



# MNO-OB Crossing the Finish Line, Preparing for Sustainability

November 9, 2020 12:30 – 1:30pm

### **Call Overview**



- 8<sup>th</sup> Annual Conference Debrief
- MNO-OB Finishing Strong and Preparing for Sustainability
- MNO-OB Sharing Strategies for Success: Learning from Award
- Hemorrhage and hypertension continuing education requirement

## 8th Annual Conference

**Debrief** 

Please share your comments/feedback about the Annual Conference!



- 605 providers, nurses, allied health professionals, public health professionals and more attended the online meeting- record attendance!
- 8 national speakers participated in the conference speaking to topics including Birth Equity, Promoting Vaginal Birth, Newborn Antibiotic Stewardship, Patient/Family Advisors Strategies, and other state perinatal quality collaborative work.
- 27 ILPQC hospital teams received QI Excellence Awards for optimal care provided in MNO-OB & Neonatal, and 6 awards given for IPLARC
- 25 ILPQC hospital teams submitted QI Posters, and 12 received awards for excellence for their abstracts and posters

## **Post Conference Information**



ILPQC have recordings from the 8<sup>th</sup> annual conference available

- Linked here:
  <a href="https://ilpqc.org/2020annualconference/">https://ilpqc.org/2020annualconference/</a>
- Please complete evaluation to receive CMEs credit, if you attended the conference and still interested
  - Linked Here: <u>www.cme.northwestern.edu</u>
- Poster are still available on the conference webpage as well
  - Linked here: https://ilpqc.org/2020annualconference/

# MNO-OB Excellence Award Criteria for Optimal OUD Care











+

✓ 6 Structure Measures In Place

(Screening Prenatal, Screening L&D, SBIRT/OUD Protocol, Mapping, Checklist, Patient Education)



✓ <u>All</u> Process Measure goals met

>70% MAT, >70% Recovery Treatment Services >60% Narcan, >70% Hep C

>70% Patient Education, >50% Prenatal Screening





















### CONGRATULATIONS



## MNO-OB Excellence Award for Optimal OUD Care

ILPQC MOTHERS AND NEWBORNS AFFECTED BY OPIOIDS INITIATIVE

- Advocate Sherman Hospital
- Advocate BroMenn Medical Center
- Barnes Jewish Hospital
- CGH Medical Center
- Elmhurst Memorial Hospital
- NM Lake Forest Hospital
- NorthShore University Health System Highland Park Hospital
- Palos Health
- Riverside Medical Center
- Saint Anthony Hospital
- St Margaret's Hospital

# MNO-OB QI Award of Excellence Next Steps





## Didn't qualify for MNO-OB Excellence award? Don't worry...

 Teams who are working to achieve AIMs will have upcoming opportunities to receive QI Awards of Excellence in Q4 2020 and into 2021



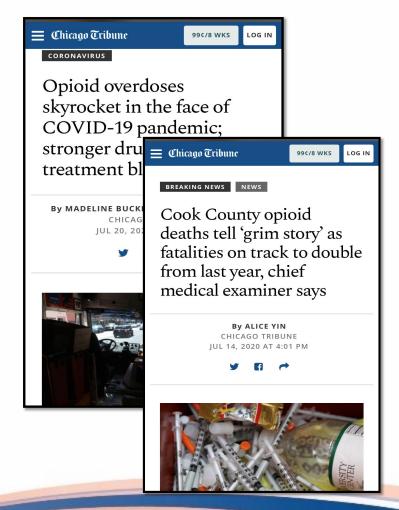
# MNO-OB: FINISH STRONG & PREPARE FOR SUSTAINABILITY

# Providing Optimal OUD Care every patient, every time



With the opioid crisis in Illinois continuing & worsening, it is essential for every hospital to identify pregnant patients with OUD and provide optimal OUD care for every patient, every time, to save lives

Optimal OUD care can only be achieved by implementing standardized and sustainable systems of care, ensuring the OB clinical team understands their role to reduce risk of maternal death and treats all patients with empathy and respect



### **MNO-OB AIMs**

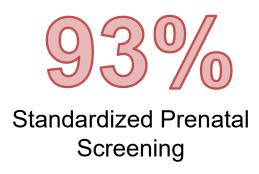


Increase patients with OUD connected to MAT & Recovery Treatment Services prenatally or by discharge to >70%

