



OB Advisory Workgroup

December 14, 2020 11:00– 12:15pm

Call Overview



- Introductions
- 2021 Initiatives
 - PVB updates and upcoming topics calls
 - Birth Equity
- 2020 Finishing Strong
 - MNO-OB
 - IPLARC & IPAC
- Future OB Advisory 2021 calls
- Hemorrhage and hypertension continuing education
- Round robin

Introductions



- Name
- Role
- Institution



Save the Date!

2021 OB & Neonatal Face-to-Face Meetings

Nurses, Providers, & Staff join us for an interactive day of collaborative learning for current ILPQC initiatives!

OB Teams: May 26, 2021

Neonatal Teams: May 27, 2021

More information coming soon!

Virtual Meeting

Illinois Perinatal Quality Collaborative
633 N. St. Clair, 20th Floor
M Northwestern Medicine Chicago, IL 60611
Feinberg School of Medicine

2021



Annual Conference October 28th, 2021



ILPQC 2021 GOALS & TIMELINE

We need your 2020 Feedback and Suggestions for 2021!



- Initiatives moving into sustainability how to best help all teams Cross the Finish Line to Achieve Aims and Sustain the Gains
 - MNO-OB & MNO-Neonatal
 - IPLARC
 - IPAC
- 2) Launching 2021/2022 Statewide Initiatives
 - Promoting Vaginal Birth/Delivery
 - Neonatal Antibiotic Stewardship
 - Birth Equity (2021)

2020-2021 Initiatives Timeline



PVB & BASIC team calls & data

PVB & BASIC initiatives begin monthly team webinars and monthly data collection



Initiative work

ILPQC will support hospital team progress on PVB & BASIC initiative aims and receive feedback on the Birth Equity data form from wave 1 teams





PVB & BASIC Initiatives Launch

12/14 PVB kickoff webinar 12/21 BASIC kickoff webinar



Birth Equity Wave 1

Testing of the Birth Equity Initiative data form with wave 1 teams will begin



Face-to-Face 2021

ILPQC OB & Neonatal Face-to-Face meetings will be held virtually on May 26th & 27th



2021 Call Schedule



1st

Monday/week

• Neo Advisory 1-2pm (unless MNO-Neo start @ 12:30)

• MNO-Neo Sustainability 1-2pm (Jan, Mar, June, Sept, Dec)

• <u>Fridays</u> COVID-19 12-1:15pm

2nd

Monday/week

• OB Advisory 12:30-1:30pm (unless MNO-OB start @ 11)

 MNO-OB Sustainability 12:30-1:30pm (Jan, Mar, June, Sept, Dec)

3rd

Monday/week

- Birth Equity (Wave 1: Feb, March, April) 12-1pm
- **BASIC** 1-2pm

4th

Monday/week

• PVB 12:30-1:30PM

• Tuesdays PNA 10-11AM

OB ADVISORY 2021 CALLS: ZOOMING OVER TO ZOOM



Starting in January 2021,
OB Advisory will
transition to Zoom!

There is a zoom registration link that will be sent out in the OB Advisory recap

After registering, you'll be able to create a recurring calendar invite on your calendar!

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2021 INITIATIVES



PROMOTING VAGINAL BIRTH (PVB)







Perinatal Network Participation

University of Chicago: 92%

Stroger: 67%

Northwestern: 100%

UIC: 100%

Loyola: 100%

Rush: 82%

Rockford: 90%

St. Francis: 100%

St. John's: 81%

Cardinal Glennon: 100%

91%

of Illinois birthing hospitals participating in PVB

PVB Timeline

IL PQC

Illinois Perinatal Collaborative



Encore QI Leader
Support Call
1/7 @ 12-1pm

172

November

ILPQC PVB Data Calls

11/5 12:00pm OR 11/19 1:00pm

QI Leader Support Call

11/13 12:00pm

December

Official Kick-off! December 14 12:30-1:30pm Baseline Data Reporting Begins

January

Baseline Data Reporting due January 15 Monthly Webinar January 25

Labor Culture Survey Launch

PVB Smart AIM

TO SUPPORT VAGINAL BIRTH AND REDUCE PRIMARY CESAREANS TO REACH THE HEALTHY PEOPLE GOAL FOR LOW RISK CESAREAN SECTION TARGET RATE OF 24.7% BY DECEMBER 2021

