



Finding the Balance: Moving the MNO Initiative to Sustainability while Successfully Launching BASIC

ILPQC Eighth Annual Conference October 29, 2020

Neo Breakout Session Overview

- Housekeeping Items
- Sustaining the Success of Mothers and Newborns affected by Opioids
- Launching Babies Antibiotic
 Stewardship Initiative
 Collaborative (BASIC)
- Discussion of Equitable Care
- Wrap-Up



Panel:

- Dmitry Dukhovny
- Gustave Falciglia
- Jodie Hoskins
- Justin Josephsen
- Kenny Kronforst
- Leslie Caldarelli
- Patrick Lyons
- Sameer Patel

ABP MOC Part IV!





- Reminder for physicians: 2020 ABP MOC Part IV Credit forms for are due by Wednesday, November 20th! Please submit form to <u>info@ilpqc.org</u>
- It's 25 points! ABP.org: "... You must earn at least 40 points in Part 4 activities every five years..." This opportunity is TOO GOOD TO MISS OUT ON!

Meaningful participation is defined by the ABP as having an active role in the project and participating over an appropriate period of time. The ABP approves QI projects in which pediatricians are active participants in implementing change. To receive Part 4 credit for a QI project, you must:

- Be intellectually engaged in planning and executing the project;
- Implement the project's interventions (the changes designed to improve care);
- · Review data in keeping with the project's measurement plan; and
- Collaborate actively by attending team meetings.



Save the Date!

2021 OB & Neonatal Face-to-Face Meetings

Nurses, Providers, & Staff join us for an interactive day of collaborative learning for current ILPQC initiatives!

OB Teams: May 26, 2021

Neonatal Teams: May 27, 2021

More information coming soon!

Virtual Meeting

Illinois Perinatal Quality Collaborative 633 N. St. Clair, 20th Floor Medicine Chicago, IL 60611

M Northwestern Medicine Feinberg School of Medicine

Mothers and Newborns affected by Opioids - Success and Sustainability

- Celebrating Success
- Hospital Team Survey Results
- MNO Strategies for Success and Sustainability
 - Finishing Strong
 - Planning for MNO-Neo Sustainability
 - What is sustainability?
 - How do we achieve sustainability?

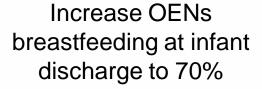


MNO-NEO CELEBRATING SUCCESS

MNO-Neonatal AIMs









Decrease OENs receiving pharmacologic treatment for NAS to 20%



Increase OENs discharged with a Coordinated Discharge Plan to 95%





Since Spring 2018, 92
MNO-Neonatal teams have cared for over 1,894 opioid exposed newborns (OENs), averaging 57 newborns per month

95%

Standardized Non-Pharm protocol



Standardized discharge protocol

OENs Breastfed at Infant Discharge

AIM ACHIEVED! >70%

tal

At baseline, 6 out of 10 OENs were breastfed at infant discharge



As of Quarter 3 2020, 8 of 10 OENs were breastfed at infant discharge!



OENs with a Coordinated Discharge Plan



At baseline, 1 out of 4 OENs were discharged with a coordinated plan

As of Quarter 3 2020, almost 3 of 4 **OENs** were discharged with a coordinated plan!

Length of Stay for OENs with NAS Symptoms



Q4 2017

Q2 2020





Length of Pharmacologic Treatment for NAS



Q4 2017

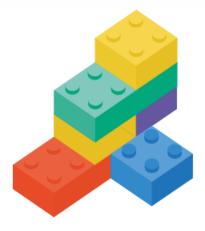
Q2 2020





MNO-Neo looking back... 2 Years of Continuous Improvement





Built a foundation with structure measures to standardize systems & drive optimal care



Developed a focused road map and toolkit for teams to follow to implement recommended best practices

Broke down silos and built relationships between OB, postpartum, inpatient pediatrics, and the community for a continuum of care



Shared team strategies for success with each other across the initiative



CONGRATULATIONS



MNO-Neonatal Excellence Award

ILPQC MOTHERS AND NEWBORNS AFFECTED BY OPIOIDS



- Advocate Children's- Oak Lawn
- Advocate Good Samaritan Hospital
- Advocate Sherman Hospital
- AMITA Alexian Brothers Medical Center
- Edward Hospital
- Illinois Valley Community Hospital
- Little Company of Mary Hospital
- Loyola University Medical Center
- NM Central DuPage Hospital

