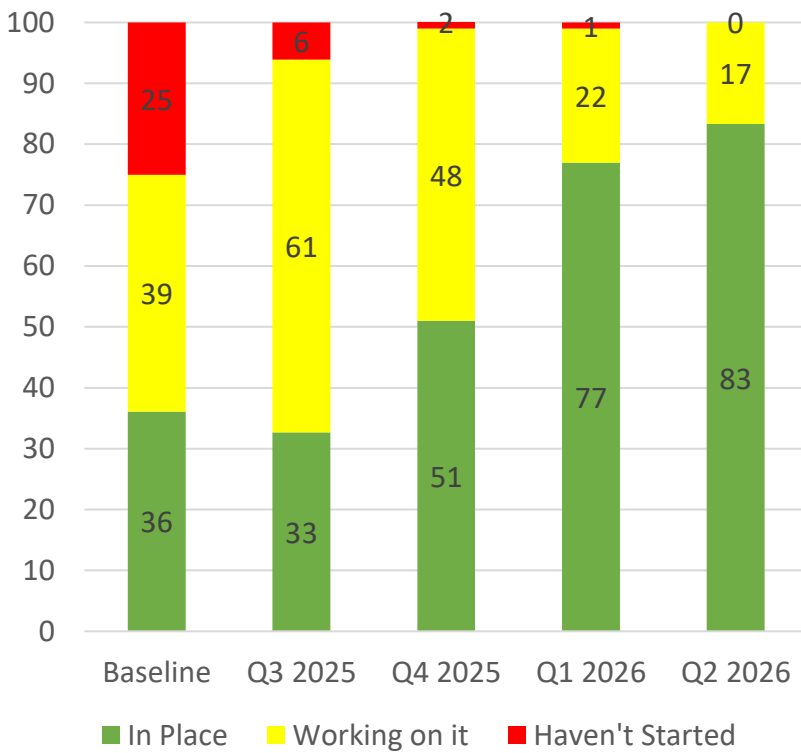
OB clinical staff education on PMH conditions



ER clinical staff education on PMH conditions



Postpartum patients provided education on PMH conditions

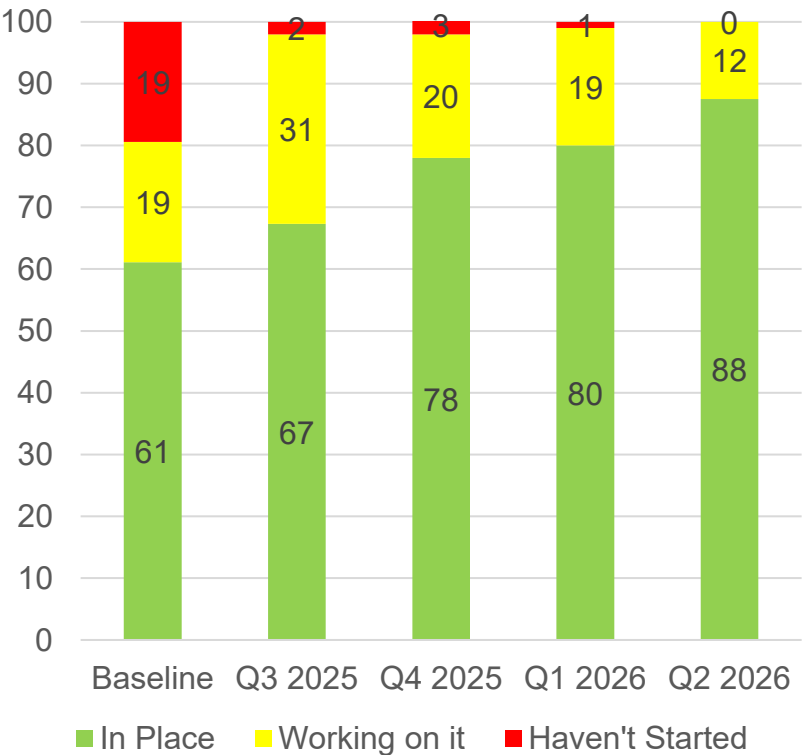


Creating PMH Systems Changes

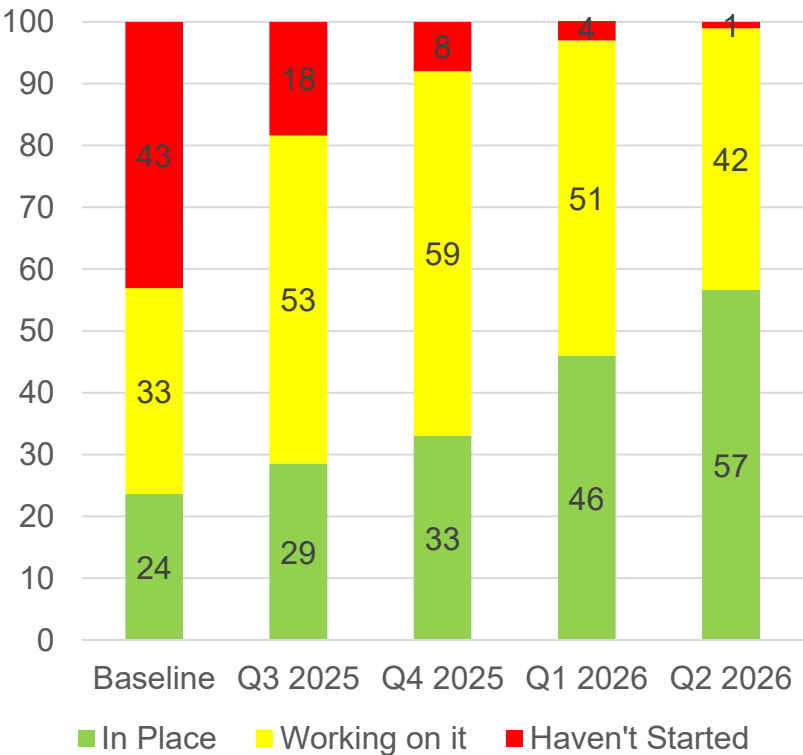
Moving to Green on Screening, Treatment, and Linkage to Follow-up



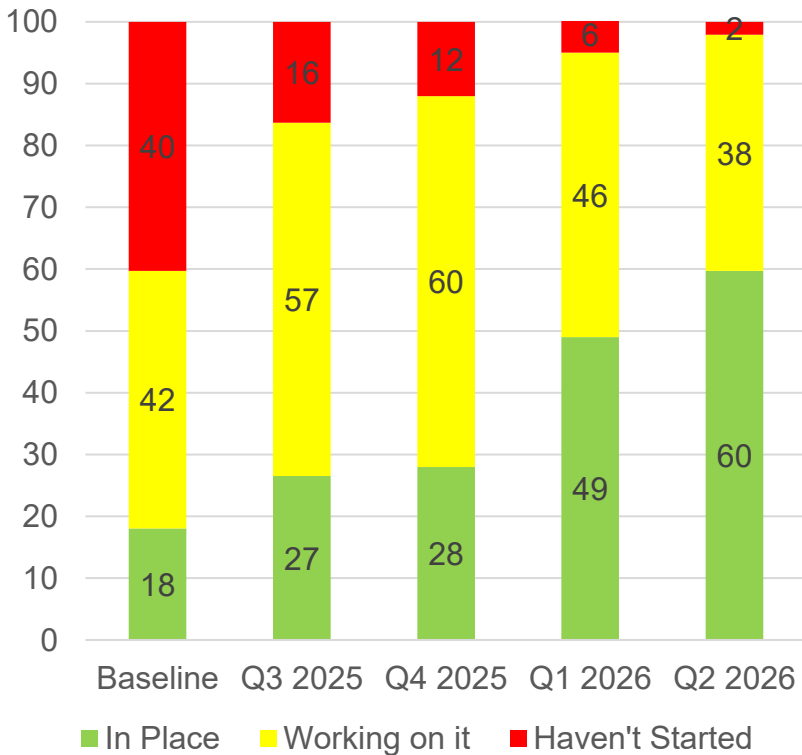
Hospital has protocol to screen all patients



Hospital has treatment protocol for + PMH screens



Hospital has process flow to link + patients to behavioral health care

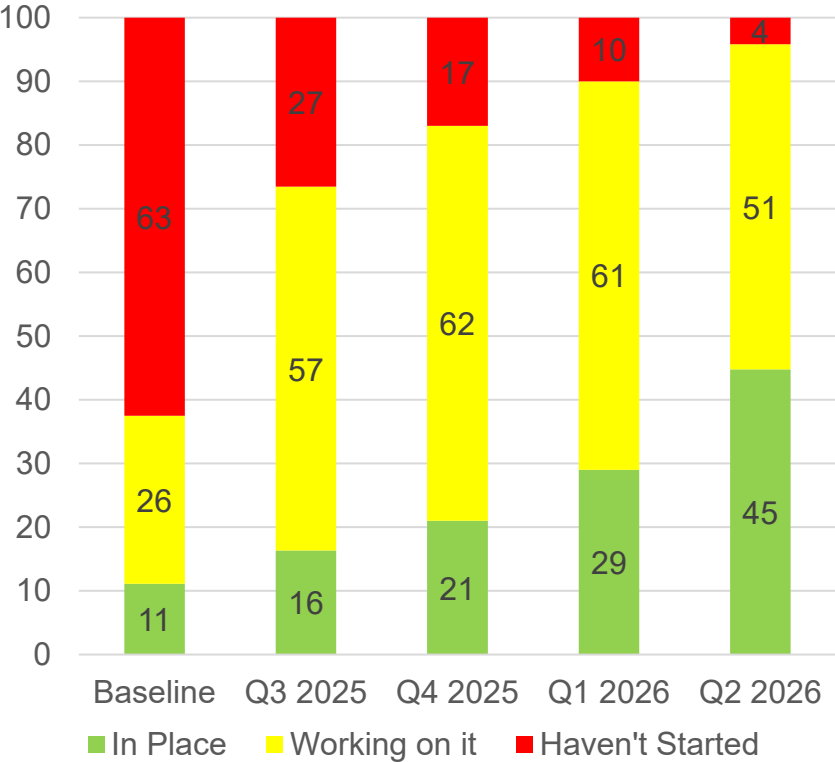


Creating PMH Systems Changes

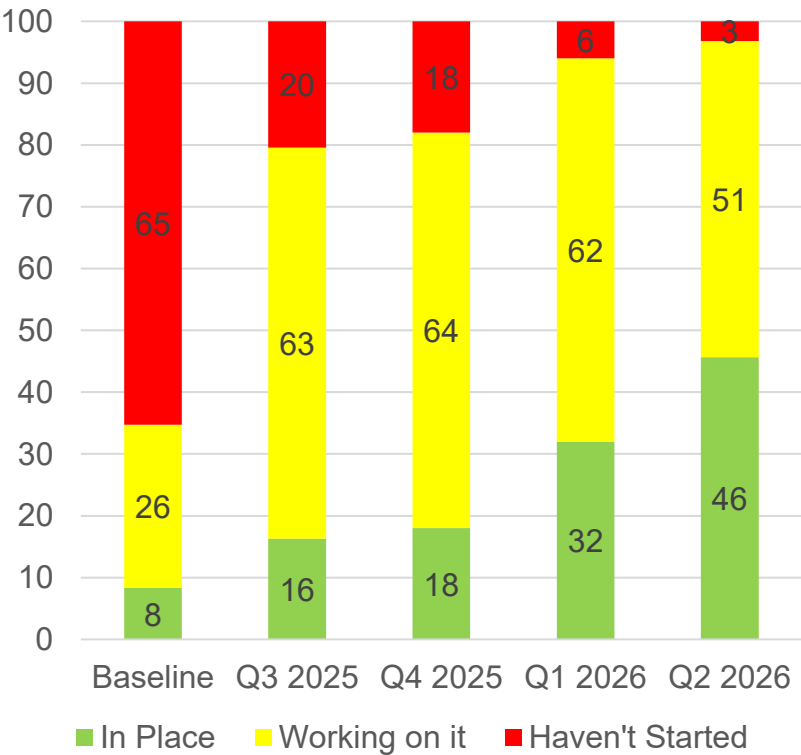
Moving to Green on Engaging Outpatient Sites