Increase patients with OUD receiving Narcan Counseling to >60%, Hep C Screening to >70%, and patient education to >80%

Increase prenatal screening for OUD with validated tool to >50%





Standardized L&D Screening



Since Spring 2018, 92 MNO-OB teams have cared for over **2,384**pregnant/postpartum women with Opioid Use Disorder, averaging **71**women per month

Standardized Mapping of Resources

Reported OUD screening data (L&D and prenatal) for **21,080 pregnant** women

95%

Standardized SBIRT/OUD Protocol

95%

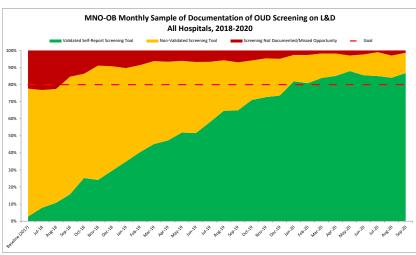
Standardized OUD Clinical Checklist

95%

Standardized Patient Education

### Screening for SUD/OUD

AIM ACHIEVED! >80%



Random sample of 10 deliveries per month reviewed for documentation of SUD/OUD screening

N = 21,080 to date

## **Prenatal**

L&D

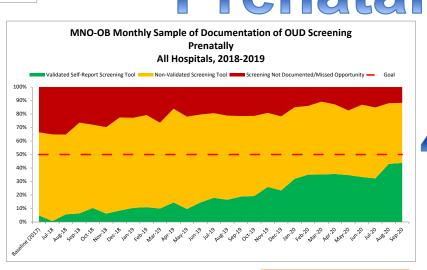
Red = No screening Yellow = Screened single

question

Green= Screened with

validated

SUD/OUD screening tool



44%

GOAL: ≥ 50%

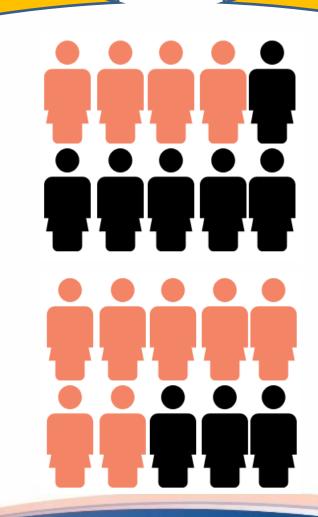
### **Connected to MAT**

AIM ACHIEVED! >70%

tal rative

At baseline Quarter 4
2017, 4 out of 10 patients
with OUD were connected
to MAT prenatally or by
deliver discharge

As of Quarter 3 2020, 7 of 10 patients with OUD were connected to MAT!



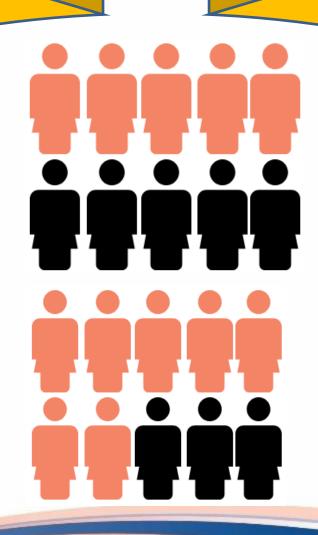
# **Linked to Recovery Treatment Services**