- OSF St Francis Medical Center
- Palos Health
- Presence St Mary's Kankakee
- SSM Health Cardinal Glennon Children's Hospital
- Swedish Covenant Hospital
- West Suburban Medical Center
- St. Louis Children's Hospital
- Advocate Children's Park Ridge

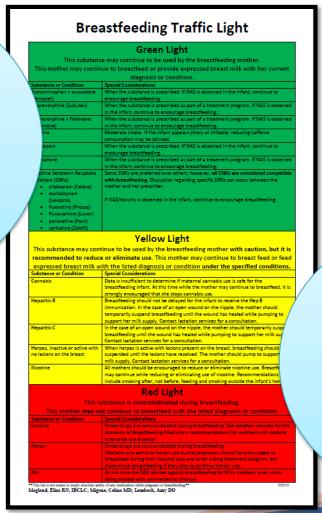


MNO-NEO SURVEY RESULTS

Strategies for Success: Breastfeeding



"We do education with each mom that is eligible about the benefits of her breastmilk for her baby..."



"...share
information
prenatally so that
the moms know
what criteria need
to be met to be
able to provide
breastmilk."

Strategies for Success: Optimizing NonPharmacologic Care

"Cuddler program,
encouraging parents to
stay at the bedside,
superscorer and annual
scoring training to ensure
reliability, standardized
pharm care protocols"



"We implemented guaranteed rooming-in for all MNO dyads and transitioned to the ESC assessment tool...re-worked our morphine management algorithm to be in line with starting with PRN morphine if medication is necessary"

"Stringent criteria to even consider starting scheduled dosing"

Strategies for Success: Coordinated Discharge

ILE PQC

"We have created an MNO specific order set and discharge checklist so that it is easier for providers and nursing staff to ensure that each important aspect of the actual discharge and the posthospital course are covered"

"Our social worker and care manager are a part of our core team addressing this population"

"Community resources and early intervention are built into the discharge process"



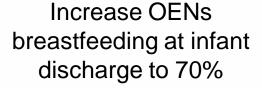


MNO-NEO: FINISHING STRONG

MNO-Neonatal AIMs









Decrease OENs receiving pharmacologic treatment for NAS to 20%



Increase OENs discharged with a Coordinated Discharge Plan to 95%

Achieving Initiative AIMs



To achieve initiative AIMs, there are specific strategies & systems teams need to have in place to provide optimal care for every OEN

- Prenatal Consults
- MNO-Neo Folders
- Admission Huddles
- Engagement of Mother/Family
- Non-Pharmacologic Care Bundle
- Standardized NAS Assessment Tool
- Coordinated Discharge Checklist

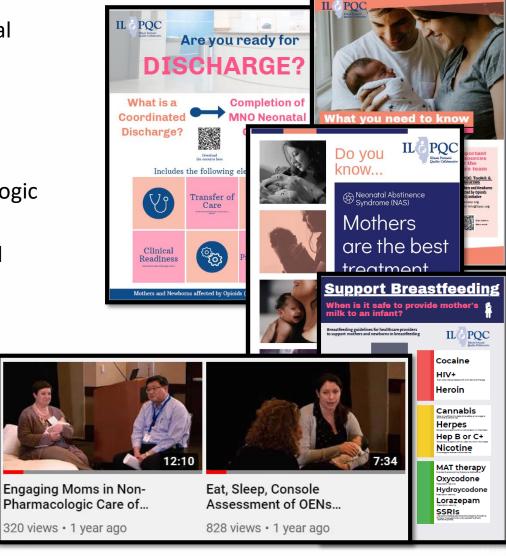


Education Resources for MNO-Neonatal Teams

ILG PQC

Illinois Perinatal Quality Collaborative

- Upcoming updated MNO-Neonatal Grand Rounds Slide Set
- Upcoming AAP eModules
- Eat-Sleep-Console Simulation & Debrief Video
- Engaging Mom in Non-Pharmacologic
 Care Simulation & Debrief Video
- MNO-Neonatal Key Messages and Strategies Poster
- Mothers are the Best Treatment Option Poster
- Supporting Breastfeeding Poster

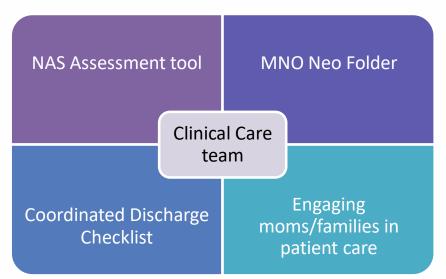




Strategies & Systems Activated



Education Provided





MNO-NEO SUSTAINABILITY

QI Sustainability Phase-Breaking it down



WHAT is Sustainability?