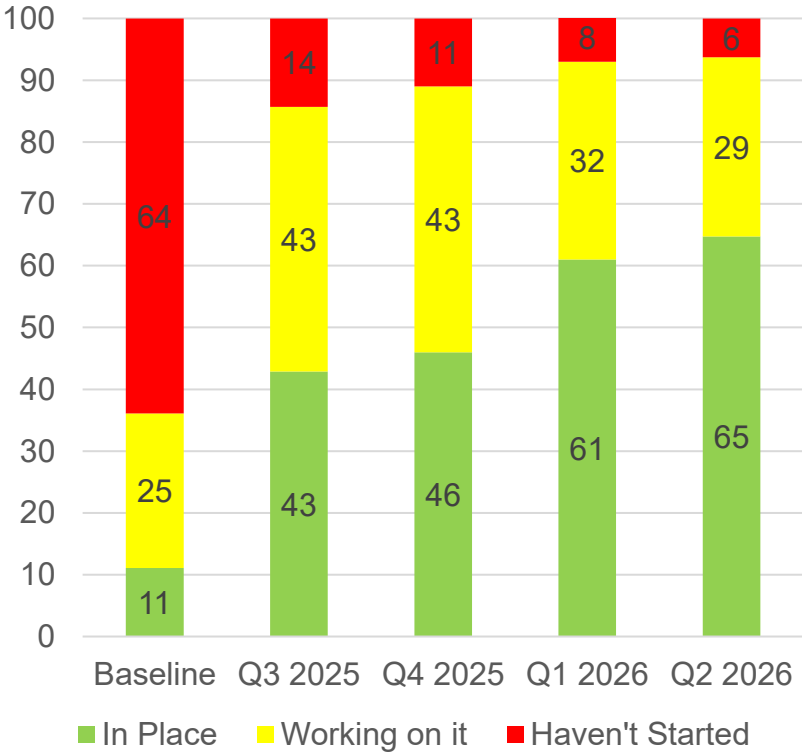
Sharing PMH patient education resources with outpatient settings



Sharing PMH screening tools with outpatient settings



Hospital has created a PMH access workgroup

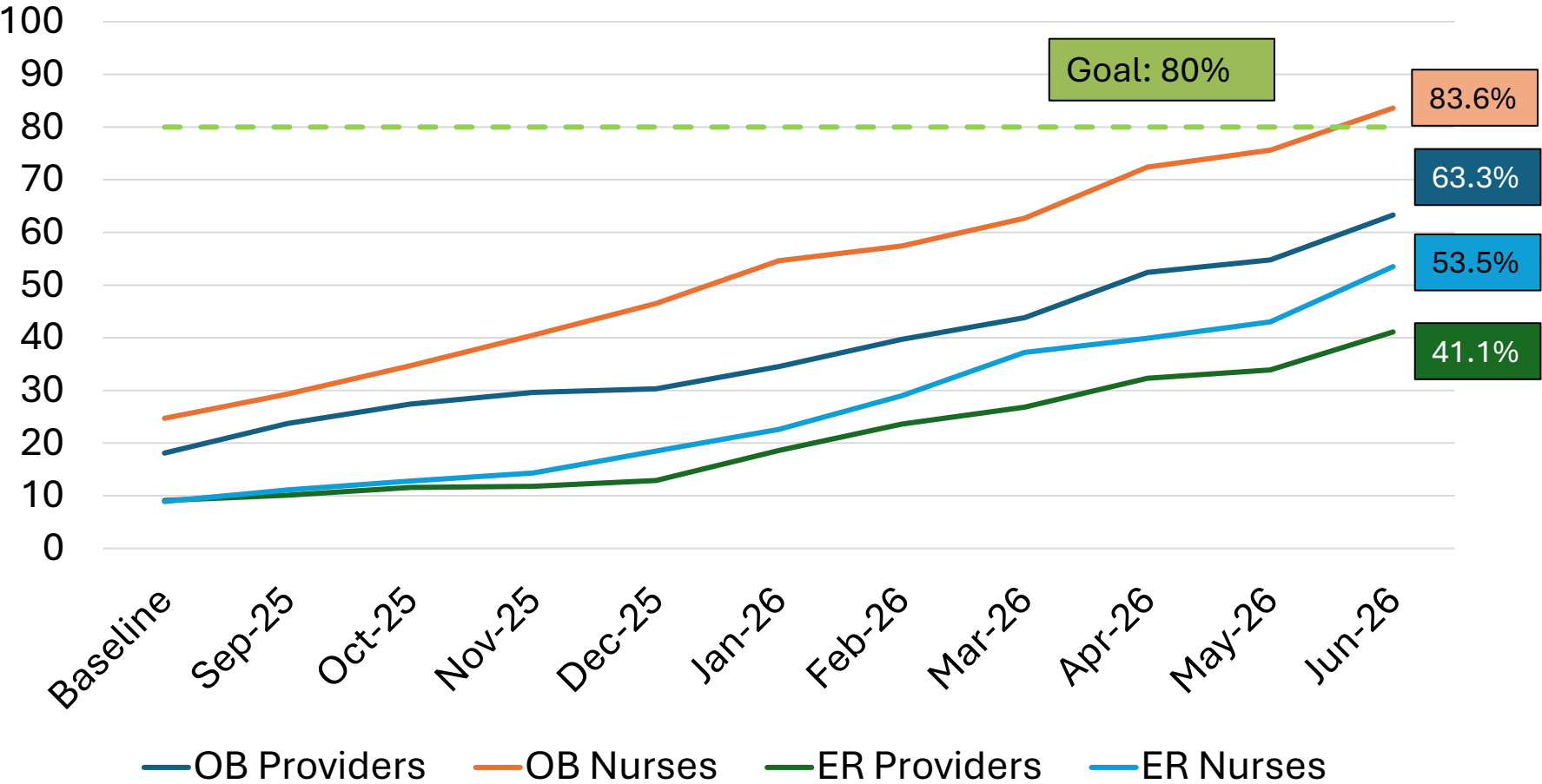


PMH Process Measures

Clinical Team PMH Education: OB staff and ER staff

So much amazing progress in clinician education!!

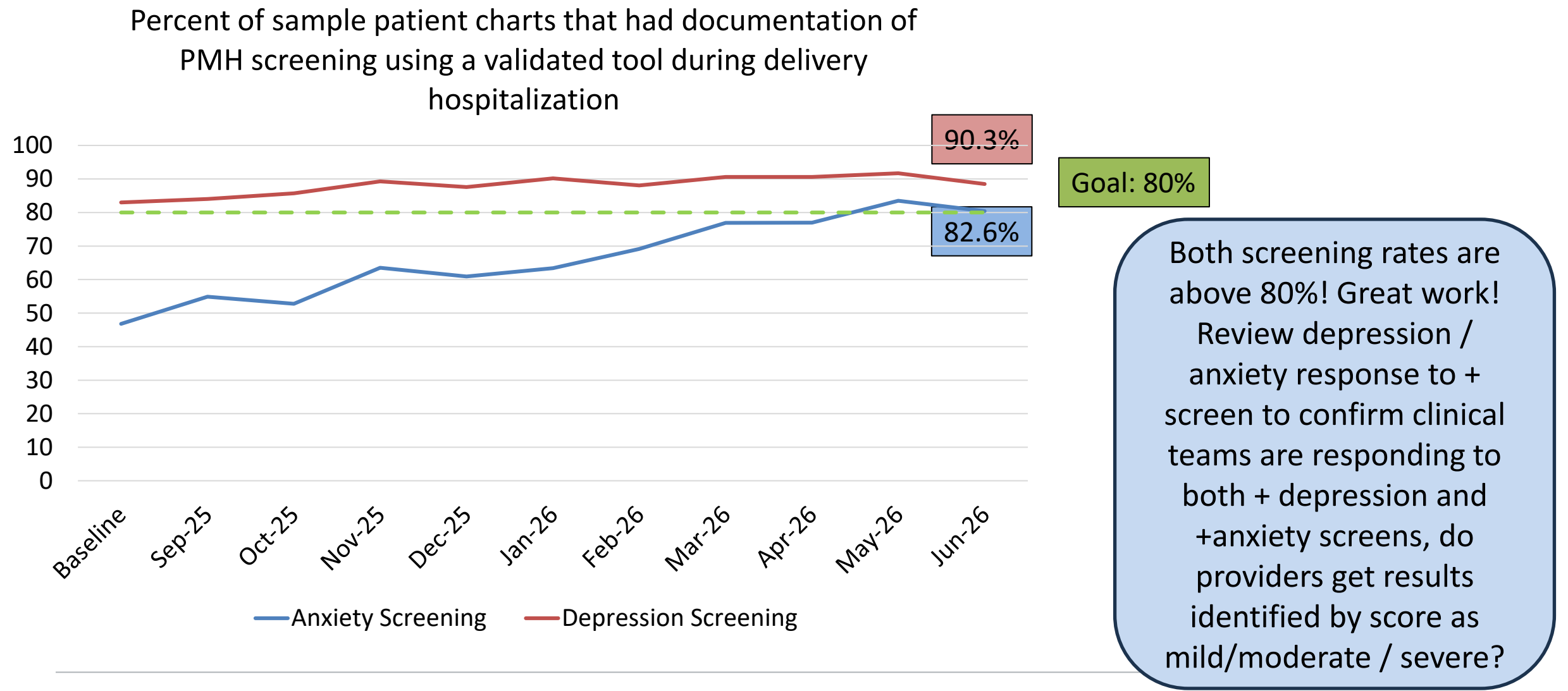
Percent of clinicians caring for pregnant/postpartum patients with PMH training completed



What are your next steps to increase education?
Who can you engage to help increase education rates across OB and ER?
Do you have the **ER module C** to share with ER teams? Do you have the **ACOG e-module** for OB? Consider grand rounds for ER staff / OB staff

