MNO-OB Key Strategies for Success and Creating a Crossing the Finish Line Plan

January 27th, 2020
12:30 – 1:30pm
Call Overview

• Upcoming events
• Data review
• MNO-OB Key Strategies and Opportunities
• ILPQC New Resources
• QI Corner
• Upcoming monthly webinars round robins for all to have a chance to share
• Wrap-up/Key Points
REGISTER NOW!
Upcoming ASAM Treatment of OUD Training Courses

• Monday, **March 2**nd, 2020 | 8am – 12:30pm | University of Chicago Medical Center ([Register Here](#)) - Chicago, IL

• Wednesday, **March 4**th, 2020 | 8am – 12:30pm | Memorial Hospital- Belleville- (Registration Coming Soon) - Belleville, IL

• Friday, **March 20**th, 2020 | 10am – 2:30pm | OSF St. Francis Medical Center ([Register Here](#)) - Peoria, IL

• Wednesday, **April 8**, 2020 | 8am – 12:30pm | Memorial Hospital Carbondale ([Register Here](#)) - Carbondale, IL
SAVE THE DATE

• **What:** ILPQC Spring 2020 OB & Neonatal Face to Face Meetings

• **When:** Wednesday, May 20\(^{th}\) (OB) and Thursday, May 21\(^{st}\) (Neo) 2020

• **Where:** Abraham Lincoln DoubleTree, Springfield, IL

Registration coming soon...
Face to Face MNO-OB QI Awards

• **ALL Patient, Sample of Screening, & Structure Measures Submitted:**
  – Baseline and July 2018 - March 2020 data
  
  *note: if any monthly data is missing, including submitting that no patients were discharged that month, a team won’t qualify for an award*

• **Structure Measures ‘IN PLACE’ by March 2020:**
  – Screening (L&D)
  – SBIRT
  – Mapping
  – Checklist
  – Patient Education

• **Process & Outcome Measures Achieved by March 2020:**
  – MAT >70% | BH Counseling >70% | Narcan >70% | Hep C >70% | Patient Education >80% | Screening (L&D) >80%

DATA DUE MONDAY, APRIL 27th by MIDNIGHT
Face to Face MNO - OB QI Awards

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DATA DUE MONDAY, APRIL 27th by MIDNIGHT

STOP

Is your baseline, and 2018 & 2019 Data in?
Don’t miss your chance to receive a QI Award because your team’s data is missing
94% of teams have a validated screening tool in place on L&D

77% of teams have a validated screening tool in place prenatally

74% of teams have a SBIRT protocol/algorith in place on L&D

87% of teams have mapped community resources for women with OUD

65% of teams have implemented an OUD Clinical Care Checklist on L&D

77% of teams have implemented standardized patient education on L&D
Documentation of Screening for SUD/OUD with Validated Tool

Random sample of 10 deliveries per month reviewed for documentation of SUD/OUD screening
N = 12,400 to date

L&D

Red = No screening
Yellow = Screened single question
Green = Screened with validated SUD/OUD screening tool

BENCHMARK = ≥ 80%
Women with OUD on MAT by Delivery Discharge

BENCHMARK = ≥ 70%
Women with OUD at Delivery Connected to Behavioral Health Counseling/Recovery Services

**Benchmark = ≥ 70%**
OUD Clinical Care Checklist
Included in Chart (Prenatally or by Delivery Admission)

BENCHMARK = ≥ 70%

BENCHMARK = ≥ 70%
Narcan Counseling & Documentation

BENCHMARK = ≥ 70%
Hepatitis C Screening & Documentation

Baseline (2017)

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**BENCHMARK = ≥ 70%**
Maternal OUD/NAS Education & Documentation

BENCHMARK = ≥ 80%
OB Provider and Nursing Education

BENCHMARK = ≥ 80%
MNO-OB STRATEGIES FOR SUCCESS
Key Strategies for MNO Success
- What every hospital needs to achieve aims

- **Validated Screening Tool**
  - Implementation of universal validated self-reported screening for OUD for all pregnant patients prenatally and on Labor & Delivery

- **MNO-OB Folders**
  - Create MNO folders: (1) OUD Clinical Algorithm and OUD Clinical Care Checklist, (2) Narcan quick start & Flyer, (3) Patient Education Material. Store L&D/prenatal clinics. Nurse pull for every OUD patient and engage OB provider with key tools and provide materials to patient.