A period of an initiative where hospital teams put into place processes to ensure that the QI work is integrated into the clinical culture.

<u>Creating a "new way" of working that becomes the "norm" so the changes last beyond the life of the initiative</u>

WHY is Sustainability important?

So **successes** last beyond the life of the initiative and because **failure** can lead to reversal of improvement gains and QI fatigue.

Sustainability: IL What does it mean for MNO-Neo?

Hospital teams identify and implement system changes that result in optimal care for every OEN regardless of the number of patients seen per month at your hospital

This is achieved through a Sustainability Plan



Quality Collaborative

Key Components of the MNO-Neonatal Sustainability Plan



Optimal OEN Care Systems

Implementing systems to ensure optimal care is provided regardless of the number of patients seen. This includes formalizing a plan to ensure MNO folders are replenished & updated and a plan to update discharge resources map.

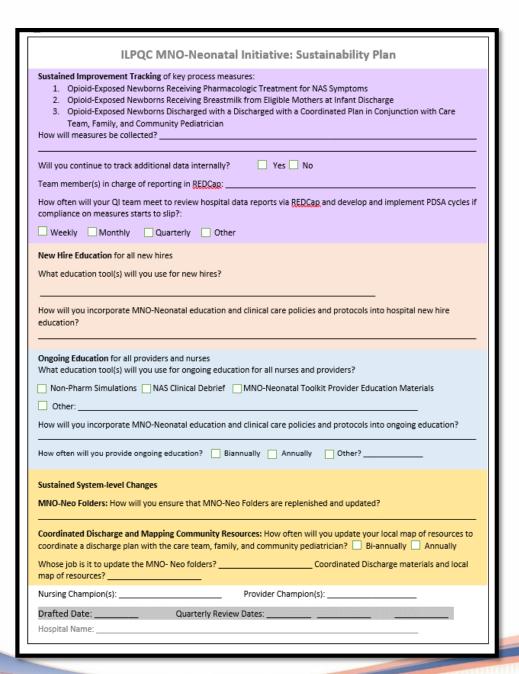
Continuing & New Hire Education

Implement strategies for physician & nurse education. This includes education about OEN optimal care systems, non-pharm simulations, and NAS clinical debriefs.

Compliance Monitoring

Implement plans to track key process and outcome measures including pharmacologic therapy, breastfeeding, and coordinated discharge.

Downloadable sustainability plans are available in your E-Folder and in the MNO-Neonatal online toolkit





ILPQC MNO-Neo Sustainability Plan

- Capture your QI team's plan for the sustainability phase
- Learn more on November 16, 2020-ILPQC Sustainability Call

Sustainability Plan: Compliance Monitoring



How can your team be ready for compliance monitoring?

- ☐ Submit ILPQC monthly MNO-Neonatal Patient and Structure Measure data through December 2020 in the ILPQC Data System by March 15, 2021
- ☐ Review data for 3 AIMs with your team
- □ Connect with your Perinatal Network Administrator if you are not yet at the 70% breastfeeding, 20% pharm treatment, or 95% discharge goals
- ☐ Continue to collect / submit data on sustainability measures for compliance monitoring. Compliance data form and reports will be active January 2021



- Develop a plan for the QI team to track monthly/quarterly progress on key process and outcome measures in the ILPQC Data System
- What will you do if a measure drops below goal?

Sustainability Plan: New Hire & Continuing Education



How can your team be ready for continuing & new-hire education?

- ☐ Facilitate completion of education with all physicians and nurses
- ☐ Review education materials in ILPQC toolkit & determine what will be used for new hire & ongoing education
- □Complete new hire & ongoing education section of sustainability plan to reflect QI team's decision



- Determine a plan for continuing and new hire education
- How will you implement the plan?

Sustainability Plan: Sustained System-Level Changes



How can your team be ready for sustained system-level changes?

- □ Develop plan to ensure MNOneonatal folders are replenished and updated
- Determine how often team will update local map of resources for coordinating a discharge plan



 Implement systems changes to ensure optimal OEN care is provided for every OEN, every time- regardless of number!