PMH Screening During Delivery Hospitalization

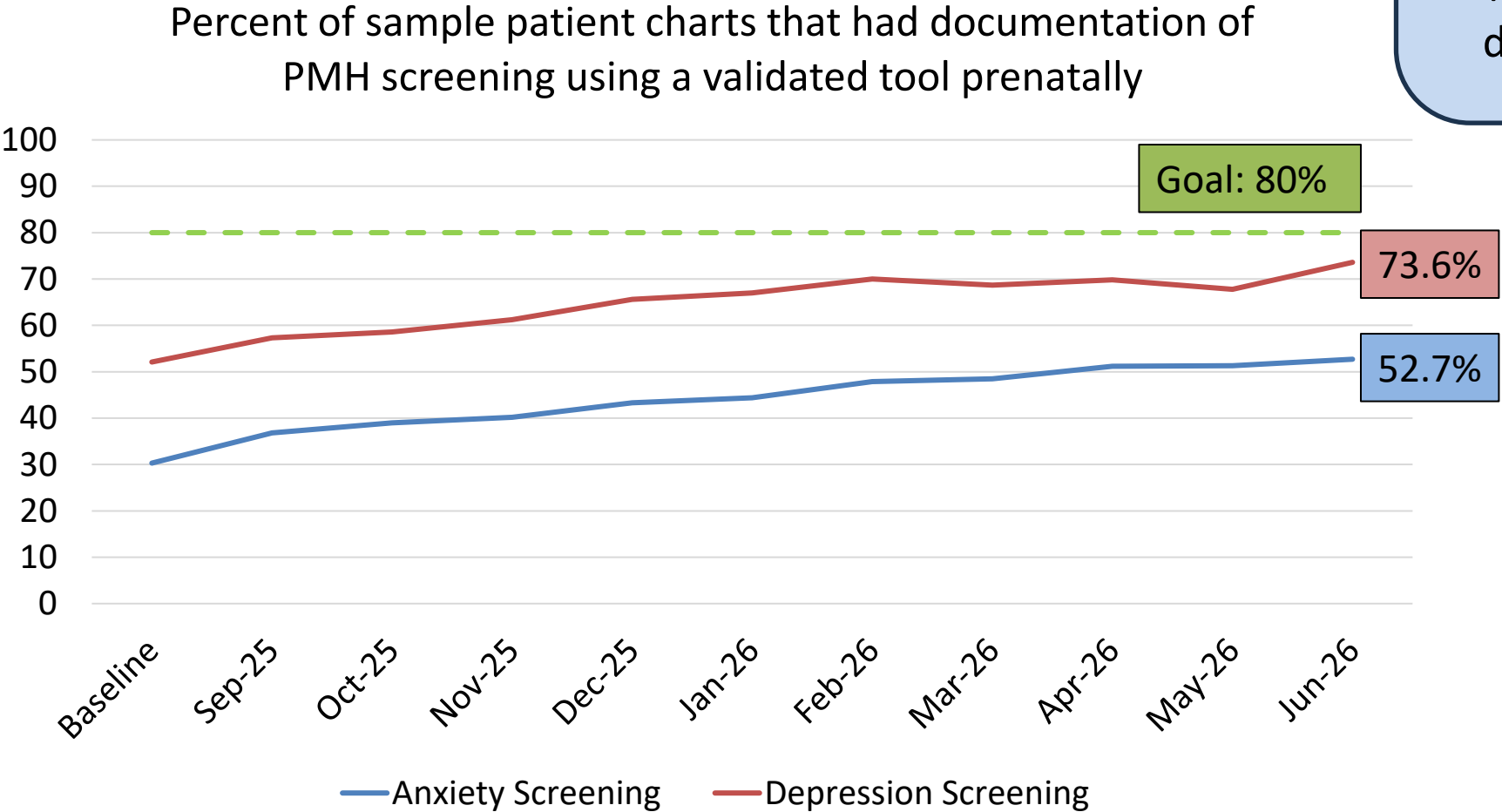
Monthly data from a random sample of all delivered patients



PMH Screening Prenatally

Monthly data from a random sample of all delivered patients

Great opportunity to engage outpatient prenatal care sites – confirm documenting PMH screens and sharing with L&D!
Use random sample data, identify which sites are not documenting prenatal PMH screens & give feedback

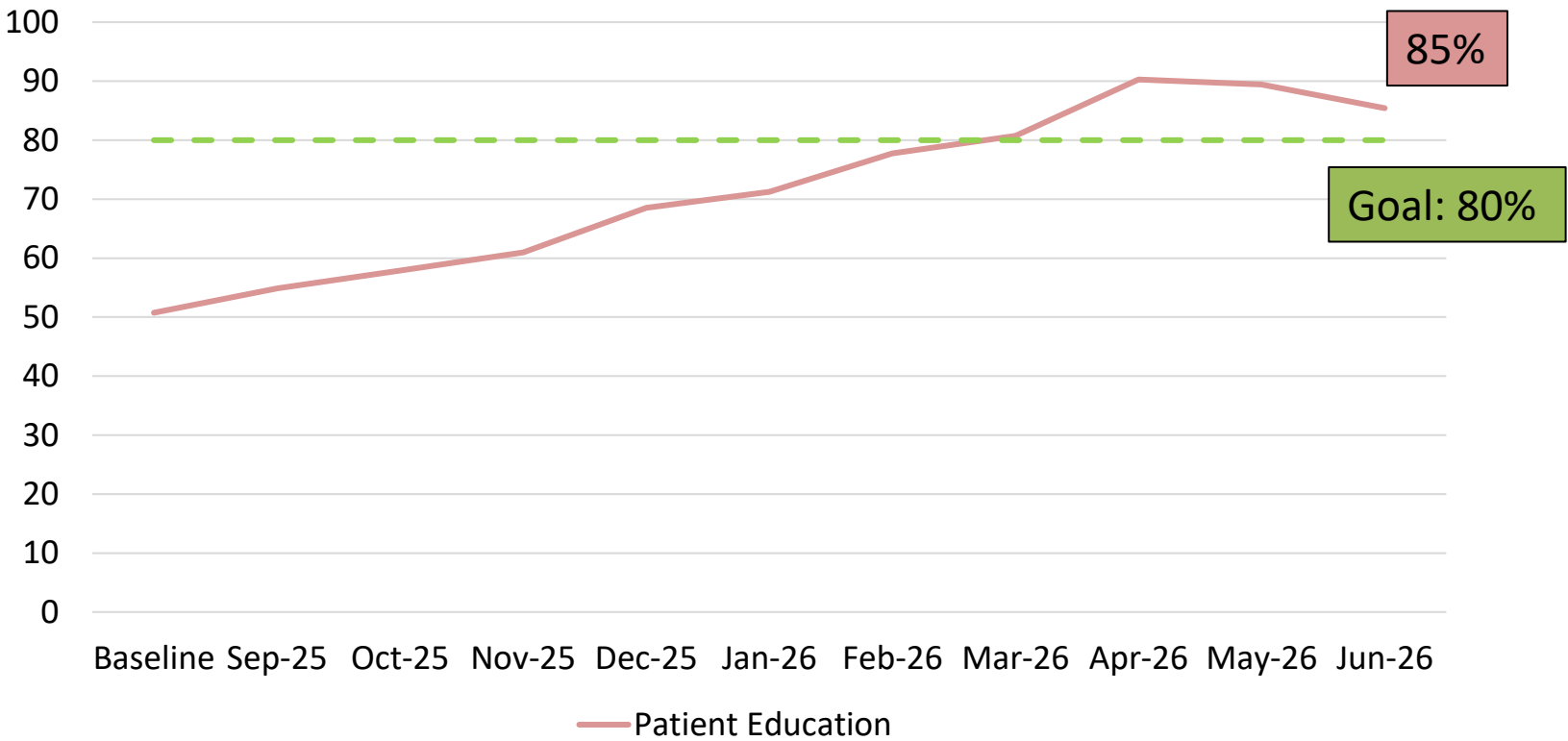


Patient PMH Education

Monthly data from a random sample of all delivered patients

We've achieved 80%!
Great work!
Can you hit 100% of patients and sustain your efforts?

Percent of patient charts with documentation of patient receiving education before delivery hospitalization discharge on postpartum PMH conditions, IL MOMS Line, and MAR Now

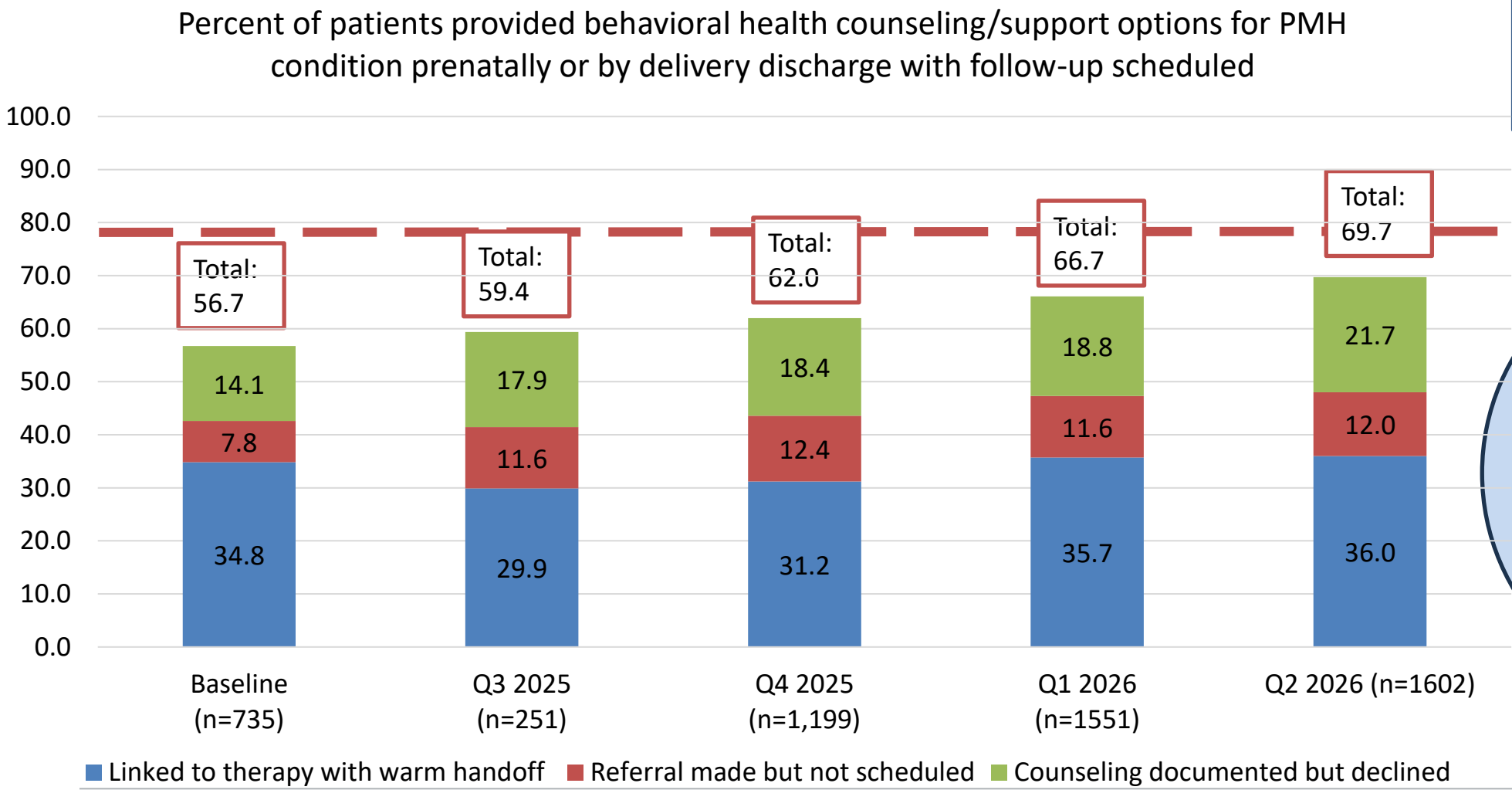


PMH Outcome Measures

% patients + PMH screen with offered/linked to therapy

Monthly data from random sample of patients with positive PMH screen

Great opportunity to use
Fall Out Review Form to
review +PMH screen
cases for optimal PMH
care