3 Key QI Strategies



Develop standardized processes for induction and labor support

Develop standardized protocols for identification and response to labor challenges / abnormalities













Updated PVB Data Collection Forms





Hospital-level Data

- 1. Total NTSV Deliveries
- 2. Total NTSV C-sections



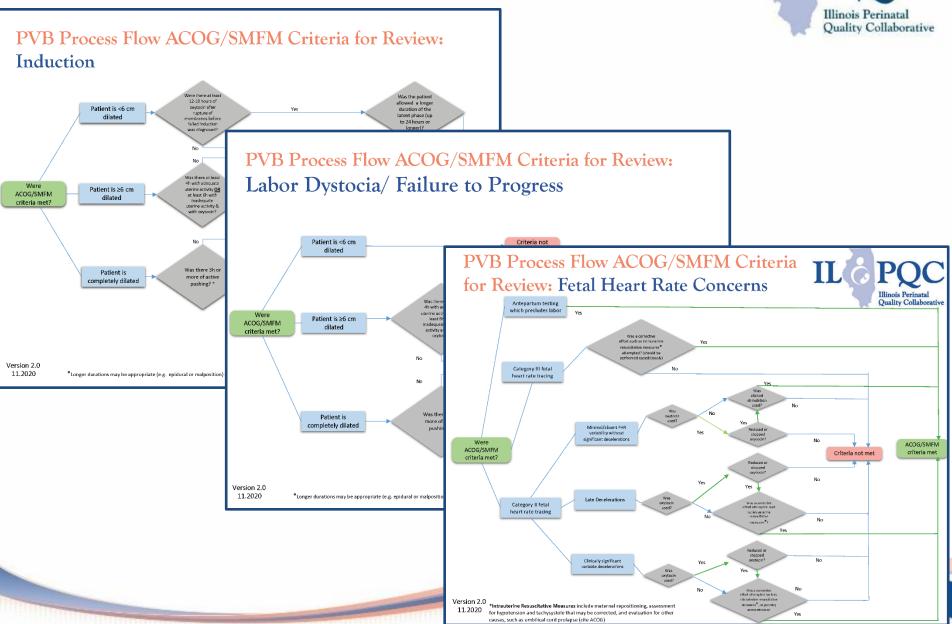


Patient-level Data

- 1. Fetal Weight
- 2. Pain Management for all deliveries
- 3. Was a cesarean decision checklist using ACOG/SMFM labor guidelines documented?
- 4. Was a decision huddle to review ACOG/SMFM labor guidelines and the cesarean decision checklist documented?
- 5. Was there documentation of patient engagement in shared decision-making regarding the delivery decision?

Updated Process Flow Diagrams





Coming Soon Data Dashboard



Overall NTSV c-section rate with improved hospital comparison

Monthly summary of NTSV csection rate by indication

Detailed tracking of compliance with ACOG/SMFM guidelines



Building a new data dashboard to optimize monthly data review to identify opportunities for improvement and drive QI efforts



PVB Webinar Schedule:

4th Monday of the Month



What are your thoughts on the proposed webinar topics?