MNO-Neonatal Preparing for ILE POC Sustainability Checklist



☐ Submit ILPQC monthly MNO-Neonatal Patient & Structure Measure data through December 2020 by March 15, 2021 in ILPQC Data System ☐ Facilitate completion of education with all providers and nurses, determine plan for continuing & new hire education ☐ Review data for 3 AIMs with your team Connect with your Perinatal Network Administrator if you are not yet at the 70% breastfeeding, 20% pharm treatment, or 95% discharge goals ☐ Develop sustainability plan with your QI team (draft plan provided by ILPQC), submit to your Perinatal Network Administrator & ILPQC ☐ Continue to collect / submit data on sustainability measures for compliance monitoring. Compliance data form and reports will be active January 2021

MNO-Neo Sustainability Webinars

Date

Topic



	•
November 16, 2020	MNO-Neo Initiative Sustainability Call
December 2020	MNO-Neo Celebration Call!
January 2021	MNO-Neo Initiative Sustainability Call
March 2021	MNO-Neo Initiative Sustainability Call
May 27, 2021	Neo Face-to-Face



LAUNCHING BASIC



Don't Forget to Submit Your BASIC QI Team Roster!

- To date, we have 41 ILPQC hospitals signed up to participate in the BASIC initiative
- It is not too late to submit your team's
 QI roster- if you have not yet please do
 so today!

https://redcap.healthlnk.org/surveys/?s
=H8P8TAPF33

 Submitting a QI team roster is a foundational aspect of initiative participation, don't miss out on this opportunity!



Join the 'club'!!!



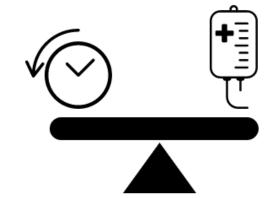


- BASIC Initiative Background
- Team Survey Results Discussion
- Getting started with BASIC
 - 10 Steps to Getting Started
 - BASIC Process Mapping

What is Antibiotic Stewardship?

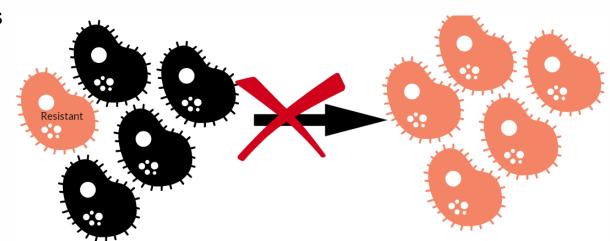


Coordinated interventions to improve the appropriate use of antibiotics by promoting the selection of the optimal antimicrobial drug regimen including diagnosis, dosing, and duration of therapy



Achieve the best clinical outcomes related to antibiotics to:

- Minimize toxicity & other adverse events or outcomes
- Limit selective pressure on bacteria populations which drives emergence of antibioticresistant strains
- Reduce excess costs attributable to sub-optimal antimicrobial use



Why Neonatal Antibiotic Stewardship?



Antibiotics are essential in fighting infections in newborns, but wide variations in antibiotic prescribing for newborn infections can lead to unnecessary or prolonged antibiotic exposure resulting in short- and long-term adverse outcomes such as:

- Mother-baby separation
- Reduced breastfeeding and increase formula supplementation
- Impaired development of intestinal microbiome
- Longer term chronic conditions including asthma, allergies, and obesity
- Antibiotic resistance



BASIC Vision



ILPQC hospitals, regardless of perinatal level or past experience with implementing newborn antibiotics initiatives, will implement best practices to provide:



BASIC AIMs



- ✓ Decrease by 20% the number of newborns, born at ≥35 weeks who receive antibiotics
- ✓ Decrease by 20% the number of newborns with a negative blood culture who receive antibiotics for longer than 36 hours



BASIC Key Drivers



- Driver 1: Data Monitoring, Transparency, and Stewardship Infrastructure
- Driver 2: Timely and Appropriate Initiation of Antibiotics
- Driver 3: Appropriate Administration and Deescalation of Antibiotics
- Driver 4: Equitable Care Delivery

Driver 1: Data Monitoring, Transparency, and Stewardship Infrastructure



- Create a QI team to lead the improvement effort and cultivate buy-in among all providers, staff, and administration
- Educate healthcare team on neonatal antibiotic stewardship best practices
- Educate and provide anticipatory guidance to families on early onset sepsis and antibiotic therapy
- Monitor and share unit-level neonatal antibiotic prescribing data with the healthcare team to ensure equitable care for all newborns
- Review & debrief neonatal antibiotic administration decisions for consistency with policies and protocols to provide feedback to the healthcare team.

