

# 30-60-90 DAY PLAN TO ENGAGE A PATIENT PARTNER



**30 DAY**

**Overall Goal: Identify a patient partner**

**TASKS TO ACHIEVE GOAL:**

**RESPONSIBLE PARTY:**

- |                                                                                                                           |                                            |
|---------------------------------------------------------------------------------------------------------------------------|--------------------------------------------|
| 1. Host a Respectful Care Breakfast: identify interested postpartum patients                                              | BE QI team                                 |
| 2. MASK care providers (Douglas, Midwives, OB providers, social workers, lactation) for suggestions of delivered patients | BE QI team / follow up with care providers |
| 3. As the NICU team for suggestions of formers NICU parents who might want to participate in improving care               | BE QI team / follow up with NICU team      |

**60 DAY**

**Overall Goal: Onboard patient partner**

**TASKS TO ACHIEVE GOAL:**

**RESPONSIBLE PARTY:**

- |                                                                          |                  |
|--------------------------------------------------------------------------|------------------|
| 1. Review hospital onboarding requirements (if any for patient partners) | BE QI team       |
| 2. Connect patient partner with ILPQC                                    | BE QI team lead  |
| 3. Have patient partner complete Momma's Voices PFP Training             | ILPQC sends code |

**90 DAY**

**Overall Goal: Engage patient partner in QI projects**

**TASKS TO ACHIEVE GOAL:**

**RESPONSIBLE PARTY:**

- |                                                                                           |                 |
|-------------------------------------------------------------------------------------------|-----------------|
| 1. Review current patient-facing education                                                | BE QI team      |
| 2. Collaborate with patient partner to create new materials                               | BE QI team      |
| 3. Engage patient partner in planning future Respectful Care Breakfasts                   | Patient Partner |
| 4. Engage patient partner in improving % PREM surveys completed and responding to results | Patient Partner |