Date	Topic
Monday, January 25 12:30-1:30	Labor Culture Survey and getting started
Monday, February 22 12:30-1:30	Creating Buy-in and overcoming resistance to change
Monday, March 22 12:30-1:30	Developing and implementing an ACOG/SMFM checklist and use of a shared decision-making approach
Monday, April 26 12:30-1:30	Labor Management Support
May 26	Virtual Face-to-Face



BIRTH EQUITY

Birth Equity Initiative Key Drivers



1. Address
Social
Determinants
of Health

2. Utilize race/ethnicity medical record and quality data

3. Engage patients, support partners including doulas, and communities

4. Engage and educate providers, nurses, and staff

Birth Equity AIMs & Measures



Overall Initiative DRAFT Aim

Increasing proportion of women reporting respectful care and appropriately linked to resources and support for social determinants of health to improve birth equity

Structure Measures

- % of hospitals completed ILPQC social determinants of health community resources mapping tool to assist linking patients to resources based on the SDoH screening and share with affiliated outpatient prenatal care sites and hospital OB units.
- % of hospitals with protocol for accurately collecting patient-reported race/ethnicity data
- % of hospitals with maternal health data dashboard/reports with data stratified by race/ethnicity and able to share data with providers, nurses, and staff
- % of hospitals have implemented a Patient Reported Experience Measure (PREM) and able to share reports with providers, nurses, and staff
- % of hospitals with strategy for incorporating discussion of social determinants of health and discrimination as factors in hospital maternal morbidity reviews
- % of hospital teams with a patient advisor on their hospital QI team
- % of hospitals have strategy for sharing respectful care practices with delivery staff (ie posting in L&D) that should include appropriately engaging support partners and/or doulas in labor and delivery
- % of hospital teams with patients receiving education on urgent maternal warning signs, postpartum safety and tools to improve communication between patients and their healthcare providers prior to delivery discharge
- % of hospitals with strategies for addressing diversity in health care team hiring.

Process Measures

- % of sample patient charts with social determinants of health screening documented (prenatal and L&D) and appropriately linked to resources.
- % patients responding to the PREM (goal: QR Code to REDCap survey directly linked to the ILPQC Data System)
- % of patients in monthly sample with documentation of receiving education on urgent maternal warning signs, postpartum safety and tools to improve communication between patients and their healthcare providers prior to delivery discharge
- % of providers, nurses, and staff completing implicit bias training
- % of patients completing PREM who reported always or often feeling heard on PREM

Example of developing resources for Birth Equity Initiative success: Social determinants of health



Strategy

 Map resources that provide services / referral for patients with identified social determinants of health

Measure

 % of hospitals with resource map in place and provided to affiliated prenatal locations and hospital OB units (structure)

Toolkit Resources

- ACOG committee opinion on importance of social determinants of health
- Mapping tool and online resources to identify services

Example of developing resources for Birth Equity Initiative success: Engage and educate providers staff



Strategy

 Educating providers, nurses, and staff on the importance of listening to patients and addressing implicit bias

Measure

 % of providers, nurses, and staff completing implicit bias training (process)

Toolkit Resources

- Layered approach:
 - E-modules
 - Discussion through town halls, grand rounds, provider meetings
 - Feedback

Getting Started with Birth Equity in 2021



- ✓ Two hospitals from each network will participate in Wave 1*
- ✓ Wave 1 teams will review and test data form with three monthly webinars in Feb-Apr – we are continuing to work on focusing strategies and measures for initiative
- ✓ QI initiative recruitment of teams (Mar-May) for May 2021 launch at Face to Face



Birth Equity Wave 1

What are your thoughts on engaging hospitals across networks in Wave 1?

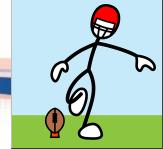
<u>Network</u>	Hospital #1	in Wave 1?		
UIC Network	University of Chicago (confirmed by PNA)	Ingalls hospital (confirmed by PNA)		
U Chicago				
Stroger	Stroger (confirmed by PNA)	Roseland (confirmed by PNA)		
St. John's				
St. Francis				
Rush				
Rockford				
Loyola	Loyola University (expressed interest)			
Cardinal Glennon	SSM Health St. Mary's (confirmed by PNA)	SSM Good Samaritan Hospital (confirmed by PNA)		
Northwestern	West Suburban (confirmed by PNA)	Northwestern Memorial Hospital & Swedish Covenant Hospital (confirmed by		
Due January 29				

Due January 29

BIRTH EQUITY KICKOFF IL PORTING PORTIN



- Feedback and questions on the plan for launching Birth Equity in May 2021
- How can we support and engage hospitals across the state in this initiative?
- When should ILPQC begin monthly calls/kickoff for the Birth Equity QI initiative?