Driver 2: Timely and Appropriate Initiation of Antibiotics



- Implement standardized risk assessment algorithm to evaluate risk of early onset sepsis for neonates < 35 weeks gestation.
- Implement standardized risk assessment tool to evaluate risk of early onset sepsis for neonates ≥ 35 0/7 weeks gestation.
- Develop partnerships with obstetricians to standardize communication with the pediatric/neonatal team about maternal risk factors for early onset sepsis.
- Implement standardized serial assessments of neonates at risk for sepsis
- Implement standardized identification of and response to neonates with worsening clinical status

Driver 3: Appropriate Administration and De-escalation of Antibiotics



- Implement policies, protocols and support tools to assist staff in properly and consistently obtaining blood cultures
- Partner with inpatient lab to optimize timely processing of blood culture results and communication with care team
- Implement policies, protocols and support tools to assist staff to stop or deescalate therapy promptly based on the culture and sensitivity results
- Partner with pharmacy to assist with interventions to assure appropriate antibiotic use
- Reduce inter-hospital variation of antibiotic prescribing through the creation of standardized dosing guidelines and order sets
- Implement a standardized approach for healthcare team to discuss the anticipated duration of antibiotic course at the initiation of antibiotics
- Implement standardized automatic antibiotic stop order process

Driver 4: Equitable Care Delivery



- Provide training and education in the social determinants, cultural sensitivity, and implicit and explicit bias
- Create a dashboard to identify and reduce inequities and disparities
- Provide a standardized tools for screening of all families for social risks and social support
- Create alliances and partnerships with community organizations
- Begin discharge planning and family education at admission, tailored to each family's needs and in a preferred language



Only 28% of teams reported previously participating in the VON Choosing Antibiotics Wisely Collaborative in the past



Annual Survey Data: Risk Assessment Currently Used for PQC | PQC

- 44% of teams reported using Sepsis Risk Calculator (example includes Kaiser Sepsis Calculator)
- 28% of teams reported using Categorical risk factor assessment (maternal risk factors alone)
- 50% of teams reported using Risk assessment primarily based on newborn clinical conditions with serial physical exam)

^{*}Percent based on 'select all that apply'

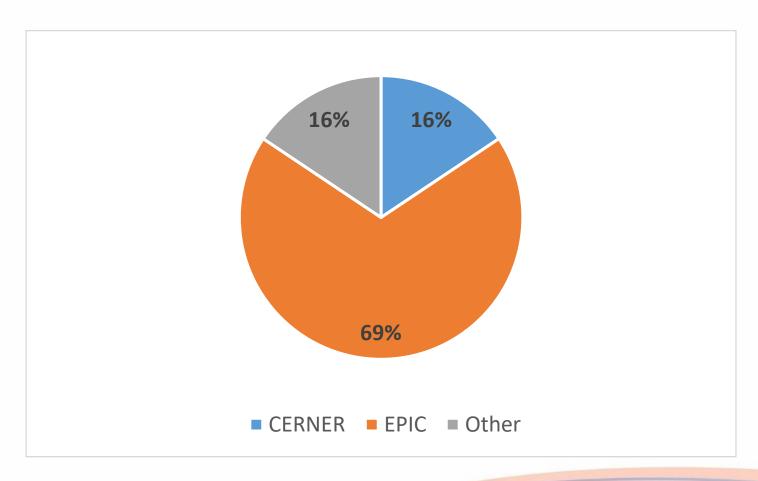


Annual Survey Data: Risk Assessment Currently Used for newborns <35

 Only 33% of teams have a standardized tool to assess the risk of EOS for newborns <35 weeks