AIM ACHIEVED! >70%

tal rative

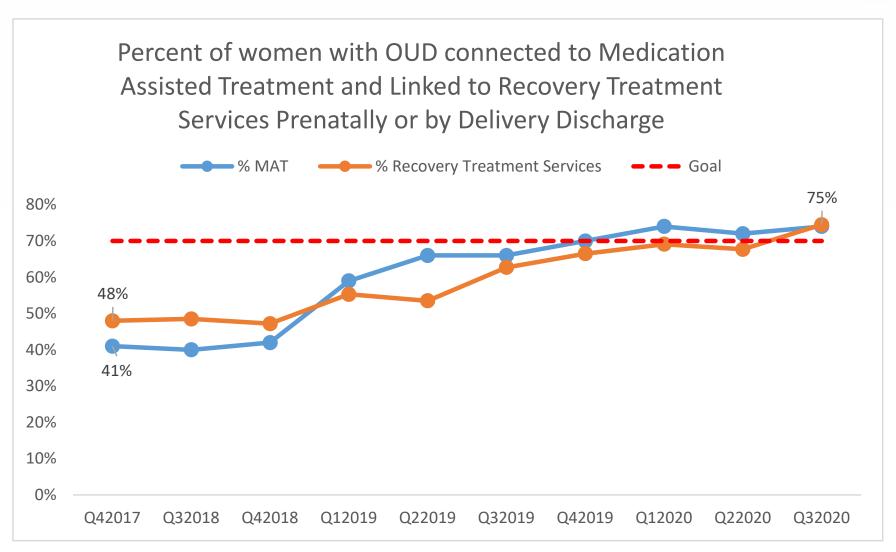
At baseline Quarter 4 2017, 5 out of 10 patients with OUD were linked to recovery treatment services prenatally or by delivery discharge

As of Quarter 3 2020, 7 of 10 patients with OUD were connected to recovery treatment services before delivery discharge!

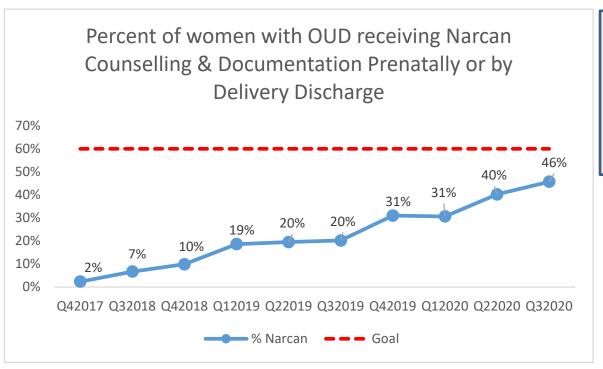


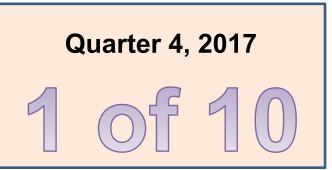
### **Optimal OUD Care**

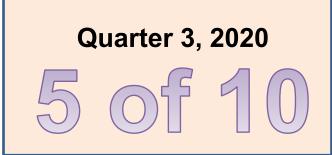




# Narcan Counseling: A Story of Collaborative Improvement PQC | Illinois Perinatal | Quality Collaborative | Quality Collaborative | PQC | PQC







patients with OUD received
Narcan Counseling
prenatally or by delivery
discharge

# Lessons Learned, Systems for Optimal OUD Care PQC | Illinois Perinatal Quality Collaborative

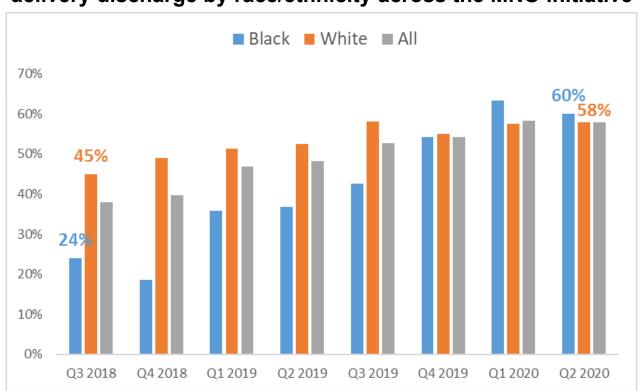
Individual hospital sharing of experiences greatly shaped the strategies developed to ensure systems for optimal OUD care for every patient including:

- MNO-OB Folders
- L&D OUD Huddles
- OUD Order sets
- Strategies for improving prenatal screening & Narcan counseling

# Improving equitable care and reducing disparities for patients receiving MAT



Comparison of percent of patients with OUD receiving MAT by delivery discharge by race/ethnicity across the MNO Initiative



At baseline, Black patients with OUD were less likely to be on MAT, however across the initiative improvements in MAT rates were seen for all patients with the greatest improvement for Black patients.