PATIENT & FAMILY CENTERED CARE PILOT



- Are you interested in getting small group and 1:1 support from LaToshia Rouse, national patient advisor and QI expert, to engage patients/ families in your QI work?
- Don't miss out on our patient family engagement pilot exclusively for ILPQC QI teams
 - Series: Rethinking Patient and Family Centered Care 5 monthly sessions
 - Building a Culture of Family Centered Care and How it Reduces Disparities
 - How to Select and Support Patient and Family Advisors
 - The Power of Stories—Strategies to Educate and Change Organizational Culture
 - Collaborating with Patient and Family Partners in QI
 - Linking Patient- and Family-Centered Care, Quality, and Safety
- Starting mid January 2021
- Please invite **OB and Neo** team members from your hospital (provider or nurse champion)
- LaToshia will offer a custom education and support program to the hospital team and any patient advisors identified during the process

Email us at info@ilpqc.org by January 7 to participate



MNO-OB, MNO-NEO, IPLARC, IPAC

CROSSING THE FINISH LINE AND SUSTAINABILITY



MNO-OB NEXT STEPS

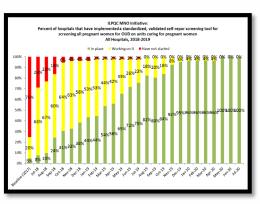
How do we best help teams succeed?

MNO-OB Sustainability

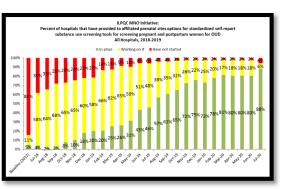
- We will be celebrating teams crossing the finish line with QI Excellence awards during the sustainability phase.
 - MAT by delivery discharge ≥ 70%
 - Linkage to Recovery Treatment Services ≥ 70%
 - Narcan counseling by delivery discharge ≥ 60%
 - Prenatal SUD/OUD validated tool screening ≥ 50%
- Confirm all teams submit MNO Sustainability Plans to PNA's by January 1
 - MNO Sustainability Calls for all teams January, March, May F2F meeting, then quarterly MNO calls for teams to report Sustainability progress.
 - Review Sustainability progress in Regional Network Meetings



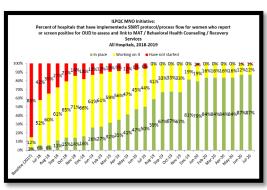
Making Systems Change HappenIL PQC Illinois Perinatal Ouality Collaborative



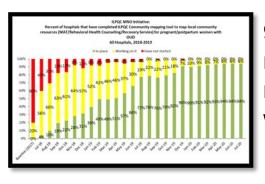
100% of teams have a validated screening tool in place on L&D



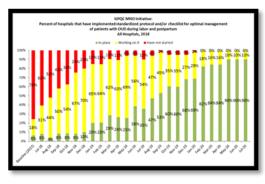
80% of teams have a validated screening tool in place prenatally



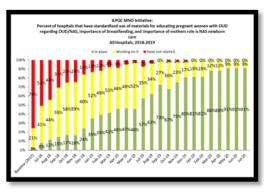
93% of teams have a SBIRT protocol/algorith m in place on L&D



93% of teams have mapped community resources for women with OUD



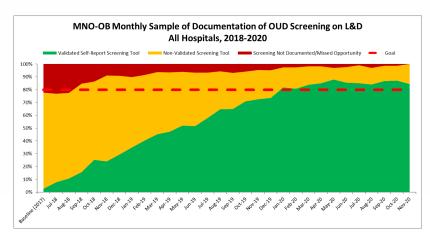
93% of teams have implemented an OUD Clinical Care Checklist on L&D