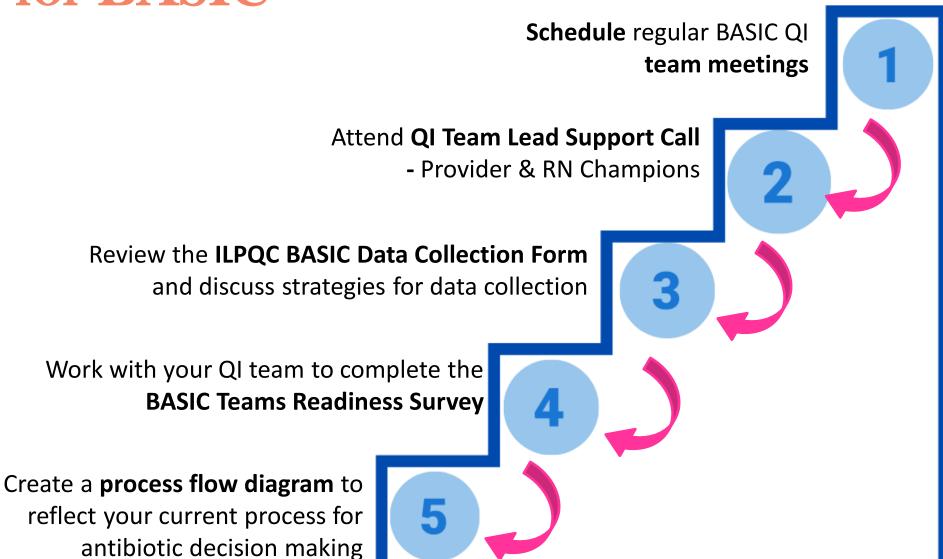
Annual Survey Data: Current Medical Record



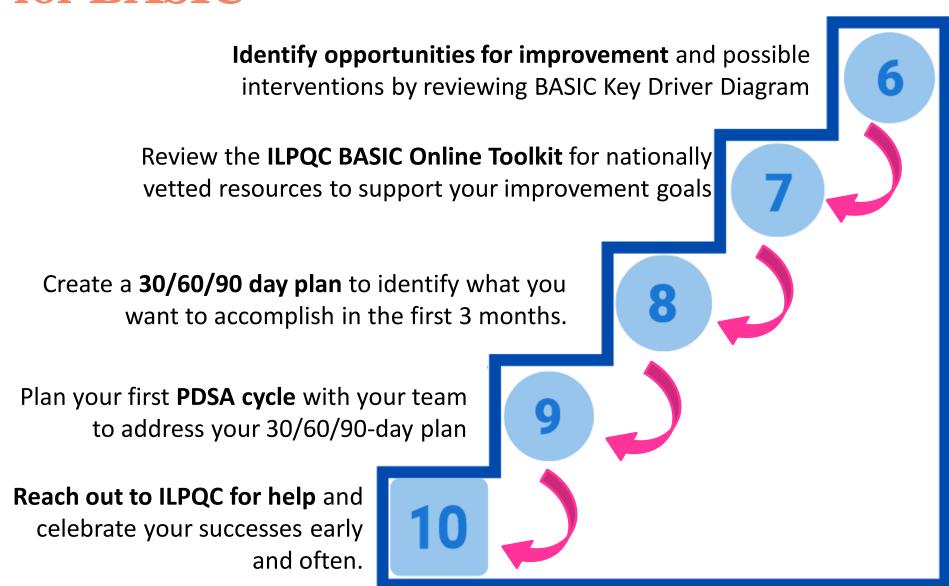


10 Steps to Prepare for BASIC





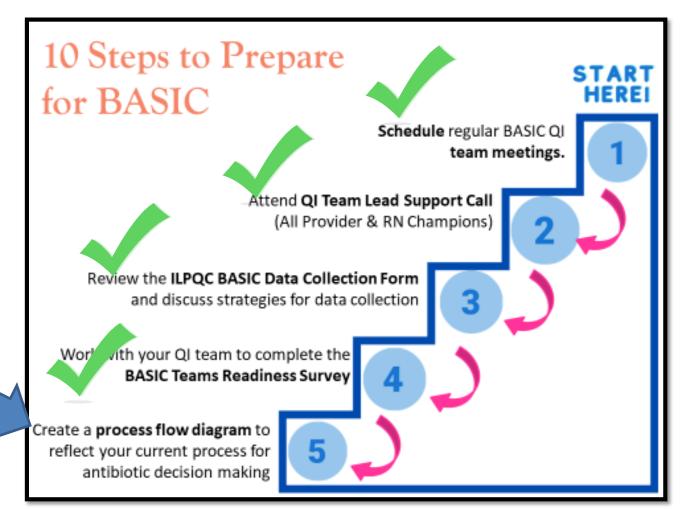
10 Steps for Teams to Prepare for BASIC







Create a process flow of current workflow and identify opportunities for improvement



38 wk baby is born to a mother with ROM for 6 hours, T=101, GBS positive, abx started 6 hours PTD

