

BIRTH EQUITY NEWSLETTER

JANUARY 2024: PATIENT PARTNERS ON BE QI TEAMS - HOW TO MAKE IT HAPPEN!

THANK YOU TO OUR PATIENT PARTNERS!

We are so grateful for the patient partners and QI team leads at UI Health and Northwestern Memorial Hospital for sharing their experiences implementing the patient & community engagement strategy at their hospital and the QI projects they have worked on together to create sustainable change in their communities.



STEPS TO ENGAGE A PATIENT PARTNER

Step 1: Identification of Patient Partner

- Ask those who have relationships with patients to think about prior patients that could be interested
- Identify patients who attended your Respectful Care Breakfast!

Step 2: The Ask

- Ask if they want to work with your QI team to be a patient voice and share their perspective to help improve care

Step 3: Share Ideas of how Patient Partner Might Engage with Your Team

- Brainstorm project ideas to engage with your patient partner

Step 4: Onboarding

- Patient partner can access a FREE Momma's Voices Patient Family Partner training by emailing info@ilpqc.org!

Step 5: Continued Partnership

- Determine regular times to check in with patient partner
- Invite patient partner to QI team meetings
- Reimbursing patient partner for their valuable time



REPORT YOUR PROGRESS WITH ENGAGING A PATIENT PARTNER AND HOSTING A RESPECTFUL CARE BREAKFAST THROUGH THE NEW QUESTIONS ADDED IN THE BE MONTHLY HOSPITAL DATA FORM!

BIRTH EQUITY NEWSLETTER

JANUARY 2024: PATIENT PARTNERS ON BE QI TEAMS - HOW TO MAKE IT HAPPEN!

PQI SPEAK UP CHAMPION TRAINING OPPORTUNITY

April 12th & 19th, 2024
8:30am-12:30pm CT

REGISTER HERE



Free ILPQC sponsored 2-day training for IL hospital team members

Please encourage **1 member per BE team & 1 member per ESSI team** to register for this training!

2024 BE GOALS FOR EACH HOSPITAL TEAM

- 1. Continue to build partnerships with patients and community** (host Respectful Care Breakfasts, Patient Partner on QI team, build relationships with community doulas and home visiting services to improve patient linkage, expand BE strategies to outpatient sites)
- 2. Improve PREM survey completion** > 10% to obtain patient feedback & continue to improve respectful care
- 3. Stratify data & take action on disparities**

EMAIL INFO@ILPQC.ORG TO SCHEDULE A 1:1 SUPPORT CALL TO DISCUSS HOW TO ACHIEVE BE INITIATIVE AIMS!

NEXT BE WEBINAR: FEBRUARY 19TH, 2024 FROM 12-1PM CT