93% of teams have implemented standardized patient education on L&D

Documentation of Screening for SUD/OUD with Validated Tool





85%

Random sample of 10 deliveries per month reviewed for documentation of SUD/OUD screening N = 21,580 to date

Prenatal



Red = No screening

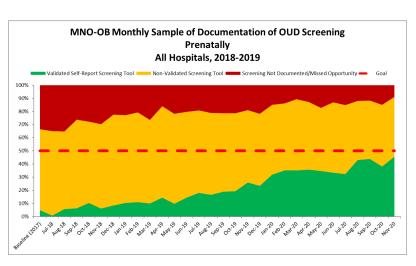
Yellow = Screened single

question

Green= Screened with

validated

SUD/OUD screening tool

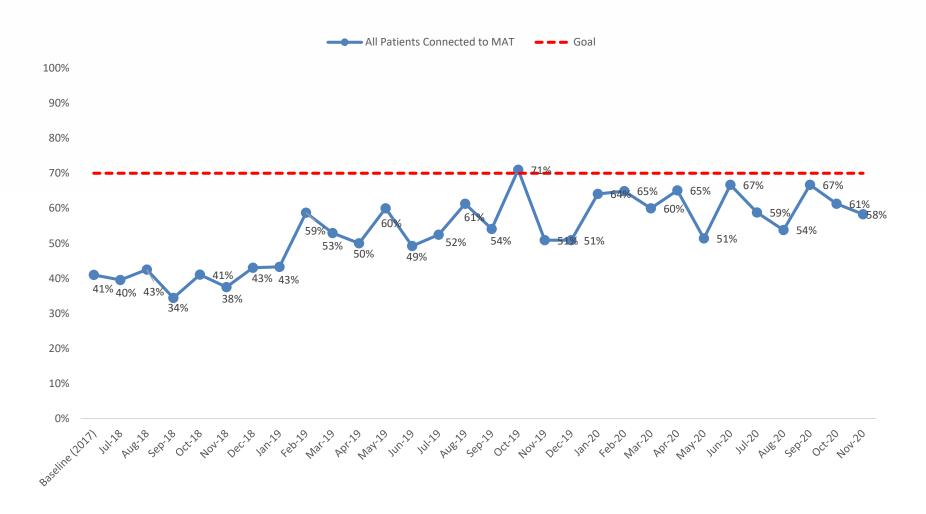


45%

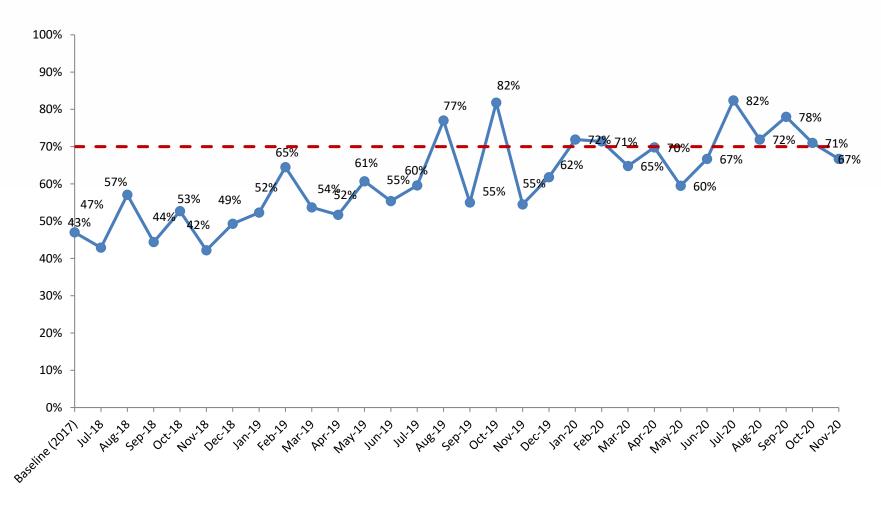
GOAL: ≥ 50%

Women with OUD on MAT by Delivery Discharge



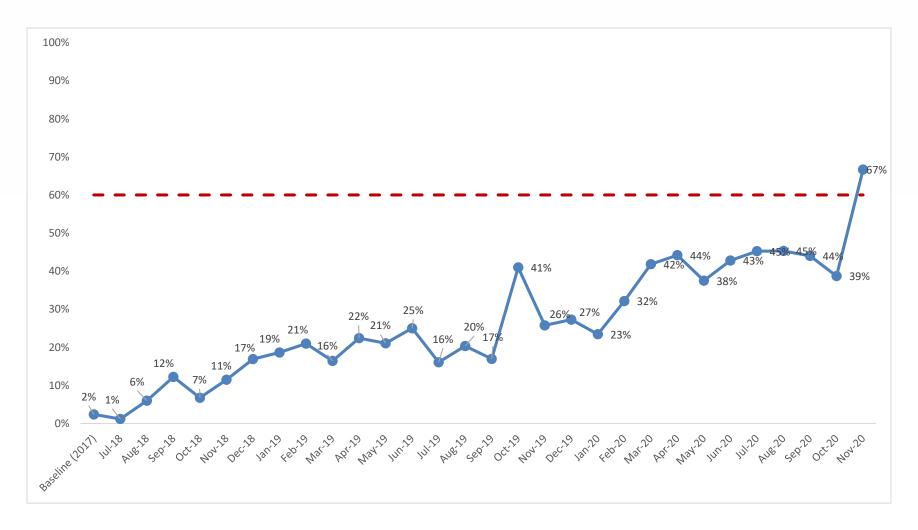


Women with OUD Connected to IL PQC Recovery Treatment Services by delivery PQC | Illinois Perinatal | Quality Collaborative | PQC | PQC