LD RN reports OB is calling chorio but she isn't sure

Infant admitted to nursery, nursery RN calls peds, no call back

(%)

again, peds apologizes that lidn't hear pager because it en off their bedside table er the bed.

n wants to breastfee has to do it in the rsery because the baby as an IV and babies with Vs stay in the nursery

Blood culture and antibiotics for all babies born to mothers with cho

Nursery RN draws and CBC but can of 0.5 mL blood, sends culture

Baby has a low sugar and combined with history of chorio+ bands of 14, the pediatrician decides to treat for 7 days

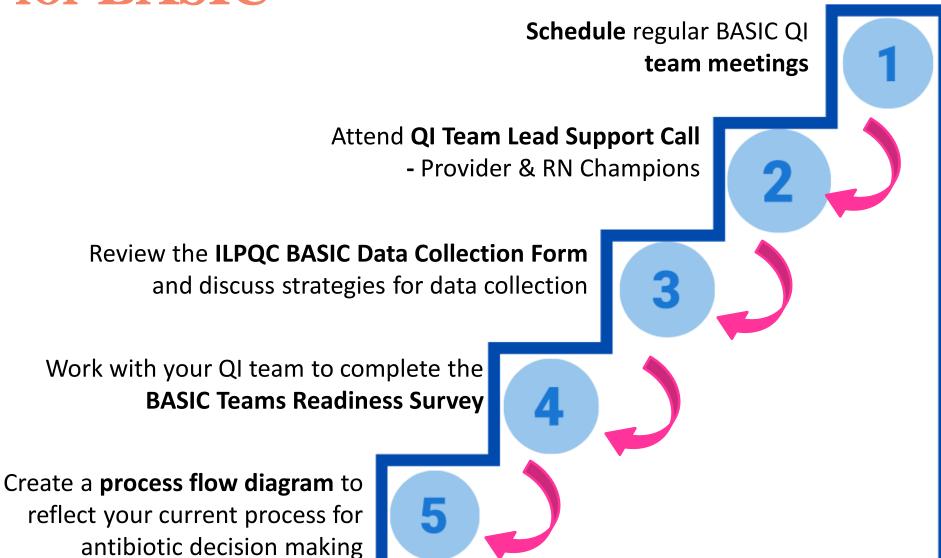
doesn.

baby needs antibiotics- how long will she need antibiotics and will she be able to go home with her

Labs come back, bands are 14 and a baby looks well

10 Steps to Prepare for BASIC







BASIC Toolkit Chapters

- Introduction
- Initiative QI Resources
- National Resources/Guidance

The BASIC Toolkit will be complete online (no printed binders)

- Driver 1: Data Monitoring, Transparency, and Stewardship Infrastructure
- Driver 2: Timely and Appropriate Initiation of Antibiotics
- Driver 3: Appropriate Administration and Deescalation
- Driver 4: Equitable Care Delivery

BASIC Webinars



Date	Topic
November 2020	2 Data Training Webinar offerings- learn about the BASIC Data Collection Form
December 21, 2020 1-2pm	BASIC Initiative Launch Call
2021 Monthly Webinars	3 rd Monday of the Month from 1-2pm

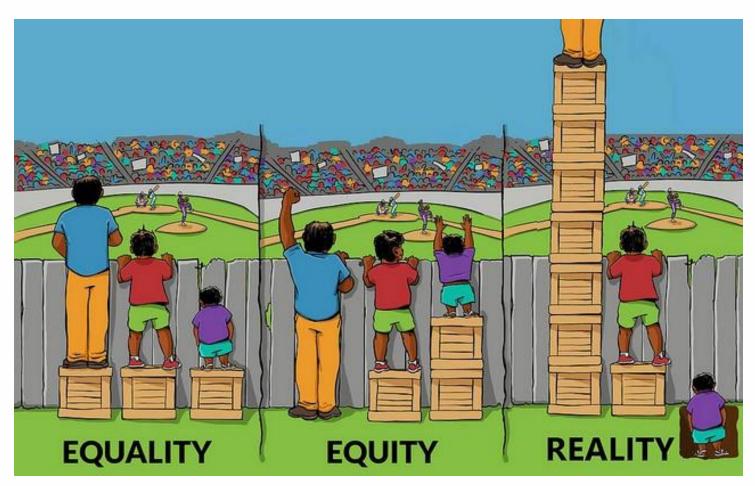
(Starting January 2021)