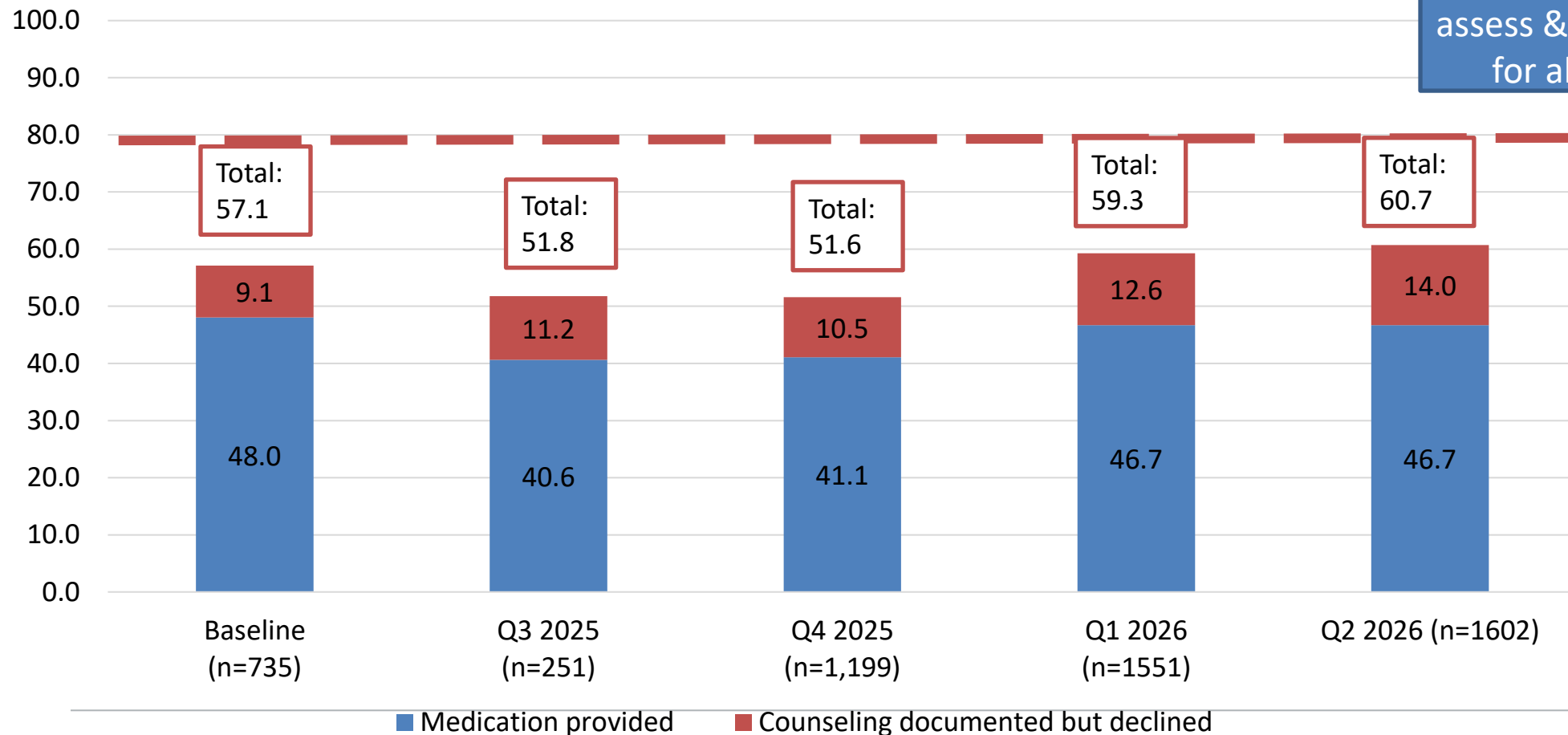
Goal: 80%

All patients with + PMH screens should be counseled on treatment options (therapy, medication or both) and offered therapy & provided warm handoff

% patients + PMH screen offered/provided medication

Monthly data from random sample of patients with positive PMH screen

Percent of patients provided medication for PMH condition prenatally or by delivery discharge



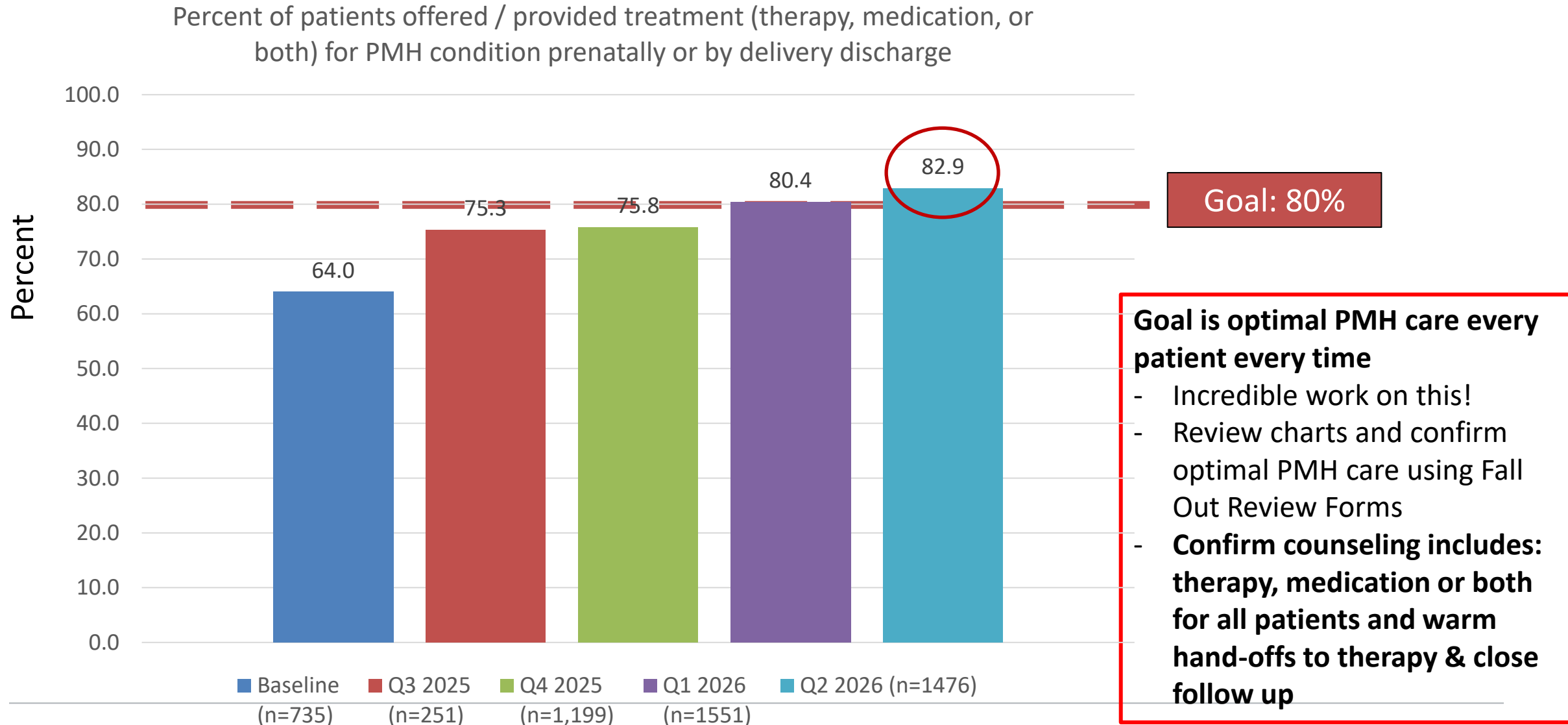
Use new OB Provider PMH Education Posters in OB spaces, PMH order sets, PMH Purple Folder, Fall Out case review feedback to drive clinical culture change for OB providers, need to assess & counsel treatment options for all patients with + screen

Goal: 80%

100% of patients with + PMH screen should be counseled and offered treatment (therapy, medication or both). How do you help your OB providers do this for every +PMH screen?

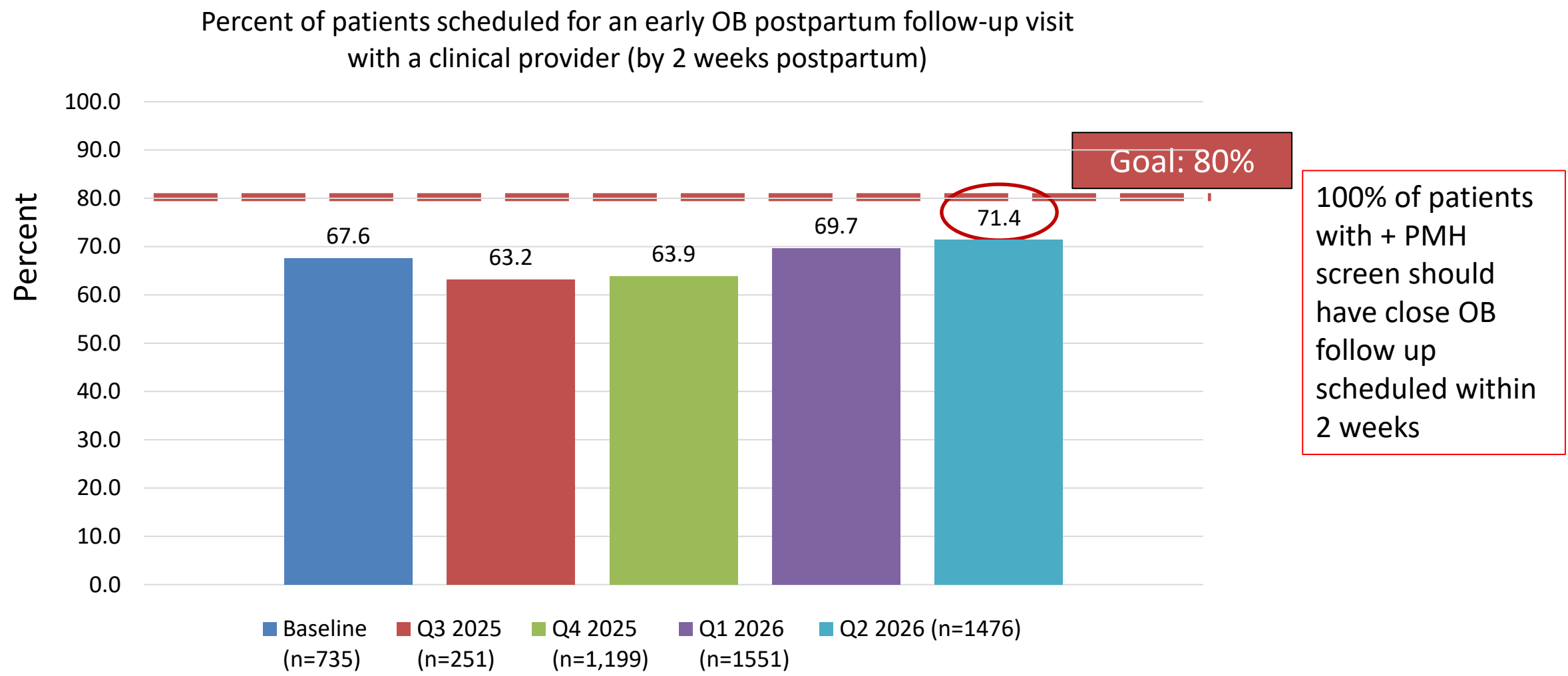
% of patients with +PMH screen offered/provided treatment & follow up

Monthly data from random sample of patients with positive PMH screen



% of patients with +PMH screen early OB follow-up visit scheduled

Monthly data from random sample of patients with positive PMH screen



What Does Optimal PMH Care Look Like?

- ✓ Counsel treatment options (therapy, medication or both)
- ✓ Provide warm handoff for therapy / behavioral healthcare follow up
- ✓ Schedule close OB follow-up within 2 weeks
- ✓ Provide patient with PMH educational resources and support services



*Call IL DocAssist for clinical consultation help with treatment/follow up plan

*Engage with IL MOMS Line for help with therapy referral

How can we get OB providers to respond to a positive PMH screen?

- Schedule a grand rounds with ILPQC
 - Have ILPQC present at an OB provider meeting
 - Assign the ACOG modules the OB providers (add the link to the modules to your LMS)
 - Complete the ILPQC Fallout Case Review Form
 - Give feedback to providers and present cases at OB meetings
-

Engaging Emergency Departments in PMH Work

PMH Key Drivers Diagram

Drivers

Change Ideas / System Changes

Provider Education & Engagement

Create PMH Access Workgroup with inpatient and **outpatient care team representatives** and community stakeholders to identify barriers, opportunities to enhance care coordination, and innovative strategies to improve access to behavioral health care.

Patient & Community Education and Engagement

Have a process to share PMH patient education resources with **outpatient clinical settings**.