- **OB Provider Education Campaign**
  - Hang posters, magnets and laminated OUD Algorithm / Checklist on L&D/postpartum, hand out flyers, and provide online training, Grand Rounds and MNO talks at OB provider meetings

- **Missed Opportunity Review/Debrief**
  - Implementation of a Missed Opportunity Review and Debrief with the Clinical team for every patient diagnosed with OUD.
Validated Screening Tool

- Implementation of universal validated self-reported screening for OUD for all pregnant patients prenatally and on Labor & Delivery

**Potential Barriers**

1. We are waiting on the EMR build
2. Unsure if what we are using prenatally is validated self reported screening tool
3. We are green in LD, but we are having a hard time engaging OB providers at outpatient sites

**Opportunities**

- Utilize paper version until EMR is built and finalized
- Visit ILPQC website or review AIM chart here. Consider reaching out to ILPQC for help
- Visit sites one-on-one, host a grand rounds/provider meeting, engage with clinic nursing managers at each site and provide information

Key Strategies for MNO Success - What every hospital needs to achieve aims
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MNO-OB Folders

Potential Barriers

1. We are unsure of what should be included
2. Need to determine where the folders will be kept
3. Uncertain who will take on the responsibilities of upkeep

Opportunities

- Click this link for a quick print access of resources
- Consider keeping in a common area in LD where RNs can access forms and consents
- Engage your unit concierges or secretaries to empower them in the care of women with OUD

Missed Opportunity Review and Debrief

• Implementation of a Missed Opportunity Review and Debrief with the Clinical team for every patient diagnosed with OUD.

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OB Provider Education Campaign

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Validated Screening Tool
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- OB Education Campaign is more than posters & flyers...
  1. Schedule a grand rounds/OB provider meeting
  2. Complete/Require e-modules
  3. Implement SBIRT simulations

Potential Barriers

1. Unsure exactly where to hang posters/magnets/laminated algorithm/checklist for best use
2. Do not have enough posters/flyers to cover every office/outpatient site
3. Have not investigated e-modules, simulation guide, how to schedule Grand Round

Opportunities

- Hang posters/flyers anywhere and every OB providers will see them-no wrong place
- Visit ILPQC website to print more and schedule a grand rounds
- Staff and MD lounges provide another option

Missed Opportunity Review/Debrief

- Implementation of a Missed Opportunity Review and Debrief with the Clinical team for every patient diagnosed with OUD.
**Key Strategies for MNO Success - What every hospital needs to achieve aims**

<table>
<thead>
<tr>
<th>Potential Barriers</th>
<th>Opportunities</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Unsure exactly what it means to do a missed opportunity for OUD</td>
<td>• Join the Feb QI Topic call to learn from more from other teams</td>
</tr>
<tr>
<td>2. Nervous to provide feedback</td>
<td>• Include this as part of your monthly data collection and team meetings</td>
</tr>
<tr>
<td>3. Do not have enough time to complete</td>
<td>• Identify a regular time to provide feedback to clinical care team</td>
</tr>
</tbody>
</table>

**Missed Opportunity Review/Debrief**

• Implementation of a Missed Opportunity Review and Debrief with the Clinical team for every patient diagnosed with OUD.