### IL PQC **Strategies for System** Implementation for OUD Care

To provide optimal care, we must activate the OUD systems for every patient seen with opioid use disorder



Quality Collaborative

## **Optimal OUD Care**

## To succeed, every OB provider and clinical care team member must be educated on the following:

### Implementation of validated screening tool prenatal and L&D

Screen ALL patients for SUD/OUD prenatally and L&D

#### 2. Activate the use MNO-OB Folders

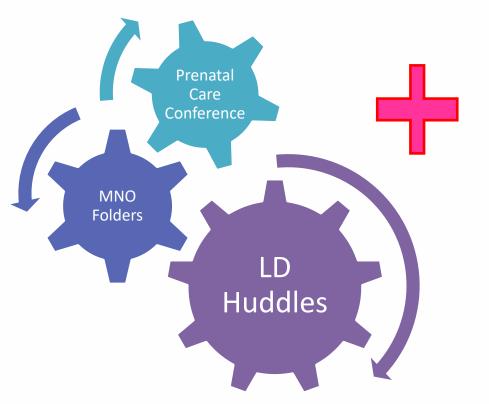
When patients screen + use folders to activate OUD algorithm,
 complete OUD checklist and nursing workflow

### 3. Confirm optimal OUD Care is provided

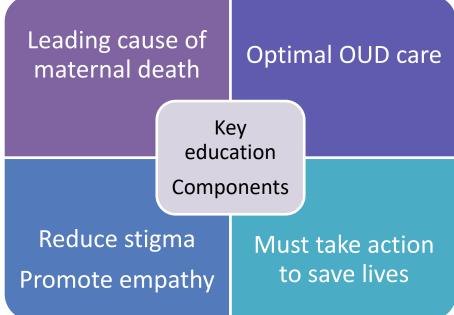
- L&D Huddle for all OUD patients on L&D to review MNO folder, and checklist, confirm optimal care elements provided
- Improve Narcan counseling: OUD order set, Narcan on formularly and Med to Bed program
- Prenatal care team conference for prenatal OUD patients identified to discuss optimal OUD care plan with OB/ neonatology/ nursing / SW 20

## Action steps for every hospital PQC | Illinois Perinatal Quality Collaborative

### Systems Activated



# Provider and staff education provided



### MNO Education for all OBs & RNs

#### Stigma & bias education



- Words Matter e-Module from ILPQC AC Conference
- CDC Opioid Use and Pregnancy e-Module

Implement stigma & bias education

#### Provider & RN e-Modules



MNO-OB Provider eModule
MNO-OB Nursing eModule

Shares key strategies for caring for pregnant and pp women with OUD

Provider & RN education campaign

MNO-OB Education Flyers

Post & distribute in clinical areas including prenatal sites

Help is here

833-2FINDHELP · Helpling

• Fig. ILLINOIS HELF

6 CONSULT COURSE IN COUR

#### SBIRT Simulations Guide and e-training

- 1hr SBIRT IRETA <u>Training e-Module</u>
- ACOG District II SBIRT Training 6 Min Video

Train providers to talk to patients about readiness for MAT & linking to recovery treatment services.



# MNO-OB FINISHING STRONG & PLANNING FOR SUSTAINABILITY

## QI Sustainability Phase



We <u>must maintain</u> and <u>sustain</u> the MNO efforts in providing optimal care for every patient

Saving Lives

OUD continues to be on the rise and patients' lives are on the line.



## Sustainability Plan





**Compliance Monitoring** 

**New Hire Education** 

Ongoing Staff/Provider Education

Sustained System-level Changes

What systems do you have in place to ensure your QI work is continuously integrated into your clinical culture?



## Compliance Monitoring

Monitor prenatal screening and on LD

Monitor MAT and Behavioral Health/Recovery Treatment

Monitor Narcan counseling and prescribing

# New Hire & Ongoing Education

Plan for training residents, new providers on optimal OUD care

Plan for training new nursing hires on optimal OUD care

Plan for ongoing education for inpatient and outpatient clinical staff

### Maintain Systems Changes

Identify who will be responsible for maintaining MNO-OB Folders

QI team to continue with MNO Missed Opportunity Review forms and provide feedback

QI team will create a plan to monitor compliance and engagement with OUD L&D huddles