Screening and Assessment

Have a process to share validated PMH screening tools and screening & treatment algorithms and process flow for linkage to PMH follow up with **outpatient settings** (i.e. prenatal clinics, **ERs**, pediatric sites).

Why is this Important?

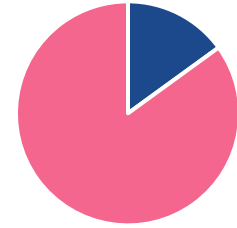
Perinatal Mental Health: The Problem



1 in 5 will suffer with anxiety or depression

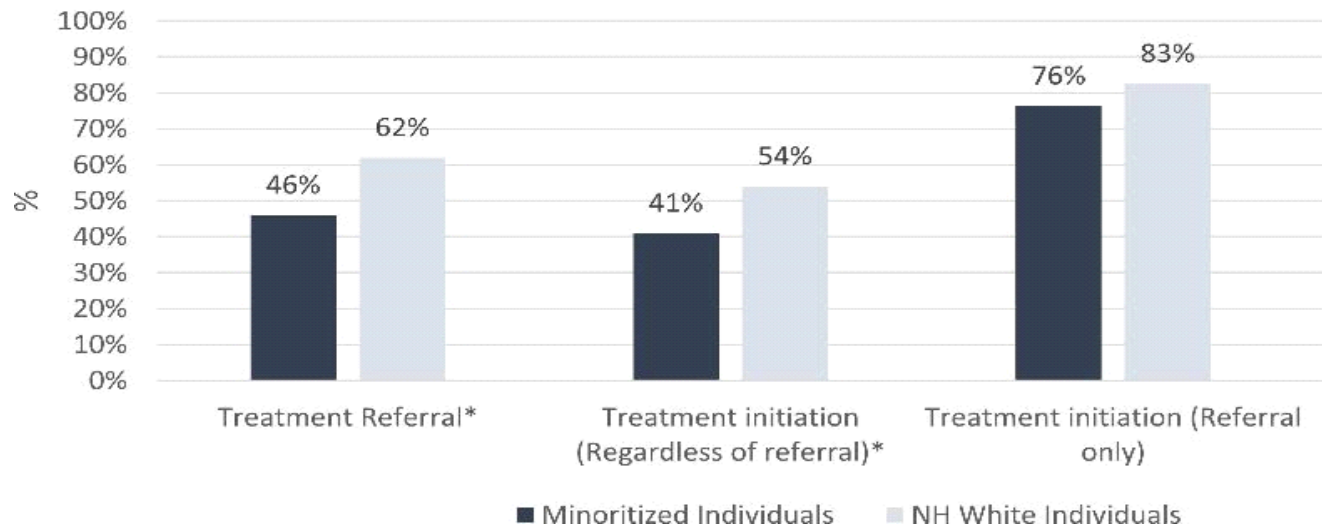


<20% screened for depression



<15% will receive treatment

Treatment Participation Rates by Race/Ethnicity

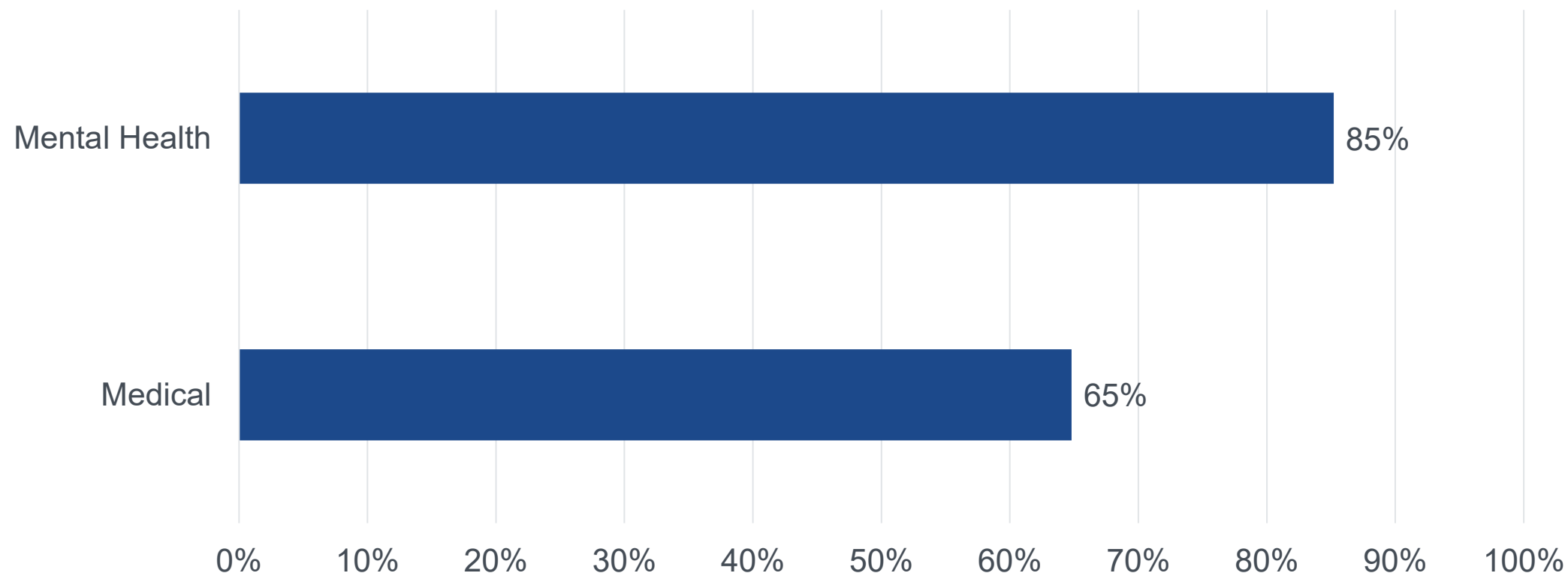


Untreated PMH is a leading cause of pregnancy mortality and morbidity.



Mental Health Pregnancy-Related Deaths During Pregnancy and the Postpartum Period More Often Had ED Visits

At least one ED visit during pregnancy or up to one year postpartum



Contributing Factors to Death seen in the ED

Standard of Care

EDs lacking a formal protocol on obstetric best practices

ED did not address substance use disorder or mental health concern or start treatment

ED did not perform proper resuscitation

Delay in care

ED did not consult with OB

No OB provider available to ED

Lack of care coordination

No systems in place for continuity of care for women with complex conditions

Communication and coordination issues between ED and other providers

Lack of knowledge

No family education on Narcan

Providers not knowing woman was postpartum

Steps to Implement PMH Workflow in the ED

Steps to Implement PMH Workflow in the ED

1. Train ED staff (nurses and providers) on perinatal mental health

- Assign staff Maternal Health ED Toolkit Module C
 - Best practices for Perinatal Mental Health care in the ED, conducting PMH screening and response to + screens
 - Can complete Module C separately, before other maternal health modules

Scan here to
access the toolkit:



Steps to Implement PMH Workflow in the ED

2. In ED triage, identify all patients who are pregnant or have been pregnant in last year

- Emergency departments (ED) in Illinois are a place of opportunity to improve pregnant and postpartum outcomes, with the potential to substantially reduce maternal mortality and morbidity
- 66% of pregnancy-related deaths visit the ED at least once and most visit the ED 3 or more times
- Ask all women of reproductive age whether they are pregnant or have been pregnant in the past year

PDSA Example: Implementing Treatment Algorithms

Objective: By October 2026, 80% of ED patients will have documentation of pregnancy or postpartum status in their patient chart.

Plan

- Implement a standardized workflow requiring ED staff to document pregnancy or pregnant in last year status during triage for all patients of reproductive age.



Do

- Train **2 ED nurses or registration/triage staff** on the documentation workflow to use on patients in one shift for one day.



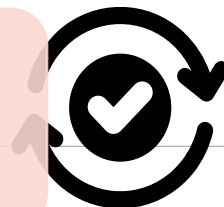
Study

- Key Questions:
 - Was pregnancy or 1 year postpartum status documented consistently for eligible patients?
 - Was the documentation field easy to locate and complete in the EHR?
 - Did the workflow fit naturally into the triage process?



Act

- Successful: Scale-up
- Partially successful: Adjust
- Unsuccessful: Test new strategy



Steps to Implement PMH Workflow in the ED

3. Screen all pregnant and postpartum patients (up to 1 year pp) for depression and anxiety; substance use disorder; assess for suicide risk

Depression

- PHQ-9
- EPDS

Anxiety

- GAD-7

SUD

- 5 P's screening tool
- NIDA quick screen
- Institute for Health and Recovery Integrated screening tool

Suicide

- Columbia – Suicide Severity Rating Scale (C-SSRS)

PDSA Example: Implementing Screening Protocols

Objective: By December 2026, 80% of pregnant and postpartum patients in the ED will be screened for depression and anxiety.

Plan

- Implement a standardized workflow to ensure all identified pregnant and postpartum patients in the ED receive a validated depression and anxiety screening (e.g., EPDS or PHQ-9 and GAD-7) during their visit.



Do

- Train **2 ED nurses or clinical staff** on the screening process and documentation requirements to trial on patients during one shift on one day.



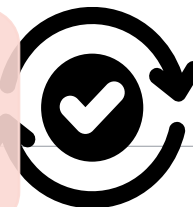
Study

- Key Questions:
 - Was the workflow realistic in practice?
 - What barriers or workflow challenges limited screening completion? What was feedback from the nurses? Any patient feedback?



Act

- Successful: Scale-up
- Partially successful: Adjust
- Unsuccessful: Test new strategy



Steps to Implement PMH Workflow in the ED

4. Assess patient for symptom severity and safety

- Determine severity based on screening score below. Can also ask patient about intrusive thoughts, thoughts of self-harm.
- A positive score on the C-SSRS (Columbia Suicide Screen) or an answer of anything but “no” on the last question of the EPDS and PHQ-9 requires intervention and evaluation for safety. Ask for thoughts of SI/HI, or other intrusive thoughts. Call psychiatry for assessment.

MILD

Depression screen 10-14
Anxiety screen 5-9
C-SSRS 0

MODERATE

Depression screen 15-19
Anxiety screen 10-14
C-SSRS 1-2

SEVERE

Depression screen > 19
Anxiety screen ≥ 15
C-SSRS ≥ 3

Steps to Implement PMH Workflow in the ED

5. Counsel patient on treatment options (therapy, medication, or both)

MILD

Depression screen 10-14
Anxiety screen 5-9

Therapy Referral

Consider medication treatment

MODERATE

Depression screen 15-19
Anxiety screen 10-14

Therapy referral

Strongly consider medication treatment

SEVERE

Depression screen > 19
Anxiety screen ≥ 15

Therapy referral

Medication treatment

Have all ED providers register for IL DocAssist for free perinatal psychiatric consultation to support providers Mon-Friday 9-5pm



Steps to Implement PMH Workflow in the ED

6. Link patient to therapy / behavioral healthcare

- Call IL MOMS Line (866-364-6667) perinatal social workers available 24/7 to assist with assessment and warm hand-off to therapy referrals or can use on-line warm hand-off referral program