**Join us for a QI Topic call**

**Dr. Beth Plunkett**

**When:** February 20, at 10am

**How:** Go to ILPQC website for quick access to the webinar
RESOURCES FOR YOUR TEAM BASED ON YOUR FEEDBACK
MNO Folder

Make folders & store on L&D
Train charge nurses to get folder when OUD screen + identified, engage OB providers
Share folders with outpatient sites

Patient Education Materials
- Prescription Pain Medicines and Pregnant Women
- NAS- You are the Treatment
- NAS: What you Need to Know
- Contraception Counseling for Women with OUD

Clinical Team Resources
- OUD/SBIRT Clinical Algorithm
- OUD Clinical Care Checklist
- Narcan- Quick start guide & Save a Life Flyer for OB to review and prescribe to patient
- OUD Protocol
- Nurse Workflow

Give to OB to complete
For nurse
Give to and review with Moms

IL PQC
Illinois Perinatal Quality Collaborative
MNO-OB Folders -
What you need to know

1. Easy to print with one click [here](#)

2. Print 5-10 to keep in L&D and educate staff on location

3. Provide 2-5 folders for each outpatient site/clinic to utilize
MNO Folder: MNO Nursing Workflow
New Nursing Resource

Include the Nursing Workflow in the MNO Folder to engage L&D and Postpartum Nurses in key clinical steps needed to reduce risk of maternal death from OUD.

Launched in December
(Download here)
SAVE A LIFE.

Overdose is now the leading cause of death for pregnant and postpartum women in Illinois.

NARCAN/NALOXONE

Narcan/Naloxone is an approved medication for the treatment of overdose and is a key risk reduction strategy that reduces overdoses and save lives. It is safe and easy to use.

OB providers should counsel and prescribe Narcan/Naloxone for all patients with Opioid Use Disorder (OUD) and co-prescribe for all patients taking opioids regularly.

Share with patients that it is important for all women who are prescribed opioids or have OUD to stay safe because opioid medications can cause slowed breathing and even overdose.

Narcan/Naloxone is an antidote that can reverse an overdose. Having this medication on hand can be life saving for any patient and her friends or family.

Scan here for a sample script for Narcan/Naloxone

NEW PROVIDER RESOURCE
Narcan/Naloxone

On website (Download here)
Updated with steps to help guide you to review each OUD case every month for opportunities to optimize care and provide feedback to clinical team.

1. **Who?** monthly all patients with OUD

2. **How?** use form to check if patient received optimal elements of care and provide feedback to clinical team.

3. **Why?** Helps providers/staff understand OUD care AND helps QI team know what to focus on.

**Missed Opportunity/Debrief UPDATED**

**1. Who?** monthly all patients with OUD

2. **How?** use form to check if patient received optimal elements of care and provide feedback to clinical team.

3. **Why?** Helps providers/staff understand OUD care AND helps QI team know what to focus on.
The team met together after the MNO-OB Webinar to review data and create “Crossing the Finish Line Plan”.

To prepare for the meeting the following was completed:

1. Pulled and printed data reports for meeting
2. Printed copies of 10-20-30 day “Crossing the Finish Line Plan” for each team member
3. Printed the ILPQC Key Strategies slide to review and assist in creating next steps
Wait... How Do We Pull MNO-OB Data?

1. Log into the ILPQC Data System (https://redcap.healthlnk.org/)
2. Go to “My Projects tab” and click the link for: ILPQC MNO OB/Neo Monthly Mothers with OUD and Opioid-Exposed Newborns Data Form
3. On that project’s page, navigate to the left hand side halfway down the webpage and click the link for “Reports”
4. This will open up a brand new webpage tab with a place to type in your hospital ID
5. Enter your hospital’s 3-digit ID and press “Go”
6. This will take you to the reports portal where you’ll be able to view your hospital’s specific data compared to the collaborative
Wait... How Do We Pull MNO-OB Data?

7. Key Reports to Review as a team:
   • 1: MAT
   • 2: BH/Recovery Treatment Services
   • 3: Narcan
   • 6: Hep C
   • 8: Patient Education
   • 12: Clinical Care Checklist included in medical record

8. You can click the “Display Values” click button at the top left of the web page to see the percent for each month.

9. You can either (1) click “Export to PDF” to get a PDF of the report or (2) right click, copy and paste the report as an image on a word document, email, etc.
MNO-OB QI Team Meeting

• The team met together after the MNO-OB Webinar to **review data** and create “**Crossing the Finish Line Plan**”

• To prepare for the meeting the following was completed...