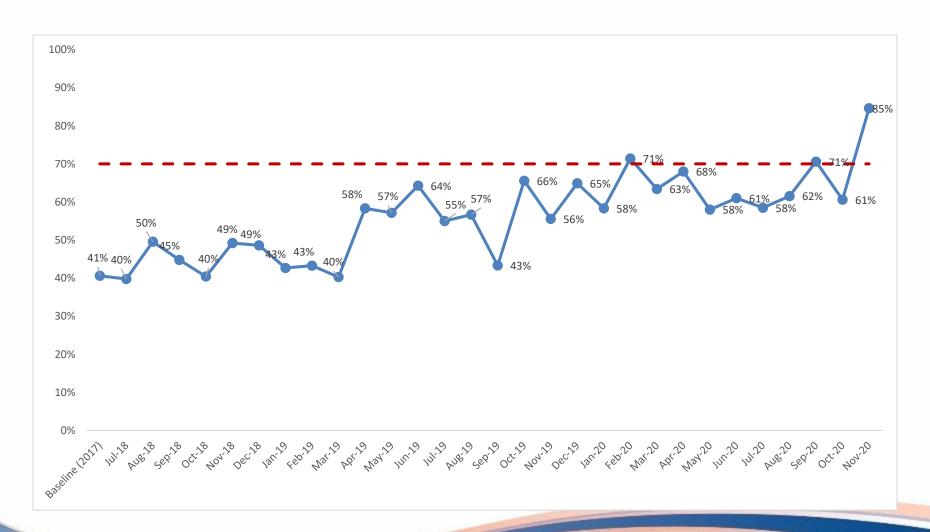
Narcan Counseling & Documentation





Hepatitis C Screen by delivery discharge

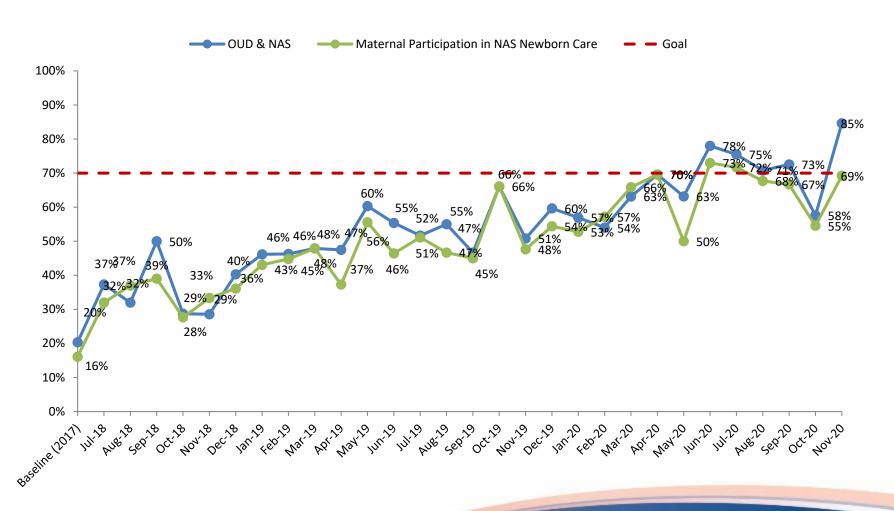






Patient education prenatally or by delivery discharge





Diving into the Data: 2020 Snapshot



- Receipt of prenatal care was 80% or higher
- Identification of OUD in 2020:
 - Prior to current Pregnancy: 42%
 - During current pregnancy: 29%
 - Delivery admission: 25%
 - Delivery admission, before delivery: 25%
 - Delivery admission, after delivery: 7%
- Neonatal consults prenatally or before delivery admission increased
 38% → 65% by 2020
- Detected Multi-substance use in 2020:
 - Amphetamines: 11%
 - Cannabis: 16%
 - Cocaine: 10%

Diving into the Data: 2020 Snapshot



- Prescribed Medication for MAT:
 - Buprenorphine: 45% → 62% in 2020
 - Methadone: 56% → 39% in 2020
- Recovery treatment services connected to in 2020:
 - Residential Treatment: 14%
 - Outpatient Treatment: 56%
 - Methadone Clinic: 38%
 - Behavioral Health Counseling: 31%
 - Peer Support/12 Steps: 5%
- 72% of patients had SUD diagnosis on problem list
- 52% of patients had co-occurring psych diagnosis
- 59% of patients had apt with MAT/RTS scheduled at discharge
- 61% of patients had a navigator involved in the discharge process

MNO-OB Teams Next Steps IL PC



OUD Systems

 Continue to cross the finish line and ensure all systems are in place to provide optimal OUD care

Provider Education

 Ensure all clinical team members receive education and know how to activate the OUD Systems and provide stigma free care

Sustainability Plan

Please encourage teams to reach out to ILPQC for help!

 Begin preparing for sustainability and work with your QI team to complete & submit your sustainability plan



ILPQC MNO-OB Initiative: Sustainability Plan Sustained Improvement Tracking of key process measures: 1. SUD/OUD Prenatal and LD Screening documented 2. Medication Assisted Treatment (MAT) Prenatally or by Delivery Discharge 3. Linkage to Behavioral Health Counseling / Recovery Treatment Services Prenatally or by