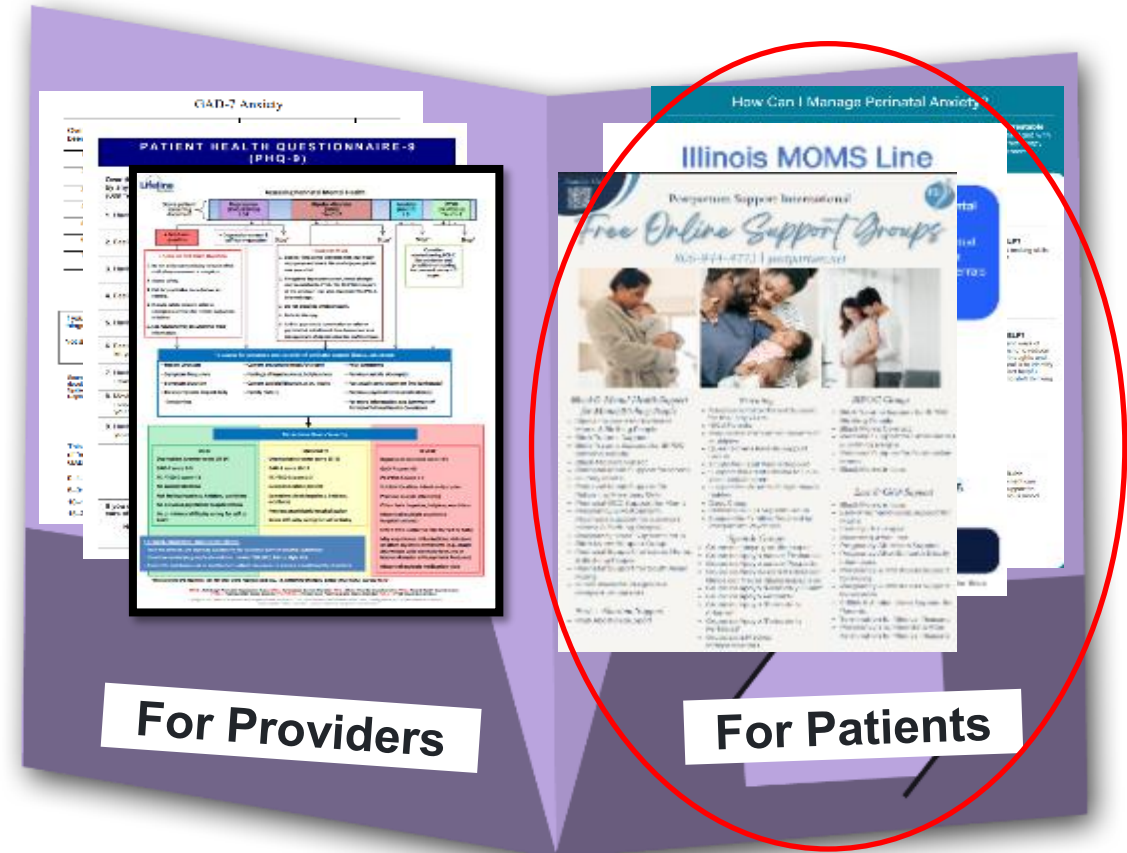
7. Connect patient to their OB provider or primary care physician

- Patient should be seen by OB (or PCP) within 2 weeks to assess positive PMH score, start meds as needed, and confirm any follow-up
- **For moderate and severe scores, create protocol to consult with OB / psychiatry to see patient in ED, assess and start medication and plan admission vs close follow up**

Steps to Implement PMH Workflow in the ED

8. Provide patient PMH education and resources for support services

- Utilize the patient side of the purple folder for handouts to give to patients
- Provide IL MOMS Line flyer to all patients
- Encourage online PSI peer support groups and referral for home visiting resources



Who Can Provide Optimal Care in Emergency Departments?

Nursing Staff



- Provides PMH screening
- Documents score in chart
- Notifies provider
- Follow up call to check on patient

ER Provider



- Assesses for severity, safety
- Counsels on treatment options, offers (therapy, medication or both)
- Provides referral to therapy warm hand-off
- Referral for OB-follow up appt within 2 weeks

OB Consult or Psychiatry Consult if needed

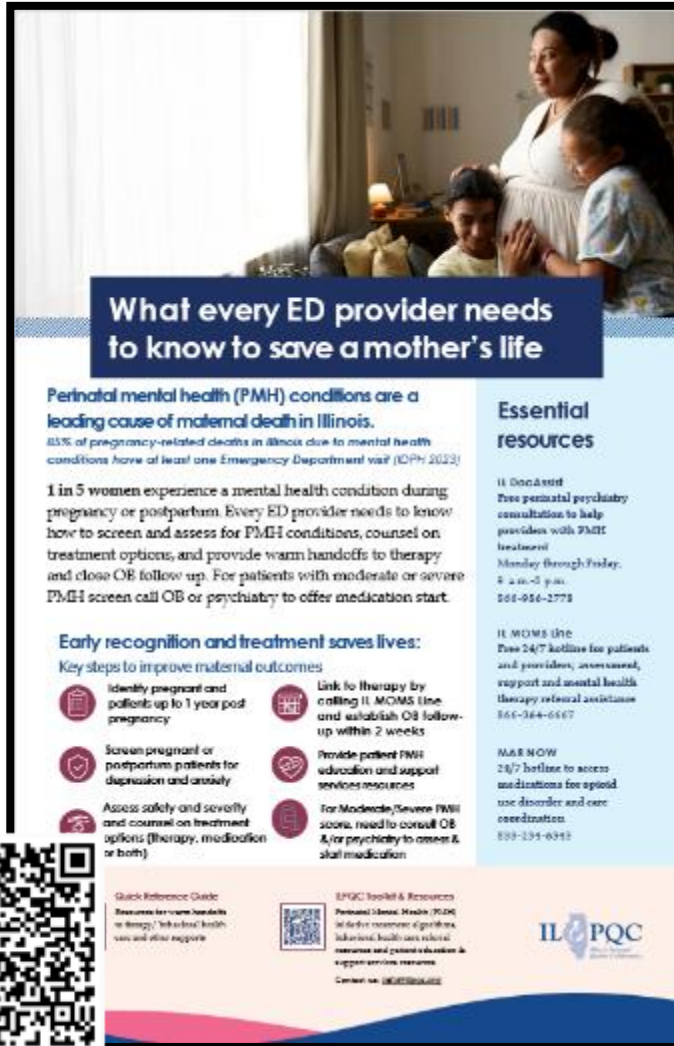


- Consulted for all patients with + Moderate or Severe PMH screen to offer/start medication and arrange close follow up or consider admit

PMH in the Emergency Department

New resources!

ED Provider Poster



What every ED provider needs to know to save a mother's life

Perinatal mental health (PMH) conditions are a leading cause of maternal death in Illinois. 85% of pregnancy-related deaths in Illinois due to mental health conditions have at least one Emergency Department visit (IDPH 2022).

1 in 5 women experience a mental health condition during pregnancy or postpartum. Every ED provider needs to know how to screen and assess for PMH conditions, counsel on treatment options, and provide warm handoffs to therapy and close OB follow up. For patients with moderate or severe PMH screen call OB or psychiatry to offer medication start.

Essential resources

IL DocAssist
Free perinatal psychiatry consultation to help providers with PMH treatment
Monday through Friday, 9 a.m.-5 p.m.
866-956-2778

IL MOMS Line
Free 24/7 hotline for patients and providers, assessment, support and mental health therapy referral assistance
866-344-6667

MAR NOW
24/7 hotline to access medications for opioid use disorder and care coordination
800-294-6342

Early recognition and treatment saves lives:
Key steps to improve maternal outcomes

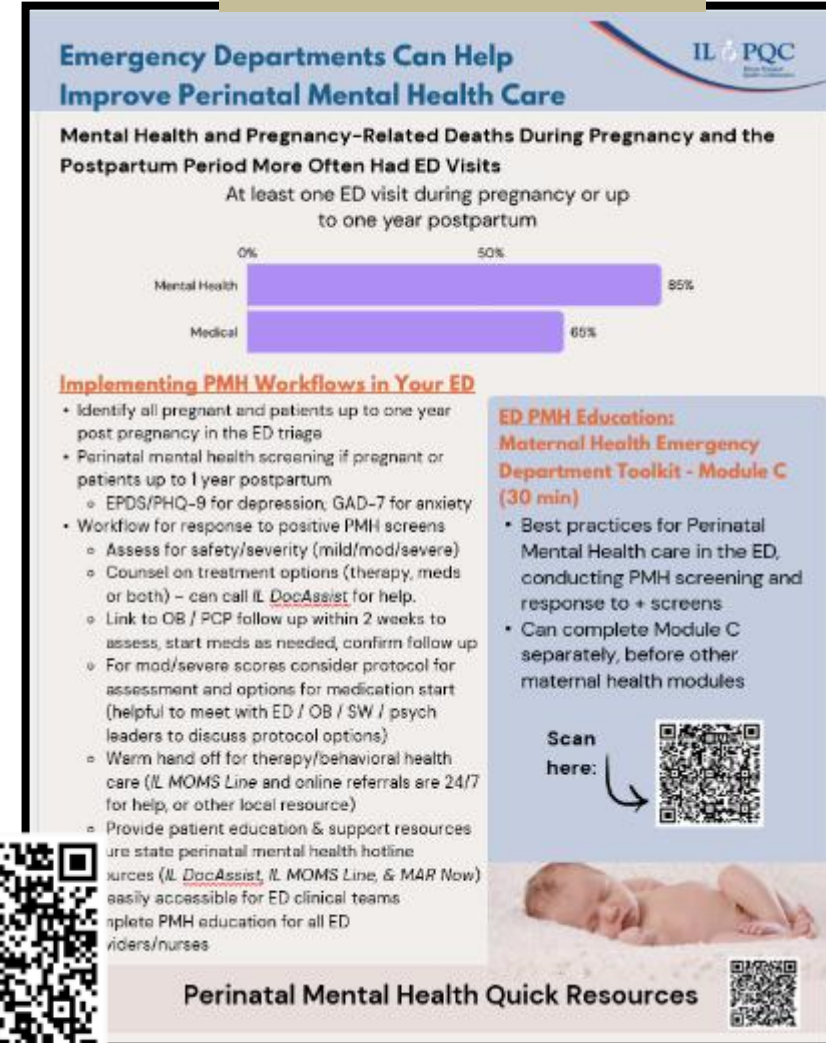
- Identify pregnant and patients up to 1 year post pregnancy
- Screen pregnant or postpartum patients for depression and anxiety
- Assess safety and severity and counsel on treatment options (therapy, medication or both)
- Link to therapy by calling IL MOMS Line and establish OB follow-up within 2 weeks
- Provide patient PMH education and support services resources
- For Moderate/Severe PMH screen, need to consult OB &/or psychiatry to assess & start medication

Quick Reference Guide: Resources for your hospital or agency / Individual health care and other supports

EPQC Toolkit & Resources: Perinatal Mental Health (PMH) at delivery assessment algorithm, Individual health care referral resources and patient education & support services resources. Contact us: @ILPQC

IL PQC
Illinois Perinatal Quality Collaborative

ED Implementation Flyer for QI Team



Emergency Departments Can Help Improve Perinatal Mental Health Care

Mental Health and Pregnancy-Related Deaths During Pregnancy and the Postpartum Period More Often Had ED Visits

At least one ED visit during pregnancy or up to one year postpartum

Category	Percentage
Mental Health	85%
Medical	65%

Implementing PMH Workflows in Your ED

- Identify all pregnant and patients up to one year post pregnancy in the ED triage
- Perinatal mental health screening if pregnant or patients up to 1 year postpartum
 - EPDS/PHQ-9 for depression, GAD-7 for anxiety
- Workflow for response to positive PMH screens
 - Assess for safety/severity (mild/mod/severe)
 - Counsel on treatment options (therapy, meds or both) – can call IL DocAssist for help.
 - Link to OB / PCP follow up within 2 weeks to assess, start meds as needed, confirm follow up
 - For mod/severe scores consider protocol for assessment and options for medication start (helpful to meet with ED / OB / SW / psych leaders to discuss protocol options)
 - Warm hand off for therapy/behavioral health care (IL MOMS Line and online referrals are 24/7 for help, or other local resource)
 - Provide patient education & support resources use state perinatal mental health hotline resources (IL DocAssist, IL MOMS Line, & MAR Now) easily accessible for ED clinical teams
 - Complete PMH education for all ED providers/nurses

ED PMH Education: Maternal Health Emergency Department Toolkit - Module C (30 min)

- Best practices for Perinatal Mental Health care in the ED, conducting PMH screening and response to + screens
- Can complete Module C separately, before other maternal health modules

Scan here:



Perinatal Mental Health Quick Resources



For optimal PMH care in ER: get started!