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**READY FOR MEETING!**
Determined the focus and worked to complete the Crossing the Finish Line Plan 10-20-30 day
# MNO-OB Crossing the Finish Line Plan

## 10-20-30 Days

### GOALS

<table>
<thead>
<tr>
<th>DAY</th>
<th>Tasks</th>
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<tbody>
<tr>
<td>10</td>
<td>Print MNO-Folders &amp; educate LD &amp; PP staff on materials. Work with ILPQC to schedule Grand Round</td>
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<tr>
<td>20</td>
<td>Print MNO-OB Folders for out-patient sites/clinics and hang Narcan &amp; other education posters. Attend the ILPQC QI topic call in Feb.</td>
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<tr>
<td>30</td>
<td>Visit all outpatient sites to provide folders and outpatient flyers to by hung. Finalize details for Grand Rounds</td>
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### TASKS TO ACHIEVE GOAL: RESPONSIBLE PARTY:

<table>
<thead>
<tr>
<th>10 DAY</th>
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<tbody>
<tr>
<td>1. Print folders &amp; email ILPQC</td>
<td>○ Katie</td>
</tr>
<tr>
<td>2. Share folders during safety huddles</td>
<td>○ Katie</td>
</tr>
<tr>
<td>3. Email RNs re: RN workflow doc</td>
<td>○ Jan</td>
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<table>
<thead>
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<th>20 DAY</th>
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<tbody>
<tr>
<td>1. Print folders and attend call</td>
<td>○ Katie</td>
</tr>
<tr>
<td>2. Determine where to hang flyers</td>
<td>○ Dr. Ye</td>
</tr>
<tr>
<td>3. Print Posters and hang</td>
<td>○ Katie</td>
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<table>
<thead>
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<th>30 DAY</th>
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<tbody>
<tr>
<td>1. List out sites &amp; assign</td>
<td>○ Katie</td>
</tr>
<tr>
<td>2. Visit each site and provide folders</td>
<td>○ All</td>
</tr>
<tr>
<td>3. Provide follow-up call for ?s and schedule discovery call for GR</td>
<td>○ Jan</td>
</tr>
</tbody>
</table>
Every team to create a Cross the Finish Line Plan

1. Pull MNO-OB Data Reports on key AIMS and Measures from the ILPQC Data System

2. Next MNO-OB QI Team meeting review reports, along with MNO-OB key strategies for success. What next steps will help your hospital cross the finish line with MNO? How can you achieve aims for an MNO QI Award at Face2Face?

3. Create a 10-20-30 day Crossing the Finish Line Plan (utilize key strategies for success for ideas or call ILPQC for help)
WHAT EVERY TEAM SHOULD DO THIS MONTH
Moving forward...

- Review your data
- Review the key strategies for success.
- Discuss what is needed for your team to cross the finish line with MNO and receive MNO QI Award.
- Utilize the 10-20-30 day Crossing the Finish Line Plan to help your team plan next steps.
- Feb, March and April MNO Webinars will Round Robin and ask each team to share 2 min on their Crossing the Finish Line plan
## Upcoming MNO-OB Teams Calls

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<th>Topic</th>
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<tr>
<td>February 24&lt;sup&gt;th&lt;/sup&gt;, 2020</td>
<td>Strategies to Cross the Finish Line- Round Robin Screening, MNO Folders, OB Education, Missed Opp. Review Hospitals with full names (including health system) starting with A-G</td>
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<tr>
<td>March 23&lt;sup&gt;rd&lt;/sup&gt;, 2020</td>
<td>Strategies to Cross the Finish Line- Round Robin Screening, MNO Folders, OB Education, Missed Opp. Review Hospitals with full names (including health system) starting with H-O</td>
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<tr>
<td>April 27&lt;sup&gt;th&lt;/sup&gt;, 2020</td>
<td>Strategies to Cross the Finish Line- Round Robin And Preparing for Sustainability Hospitals with full names (including health system) starting with P-W</td>
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THANKS TO OUR

FUNDERS

IDPH  CDC  DHS  JB & MK PRITZKER
Illinois Department of Public Health  Centers for Disease Control and Prevention  Illinois Department of Human Services  Family Foundation

Email  info@ilpqc.org  or visit us at  www.ilpqc.org