Delivery Discharge 4. Narcan Counseling & Prescription Offered Prenatally or by Delivery Discharge 5. Hepatitis-C Screening Prenatally or by Delivery Discharge How will measures be collected? Team member(s) in charge of monthly reporting in REDCap: _ How often will your QI team meet to review hospital data reports via REDCap and develop a response if compliance on measures are below the goal? Monthly Quarterly Other: Ongoing Education for all providers and nurses What education tool(s) will you use for ongoing education for all nurses and providers? ILPQC Provider eModule ILPQC RN eModule Missed Opportunity Review form ILPQC SBIRT Simulations SBIRT/OUD Clinical Algorithm MNO-OB Toolkit Provider Education Materials RN Workflow Other: How will you incorporate MNO-OB education and clinical care policies and protocols into ongoing education? How often will you provide ongoing education? Biannually Annually Other? New Hire Education for all new hires What education tool(s) will you use for new hires (see above)? How will you incorporate MNO-OB education and clinical care policies and protocols into hospital new hire education? Sustained System-level Changes What system-level changes have you put into place to sustain providing optimal care for every patient with OUD? LD Admission Huddles Prenatal Care Conference MNO-OB Folders MNO OUD Order Sets Missed Opportunity review with clinical team feedback Validated Screening tool in EMR Other: How will you sustain these efforts, such as how will you ensure that MNO-OB Folders are replenished and updated? How will you confirm OUD Admission Huddles are being completed for all patients with OUD? Community Resources: How often will you update your local map of resources to connect pregnant/postpartum patients to MAT & Behavioral Health/Recovery Treatment Services? Bi-annually Annually Whose job is it to update the MNO- OB folders? Whose job is it to update local map of resources to MAT & Behavioral Health/Recovery Services? Provider Champion(s): Nursing Champion(s): Quarterly Review Dates: Hospital Name:



ILPQC MNO-OB Sustainability Plan

MNO-OB teams are working to cross the finish line and complete/submit their sustainability plans to ILPQC & PNAs during the month of December

Due January 1st



Looking back at the last 2 years as we move into sustainability...What worked best, what was the most challenging, what do you think were the biggest successes of MNO-OB, what will be most important for teams to succeed in sustainability?

FEEDBACK ON MNO-OB INITIATIVE

MNO-OB Sustainability Webinars

PQC
Illinois Perinatal
Quality Collaborative

Are there specific MNO-OB topics teams have been requesting more of: Narcan? Use of patient navigators? Managing OUD in Covid?

Date	Topic
January 11th, 2021 12:30-1:30pm	MNO-OB Initiative Sustainability Call
March 8th, 2021 12:30-1:30pm	MNO-OB Initiative Sustainability Call
May 26 th , 2021	OB Virtual Face-to-Face Meeting
June 14th, 2021 12:30-1:30pm	MNO-OB Initiative Sustainability Call
September 13th, 2021 12:30-1:30pm	MNO-OB Initiative Sustainability Call
December 13th, 2021 12:30-1:30pm	MNO-OB Initiative Sustainability Call

All hospital teams will be assigned month to give Sustainability Update



IPLARC & IPAC

UPCOMING IPLARC CALL



FINAL IPLARC Call December 21st, 2020 12-1pm



ILPQC is working to assist
Wave 2 teams with
sustainability resources such
as a MamaU







FINAL IPAC Call December 21st, 2020 11-12pm





Looking back on the last 2 years as we move into sustainability.... What worked best, what were the biggest challenges, what do you think were the biggest successes? What is most important to maintain in sustainability?

FEEDBACK ON IPLARC AND IPAC INITIATIVES



HEMORRHAGE AND HTN CONTINUING EDUCATION



Maternal Hypertension & OB Hemorrhage Continuing Education



- To reduce maternal morbidity and mortality and build on current quality improvement efforts, I PROMOTE-IL and ILPQC support hospital efforts to provide ongoing education for managing obstetric hemorrhage and maternal hypertension, as specified in <u>Public Act 101 0390</u>.
- There are several ways for birthing facilities to fulfill this annual training requirement, including e-modules, simulations, or drills from AIM, ACOG and other leading national groups available on the <u>ilpqc.org</u> website.



Hypertension and Hemorrhage Reporting



 Please complete this <u>form</u> annually for your hospital to report training occurring in the calendar year by <u>December 31st</u> and annually thereafter.



 Hospitals should report the number of hospital staff and providers with admitting privileges who have met the obstetric hemorrhage and maternal hypertension training requirements.



COVID-19



COVID-19 Sharing Strategies





OB & Neonatal providers from across the state present cases and share strategies

Have any of your hospitals had a COVID-19 case? Please contact us at info@ilpqc.org

January 8th at 12pm

Round Robin



We LOVE hearing from you! Please unmute yourself and share your thoughts











JB & MK PRITZKER

Family Foundation