- 1) Identify your ER leadership team (ER provider and Nurse leader) and get buy-in, share data on urgency of improving ED care for PMH conditions for pregnant / postpartum patients to save lives
- 2) Work on completing PMH training for all PMH ED providers, residents and nurses. Is a 30-minute training and is important!
- 3) Protocol to identify all patients pregnant or pregnant in last year
- 4) Screening for depression and anxiety for pregnant & pp patients
- 5) Build plan for moderate / severe screen + and to call OB to counsel and offer treatment
- 6) Incorporate resources including IL MOMS Line, IL DocAssist, and MAR Now into response to positive screen protocols
- 7) Train on optimal PMH care response to + screen with your clinical team for all patients

Illinois DocAssist

Call Illinois DocAssist M-F 9AM – 5pm with ANY questions around diagnosis, treatment, or follow up for patients with mental health or substance use conditions

What is Illinois DocAssist?

- Consult line for **free perinatal mental health technical/clinical support** for all Illinois **clinicians** (not a patient line)
- **Psychiatric consultants** can quickly assist you with addressing the mental health and substance use of perinatal women over the phone.
- Available to all clinicians **Monday through Friday, 9–5pm**. During non-business hours, messages can be left and will be answered the next business day.

866-986-2778



IL MOMs Line

Provide pregnant/postpartum patients a handout or phone number for the IL MOMS Line to call 24/7 for support and for help navigating to follow up mental health care, therapy care, and other PMH services

What is IL MOMs Line?

- Free, 24/7 hotline answered live by licensed mental health professionals, can call with your patient to provide info on score and reason for call or patient can call for support
- Provides immediate support, crisis management, and navigation to mental health services
- IL MOMs Line staff are trained in cultural humility and support pregnant and postpartum patients and their families during pregnancy and up to one year postpartum

866-364-MOMS (6667)

Illinois MOMS Line

Are you or a loved one feeling:
Overwhelmed with a new baby?
Worried during pregnancy?
Heartbroken by loss or infertility?
Not yourself, and you don't know why?

Answered live by mental health professionals

- Free and confidential
- Emotional support
- Mental health referrals
- Any language
- Anyone can call



You are not alone. With support, you can feel better.

Anyone can call us. We can help.

We answer 24/7/365.

1-866-364-MOMS (6667)

MAR Now

Call the Illinois Helpline 833-234-6343 and ask for MAR NOW to access immediate medications for opioid use disorder and connection to ongoing care management.

What is MAR Now?

- Free, 24/7 hotline answered live by a healthcare professional for **patients** with OUD/AUD to call
- MAR Now offers medication on demand to Illinois residents seeking treatment for OUD and AUD
- MAR Now also provides in-person or telehealth appointments, transportation assistance to pharmacy or clinic, and coordinated follow-up

833-234-6343



**OVERDOSE IS A LEADING
CAUSE OF MATERNAL DEATH.**
MAR Saves Lives. Connect to Care Today.

Call the Illinois Helpline **833-234-6343** and ask for MAR NOW to access immediate medications for opioid use disorder and connection to ongoing care management.

AVAILABLE 24/7 TO EVERYONE IN ILLINOIS



NO INSURANCE OR INCOME REQUIRED.
Transportation provided to pharmacies and clinics
Providers call with your patients to link them to treatment and follow-up care

Tele-prescription of buprenorphine for home initiation available



 **MAR NOW**
Medication Assisted Recovery
MAR NOW is a service of the Illinois Helpline.



How can teams improve workflows for moving from screening to action?

1. Identify barriers and challenges in current workflows

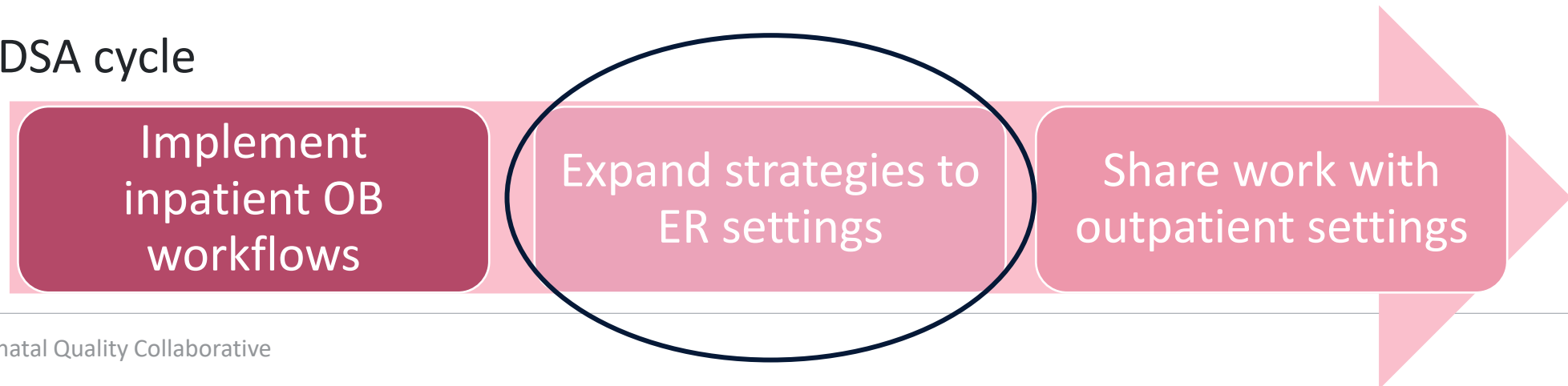
- Example QI tools: Pareto Chart and Fishbone Diagram

2. Focus on where to start

- Example QI tool: Prioritization Matrix

3. Small tests of change— test with one patient, one provider, one shift or one week and get feedback to inform system changes, updated workflows

- PDSA cycle



Perinatal Mental Health at UChicago Medicine

Anna Marzano, BSN, RN, C-EFM, CBC
Perinatal Services Quality Specialist



UChicago
Medicine



How are you feeling? Mental Health Questions

Patient Sticker

Instructions: Your care team wants to help you with the support you may need during your treatment.

After answering these questions, your care team will talk with you about them to know the areas where we can support you.

Over the last 2 weeks, how often have you been bothered by these problems?

Circle one number for each question	Not At All	Several Days	More Than 7 Days	Almost Every Day
1. Little interest or pleasure in doing things	0	1	2	3
2. Feeling down, depressed, or hopeless	0	1	2	3
3. Trouble falling or staying asleep or sleeping too much	0	1	2	3
4. Feeling tired or having little energy	0	1	2	3
5. Poor appetite (do not feel like eating) or overeating	0	1	2	3
6. Feeling bad about yourself, or that you are a failure or have let yourself or your family down	0	1	2	3
7. Trouble concentrating on things, such as reading the newspaper or watching television	0	1	2	3
8. Moving or speaking so slowly that other people could have noticed. Or the opposite, being so fidgety or restless that you have been moving around a lot more than usual.	0	1	2	3
9. Thoughts that you would be better off dead, or of hurting yourself.	0	1	2	3
Total Score				

Screening

- Outpatient
 - First visit
 - 28 weeks
 - 6 weeks postpartum
- Antepartum admission
 - On admission
 - Every Wednesday
 - “Weigh-In Wednesday”
- Delivery admission
 - After delivery, once stable

Screening Improvements



Automated screenings via MyChart Bedside

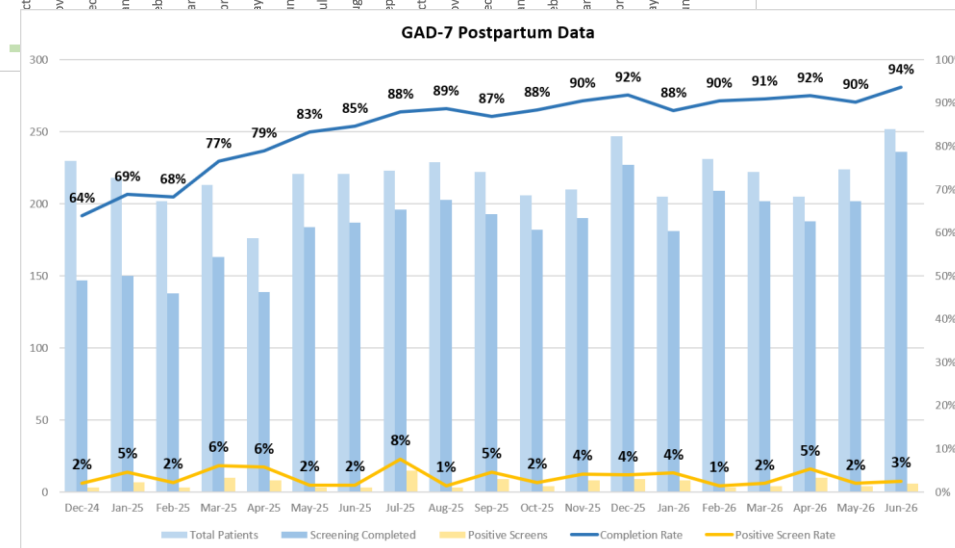
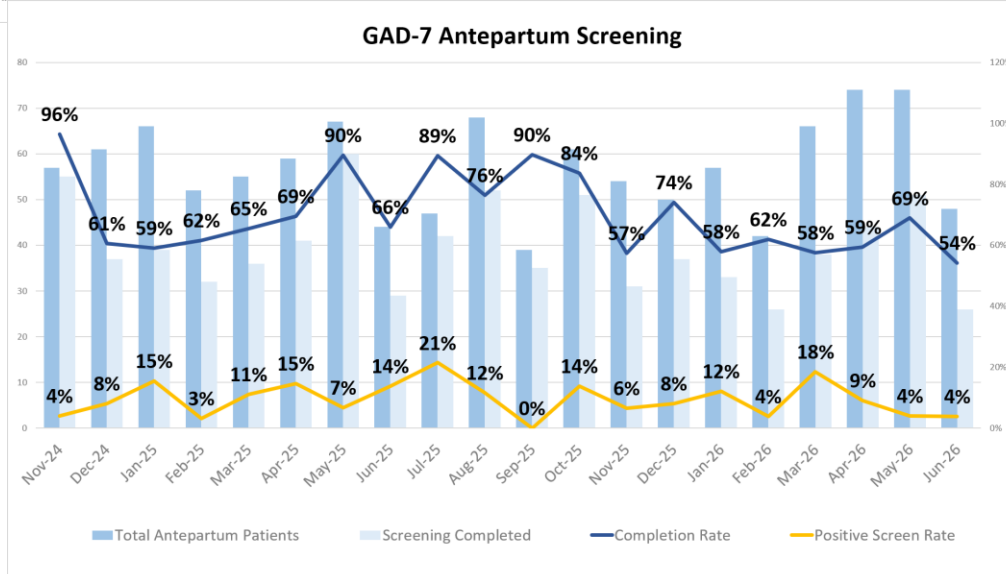
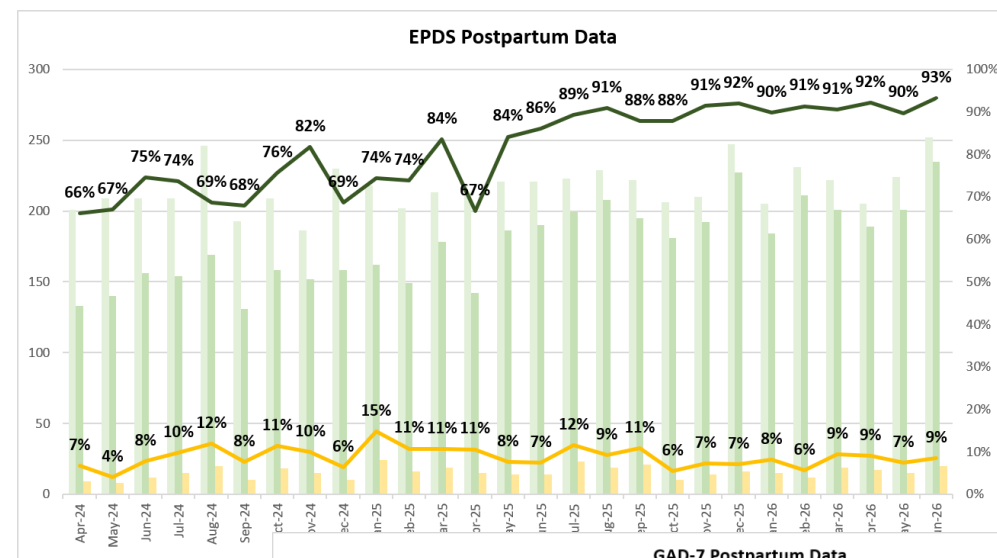
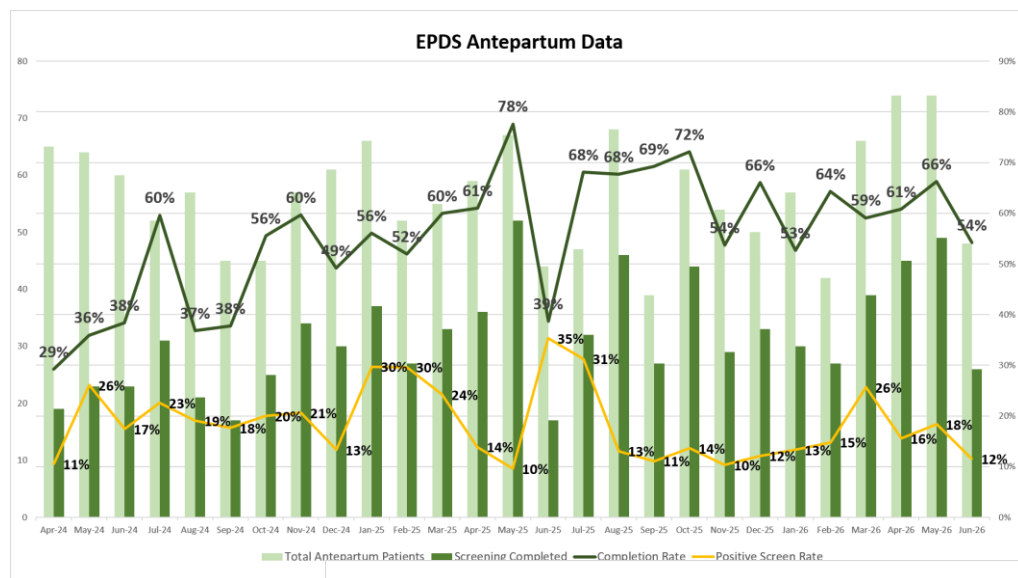
Antepartum patients with MyChart Bedside (~80%)
Repeat screening sent to phones for completion every Wednesday
Implementing for postpartum screenings in August