#### ILPQC MNO-OB Initiative: Sustainability Plan Sustained Improvement Tracking of key process measures: 1. SUD/OUD Prenatal and LD Screening documented 2. Medication Assisted Treatment (MAT) Prenatally or by Delivery Discharge 3. Linkage to Behavioral Health Counseling / Recovery Treatment Services Prenatally or by Delivery Discharge 4. Narcan Counseling & Prescription Offered Prenatally or by Delivery Discharge 5. Hepatitis-C Screening Prenatally or by Delivery Discharge How will measures be collected? Team member(s) in charge of monthly reporting in REDCap: How often will your QI team meet to review hospital data reports via REDCap and develop a response if compliance on measures are below the goal? | Monthly | Quarterly | Other: \_\_\_ Ongoing Education for all providers and nurses What education tool(s) will you use for ongoing education for all nurses and providers? ILPQC Provider eModule ILPQC RN eModule Missed Opportunity Review form ILPQC SBIRT Simulations SBIRT/OUD Clinical Algorithm MNO-OB Toolkit Provider Education Materials RN Workflow Other: How will you incorporate MNO-OB education and clinical care policies and protocols into ongoing education? How often will you provide ongoing education? Biannually Annually Other? New Hire Education for all new hires What education tool(s) will you use for new hires (see above)? How will you incorporate MNO-OB education and clinical care policies and protocols into hospital new hire education? Sustained System-level Changes What system-level changes have you put into place to sustain providing optimal care for every patient with OUD? LD Admission Huddles Prenatal Care Conference MNO-OB Folders MNO OUD Order Sets Missed Opportunity review with clinical team feedback Validated Screening tool in EMR Other: How will you sustain these efforts, such as how will you ensure that MNO-OB Folders are replenished and updated? How will you confirm OUD Admission Huddles are being completed for all patients with OUD? Community Resources: How often will you update your local map of resources to connect pregnant/postpartum patients to MAT & Behavioral Health/Recovery Treatment Services? Bi-annually Annually Whose job is it to update the MNO- OB folders? Whose job is it to update local map of resources to MAT & Behavioral Health/Recovery Services? Provider Champion(s) Nursing Champion(s): Quarterly Review Dates: Hospital Name:



## ILPQC MNO-OB Sustainability Plan

- Helps capture your QI team's plan for MNO sustainability
- Submit plan to ILPQC and your PNA by Jan 1

Due January 1st

## MNO-OB Preparing for Sustainability Checklist



☐ Submit ILPQC monthly MNO-OB Patient, Screening, & Structure Measure data through December 2020 by March 15, 2021 in ILPQC Data System ☐ Facilitate completion of education with all providers and nurses, determine plan for continuing & new hire education ☐ Review data for AIMs with your team Connect with your Perinatal Network Administrator if you are not yet at the MAT, RTS, Narcan, or Screening AIMs ☐ Develop sustainability plan with your QI team (draft plan provided by ILPQC), submit to your Perinatal Network Administrator & ILPQC Continue to collect / submit data on sustainability measures for compliance monitoring. Compliance data form and reports will be active January 2021

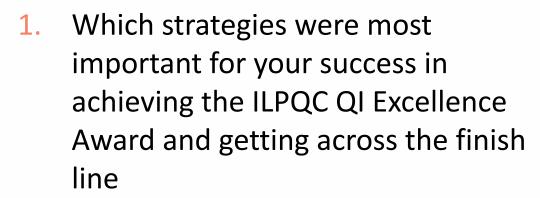


# MNO-OB: SHARING STRATEGIES FOR SUCCESS FROM AWARD WINNERS

# MNO-OB QI Award Winners IL PQC Sharing Strategies for Success PQC | PQC | PQC | PQC | Quality Collaborative

- Advocate Sherman Hospital
- Advocate BroMenn Medical Center
- Barnes Jewish Hospital
- CGH Medical Center
- Elmhurst Memorial Hospital
- NM Lake Forest Hospital
- NorthShore University Health System Highland Park Hospital
- Palos Health
- Riverside Medical Center
- Saint Anthony Hospital
- St Margaret's Hospital

# MNO-OB Panel Sharing Strategies for Success



- 2. What steps are you taking for sustainability for the following:
  - 1. Compliance monitoring
  - 2. Education (ongoing & new hire)
  - Systems changes (MNO-OB Folders & Mapping resources)