ENSURING EQUITABLE CARE-BEGINNING THE WORK

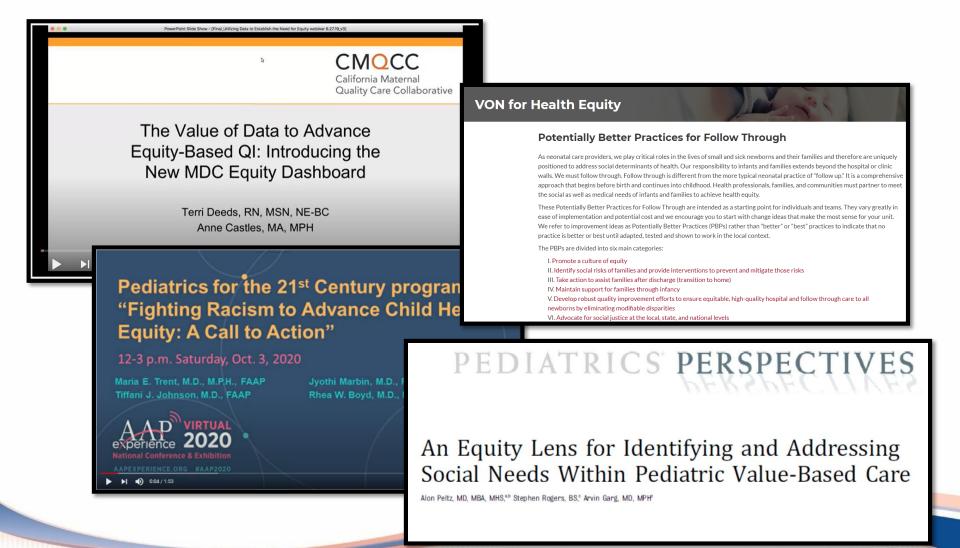
What is Equity?





Equity National Resources and Strategies for Neo/Peds





Commitment to Equity in Neonatal/Pediatric QI Initiatives



- Provide training and education in the social determinants, cultural sensitivity, and implicit and explicit bias
- Create a dashboard to identify and reduce inequities and disparities
- Provide a standardized tools for screening of all families for social risks and social support
- Create alliances and partnerships with community organizations
- Begin discharge planning and family education at admission, tailored to each family's needs and in a preferred language





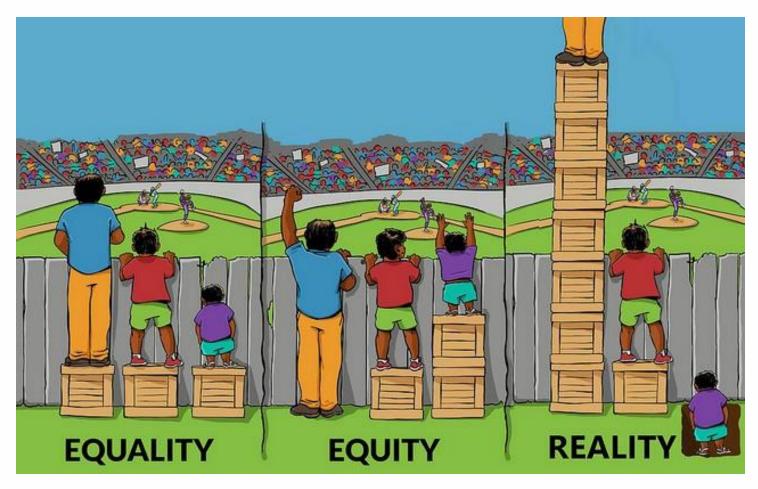




Annual Survey Data

- 79% of teams report collecting self-reported race & ethnicity as part of the admission process
- Only 27% of teams report stratifying data by race/ethnicity for the purposes for quality improvement





Next steps



MNO-Neonatal:

	Work with your team to implement strategies to finish strong for MNO Neonatal
	Develop a MNO-Neonatal Sustainability Plan with your team and share with your perinatal network administrator & ILPQC
	Attend upcoming sustainability webinars!
ВА	SIC:
	Submit a QI Team Roster for BASIC!
	Attend a BASIC Data Training and Team Lead Webinar in November
	Work as a team to complete the first 5 steps to Launch BASIC at your hospital
	Attend the BASIC Initiative Launch Call in December!





We encourage you all to transition to the Main Session for Wrap-Up & Evaluation!

https://northwestern.zoom.us/webinar/register/WN_HDS9PA3wSxui1POSXcXvrA











JB & MK PRITZKER

Family Foundation