All of UCM transitioning to PHQ-2/9 and GAD-7

Improved longitudinal care between care sites and through pregnancies

Antepartum & Postpartum Depression & Anxiety Screening



Identification

1

Pop up alert for suicidal ideation screening

 Evaluate Patient Immediately for Suicidal Ideation

Patient has a positive response to question 9 of the PHQ9 Scale. "THOUGHTS THAT YOU WOULD BE BETTER OFF DEAD OR HURTING YOURSELF." A provider should evaluate patient immediately for suicidal ideation. Enter suicide precautions order if applicable.

☒ Acknowledge and continue

☐ Will Complete Tasks ☐ Chart Review or Not in Direct Nursing Ca...

☐ Defer to Storyboard to address later

2

Auto-populate into provider note templates

Perinatal Mental Health Screening:
i. EPDS: Positive
ii. GAD-7 Score: 1

3

Grease board indicators for positive screens

PP Depressi	GAD-7
Negative	None
Negative	Minimal
Negative	None
Negative	None
Positive	Minimal
Negative	Minimal

Follow-Up

- Therapy and Self Care:
 - Instant orders for Social Work consults
 - Consult to UCM Behavioral Health follow-up
 - Standardized handouts for education and resource lists
 - Postpartum support groups for birthing persons and support persons
 - Antepartum Community and Education group
 - Doula support
- Follow-up:
 - 2-week postpartum mental health check-in if positive screen while inpatient
 - Patient list automatically populated for UCM's scheduling team

Ordered per Policy



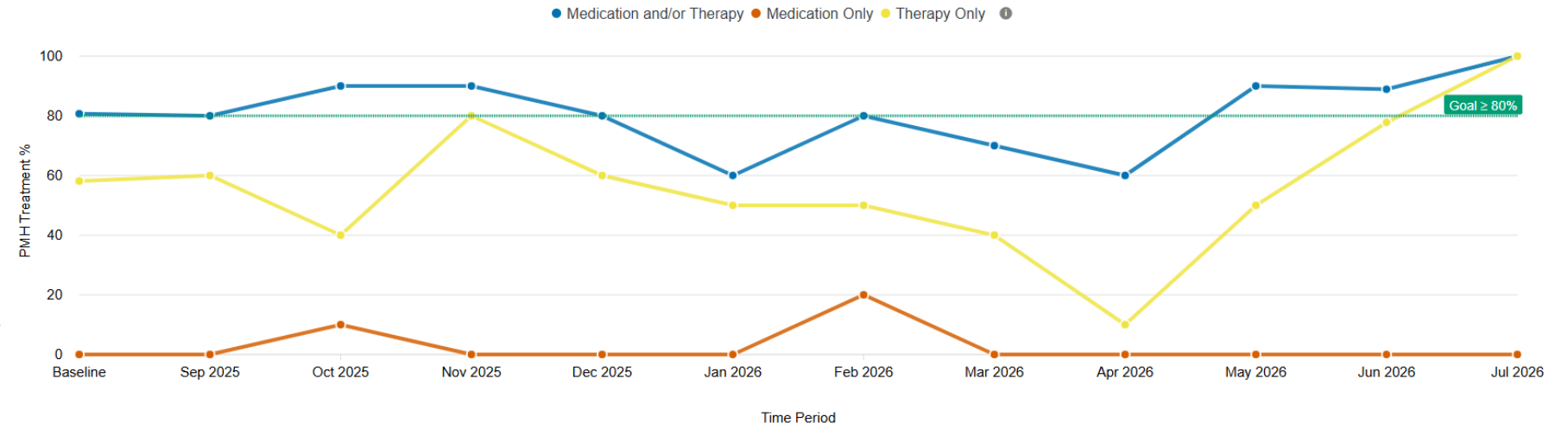
Rogers, Maggie
F, 33Yrs, 11/27/1992

 Consult to Care Coordination: Other
(specify in comments field)

[Problem List](#)

PMH Treatment

Percent of patients provided treatment (medication and/or therapy) for PMH condition prenatally or by delivery discharge? (Counseled, received, and/or referred)



Work in progress...

Alert staff to positive screenings with Epic push notifications

Real time access to mental health self care videos on in-room TVs

Standardize provider note templates to indicate medication treatment, therapy referrals

ED Partnership – Barriers and Solutions

Connections

- Social Work, Nurse Educator, Nursing Management, ED Physician
- Scheduled routine standing meetings

Education

- Long term solution for sustainability = computer-based training with other OB required education
- Short but sweet messaging:
 - **Who:** All inpatient and outpatient clinical areas that see pregnant or postpartum patients within one year of delivery
 - **What:** Screening for perinatal depression and anxiety
 - **Why:** Perinatal mental health conditions (like suicide and overdose) are the number one reason pregnant and postpartum people die in Illinois.
 - **How:** Using the PHQ (Patient Health Questionnaire) -2 or -9 depending on your clinical area for depression and the GAD-7 (Generalized Anxiety Disorder) questionnaires built into Epic
 - **So what?:** Standardized screening with intervention saves lives. Positive responses should trigger follow-up from social work and providers. These teams should assess and consult to talk therapy, UCM behavioral health, or medication treatment as needed. All staff can provide the handout and discuss self-care.

ED Partnership

Screening – automate where possible

- Populate screening in EHR only for pregnant or postpartum patients
 - Are you pregnant or have you been pregnant in the last year?
 - Start with PHQ-2 and GAD-7
- Use patient self-reported questionnaires
- Add instant orders for consults if scores are positive
- Fire pop-up alerts/push notifications to alert staff to positive scores with suicidal ideation
- Trigger inclusion of relevant patient resource handouts into discharge paperwork

Ensure retention of human component in treatment despite automation

PMH Next Steps

PMH Next Steps

- July PMH monthly data is due August 15th
- Attend August 24th webinar



Upcoming PMH Webinars

August 24th, 2026,
12:00pm-1:00pm

- Creating Clinical Culture Change in PMH Care

September 28th, 2026,
12:00pm-1:00pm

- Optimizing Substance Use Disorder Care

October 26th, 2026,
12:00-1:00pm

- Perinatal Loss and Trauma Informed Care

November 2026

- Annual Conference!





ILPQC QI Summer Series:

Small Steps, Big Impact

*A Hands-On Summer Series to Drive Change
at the Bedside, Learn QI strategies you can use!*

Scan here to
register for the series!



<u>SESSION DATE</u>	<u>SESSION TITLE</u>	<u>SESSION FOCUS</u>
Tuesday, June 30th at 12 PM	“Workshopping Small Tests of Change”	Develop focused, inclusive change ideas and PDSA cycles to guide your QI efforts.
Tuesday, July 28 th at 12 PM	“PDSA in Action”	Explore how PDSA (Plan, Do, Study, Act) cycles can be used to test changes and drive results.
Tuesday, August 25 th at 12 PM	“Telling Stories with Data”	Learn how to effectively use your data to tell a clear, compelling story about progress and impact.

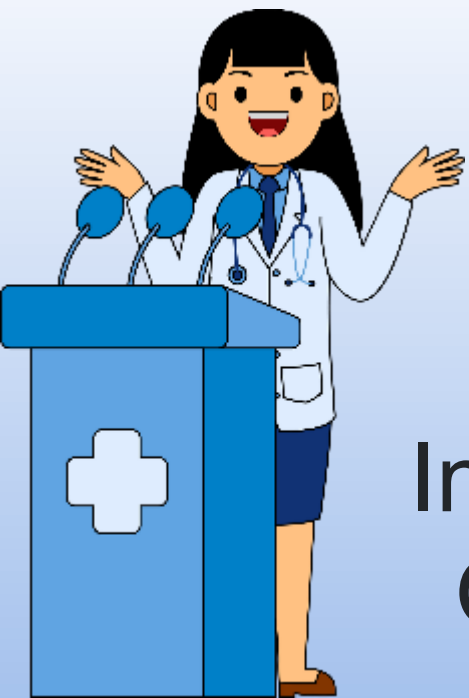
ILPQC SUMMER OFFICE HOURS ARE HERE

Every Thursday
at 1 p.m. CST



Register here or go to ILPQC
Website under “All Events”





Interested in having a PMH Grand Rounds or OB or ED Provider Meeting PMH update at your hospital? We've got you!

Reach out to rebecca.ainis@northwestern.edu to be connected with a speaker from our Perinatal Mental Health Grand Rounds Speakers Bureau

ILPQC

14TH ANNUAL CONFERENCE

NOVEMBER 10TH, 2026

THE WESTIN LOMBARD YORKTOWN
CENTER

**Thank you for everything you do to make
change happen for Illinois moms and babies!**

**TOGETHER we can
improve Perinatal
Mental Health care
across Illinois!**



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