#### **Hospital Name**

**Advocate Sherman Hospital** 

Advocate BroMenn Medical

**Barnes Jewish Hospital** 

**CGH Medical Center** 

**Elmhurst Memorial Hospital** 

NM Lake Forest Hospital

NorthShore Highland Park Hospital

**Palos Health** 

Riverside Medical Center

Saint Anthony Hospital

St Margaret's Hospital

### **MNO-OB Next Steps**



### **OUD Systems**

 Continue to cross the finish line and ensure all systems are in place to provide optimal OUD care

#### **Provider Education**

 Ensure all clinical team members receive education and know how to activate the OUD Systems and provide stigma free care

### Sustainability Plan

 Begin preparing for sustainability and work with your QI team to complete & submit your sustainability plan

## MNO-OB Sustainability Webinars Perinatal Ouality Collaborative

### Supporting MNO-OB teams into 2021

Date	Topic
November 9 <sup>th</sup> , 2020	MNO-OB Initiative Sustainability Call
12:30-1:30pm	

January 11<sup>th</sup>, 2021 MNO-OB Initiative Sustainability Call 12:30-1:30pm

March 29<sup>th</sup>, 2021 MNO-OB Initiative Sustainability Call 12:30-1:30pm

May 26<sup>th</sup>, 2021 OB Virtual Face-to-Face Meeting 12:30-1:30pm

# MNO-OB ongoing support for every team to achieve sustainable success



- Ongoing data compliance monitoring
- QI support to help teams cross the finish line
  - Grand Rounds
  - OB provider meeting
  - Hospital QI support calls
- Regional perinatal network meetings, data monitoring and support



# **Upcoming Buprenorphine Waiver Training Opportunities**





- There are several available remote national trainings for ASAM Treatment of OUD Blended Courses for OB providers available via this link: <a href="https://www.asam.org/education/live-online-cme/waiver-qualifying-training/ob-gyn-focus">https://www.asam.org/education/live-online-cme/waiver-qualifying-training/ob-gyn-focus</a>
- NEW: Moving Beyond the Barriers of Treating Opioid Use
   <u>Disorder</u> provides a deeper dive into implementing office-based treatment for opioid use disorder.



## HEMORRHAGE AND HTN CONTINUING EDUCATION

# Maternal Hypertension & OB Hemorrhage Continuing Education



- To reduce maternal morbidity and mortality and build on current quality improvement efforts, I PROMOTE-IL and ILPQC support hospital efforts to provide ongoing education for managing obstetric hemorrhage and maternal hypertension, as specified in <u>Public Act 101 0390</u>.
- There are several ways for birthing facilities to fulfill this annual training requirement, including e-modules, simulations, or drills from AIM, ACOG and other leading national groups available on the <u>ilpqc.org</u> website.

## **Preview of Survey Form**



				Trained MDs/DOs/Certified N
irection			12)	Trained MDS/DOS/Certified N
LPQC SU	e maternal morbidity and mortality and build on current pport hospital efforts to provide ongoing education for a sion, as specified in <u>Public Act 101 0390</u> .	13)	Trained Nurses (includes API	
	e several ways for birthing facilities to fulfill this annual tr rom AIM, ACOG and other leading national groups availa	14)	Trained Certified Nursing Ass	
Please complete this <u>form</u> annually for your hospital to report training occurring in the calendar year by <b>December</b> Bist and annually thereafter. Hospitals should report the number of hospital staff and providers with admitting				Trained Residents & Fellows
his infor	s who have met the obstetric hemorrhage and maternal rmation will help hospitals track their training progress, is sed by I PROMOTE-IL and ILPQC to understand hospitals'	dentify areas for quality improvement initiatives, and ability to complete the training requirement and	staff tha	of obstetric/family medicine, is t care for pregnant and postpa community providers with ad
identify opportunities to provide further support to hospitals towards our shared goal of improved maternal health across the state.				Trained MDs/DOs/Certified N
hank yo	ul		17)	Trained Nurses (includes APN
1)	Date Data Submitted	Today M-D-Y	18)	Trained Certified Nursing Ass
2)	Calendar Year Training Occurred	~	19)	Trained Residents & Fellows
3)	Birthing Facility Name	Please include health system and hospital name for accurate reporting	staff tha	of obstetric/family medicine, is t care for pregnant and postpa t community providers with ad
4)	Method of Training	~	20)	Trained MDs/DOs/Certified N
		Choose method of training utilized by hospital to meet this requirement	21)	Trained Nurses (includes APN
erson c	ompleting data submission		22)	Trained Certified Nursing Ass
5)	Name		23)	Trained Residents & Fellows
6)	Email			
7)	Phone Number		24)	List any other staff types that hypertension and hemorrhay the number of staff from each
ther sta	umber of obstetric/family medicine, maternal fetal m iff that care for pregnant and postpartum women pr nitting privileges.			
8)	Total MDs/DOs/Certified Nurse-Midwives		25)	Participating Departments (o OB/Family Medicine, MFM Ar
9)	Total Nurses (includes APN and MSN)			Department, Internal Medici
10)	Total Certified Nursing Assistants/MAs			
			26)	26) Comment Section - Please regarding training process

taff tha	or obstetric ramily medicine, maternal retal medicine, t care for pregnant and postpartum women providers w ORRHAGE, including community providers with admitti	with refresher training in both HYPERTENSION
12)	Trained MDs/DOs/Certified Nurse-Midwives	
13)	Trained Nurses (includes APN and MSN)	
14)	Trained Certified Nursing Assistants/MAs	
15)	Trained Residents & Fellows	
aff tha	of obstetric/family medicine, maternal fetal medicine, t care for pregnant and postpartum women providers w community providers with admitting privileges.	
16)	Trained MDs/DOs/Certified Nurse-Midwives	
17)	Trained Nurses (includes APN and MSN)	
18)	Trained Certified Nursing Assistants/MAs	
19)	Trained Residents & Fellows	
aff tha	of obstetric/family medicine, maternal fetal medicine, t care for pregnant and postpartum women providers w community providers with admitting privileges.	
20)	Trained MDs/DOs/Certified Nurse-Midwives	
21)	Trained Nurses (includes APN and MSN)	
22)	Trained Certified Nursing Assistants/MAs	
23)	Trained Residents & Fellows	
24)	List any other staff types that completed both hypertension and hemorrhage trainings, including the number of staff from each type:	
		Espans
25)	Participating Departments (check all that apply: OB/Family Medicine, MFM Anesthesia, Emergency Department, Internal Medicine, Other)	OB/Family Medicine MFM Anesthesia Emergency Department Internal Medicine Other
26)	Comment Section - Please provide any comments regarding training processes and challenges with reaching all providers who care for pregnant and postpartum patients at your facility, in order to comply with Public Act 101-0390.	

# **Hypertension and Hemorrhage Reporting**



- Please complete this <u>form</u> annually for your hospital to report training occurring in the calendar year by <u>December 31st</u> and annually thereafter.
- Hospitals should report the number of hospital staff and providers with admitting privileges who have met the obstetric hemorrhage and maternal hypertension training requirements.

# QI Leadership Development IL Comportunity



- Call for team leads (nurse and/or provider champions) to support QI leadership development
  - Discussion of strategies to engage clinical teams
  - How to lead successful QI team meetings
  - Optimizing use of monthly data to drive QI
  - Networking opportunity with other team leads

QI Leader Support Call: Friday, 11/13 12-1

Look for email with Zoom link and registration

### **PVB** Timeline



November

**ILPQC PVB Data Calls** 

11/5 12:00pm OR 11/19 1:00pm

QI Leader Support Call

11/13 12:00pm

December

Official Kick-off! December 14<sup>th</sup>

Team Webinars start

Baseline Data Reporting Begins

January

Baseline Data Reporting due Monthly Data Reporting Begins Labor Culture Survey Launch

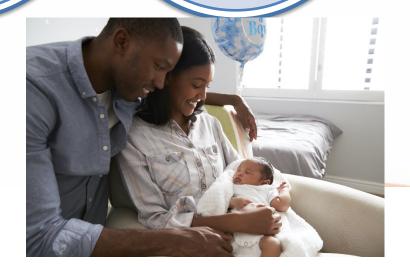
# **Coming Soon: Statewide Launch**



Recruit wave 1 (Nov-Jan) Wave 1 team test data form (Feb-Apr)

Statewide launch (May)













**JB & MK PRITZKER** 

**Family Foundation** 



ON MATERNAL HEALTH

Email info@ilpqc.org or visit us at www.ilpqc.org