**Universal/State Level Resources to**

**Link Patients who Screen Positive for Social Determinants of Health Needs**

**Child Care**

* ExceleRate Illinois Provider Search
  + Phone number: (866) 697-8278
  + Website: <https://www.excelerateillinoisproviders.com/>
* City of Chicago Early Learning Portal Program Search
  + Phone number: (312)229-1690
  + Website: <https://www.chicago.gov/city/en/sites/chicagoearlylearning/home.html>
* Illinois Action for Children
  + Phone number: (312) 823-1100, option 3
  + Website: <https://www.actforchildren.org/home>
  + Email: [referrals@actforchildren.org](mailto:referrals@actforchildren.org)
* Illinois Department of Human Services (IDHS) Child Care Assistance Program (CCAP)
  + Phone number: (800) 843-6154
  + Website: <https://www.dhs.state.il.us/page.aspx?item=30355>
  + This is also administered through the YWCA:
    - Website: <https://ywcachicago.org/our-work/family-support-services/child-care-assistance-program/>
    - Email: [CCAP@ywcachicago.org](mailto:CCAP@ywcachicago.org)
* ChildCare.gov
  + Website: <https://www.childcare.gov/state-resources?state=18>

**Education/Employment**

* Adult Learning Resource Center
  + Website: <https://alrc.thecenterweb.org/other/illinois-adult-learning-hotline/>
* Illinois Reemployment Services Program Hotline: Search for jobs online
  + Phone number: (877) 342-7533, option 1
  + Website: <https://illinoisjoblink.illinois.gov/ada/r/>
* Comprehensive Community Based Youth Services Information and Referral Line
  + Phone number: (877) 870-2663
* High School Equivalency (HSE or HiSET) programs, formerly GED
  + Website: <http://www2.iccb.org/adult_ed/hse/>
* Goodwill Community Foundation
  + Website: <https://edu.gcfglobal.org/en/subjects/career/>
* IDES Job Seeker Resource
  + Website: <https://www2.illinois.gov/ides/IDES%20Forms%20and%20Publications/Employment-Resources-Job-Seekers.pdf>

**Exposure to Violence**

* [Illinois Child Abuse Hotline](https://www2.illinois.gov/dcfs/safekids/reporting/Pages/index.aspx)
  + Phone number: (800) 252-2873
* [Illinois Domestic Violence Helpline](https://www.dhs.state.il.us/page.aspx?item=30275)
  + Phone number: (877) 863-6338
* [National Domestic Violence Hotline](https://www.thehotline.org/)
  + Phone number: (800) 799-7233
* [National Sexual Assault Hotline](https://www.rainn.org/resources)
  + Phone number: (800) 656-4673
* [National Human Trafficking Hotline](https://humantraffickinghotline.org/)
  + Phone number: (888) 373-7888

**Food**

* [WIC](https://www.dhs.state.il.us/page.aspx?item=30513): (800) 323-4769
* [SNAP:](https://www.dhs.state.il.us/page.aspx?item=33698) (800) 843-6154
* Farmers Market Nutrition Program: (800) 323-4769
* [Emergency Food Program (EFP):](https://www.dhs.state.il.us/page.aspx?item=60131#:~:text=Emergency%20Food%20Program%20(EFP),with%20distribution%20through%20regional%20foodbanks.&text=The%20primary%20purpose%20of%20EFP,an%20emergency%20response%20to%20hunger.) (217) 782-1592
* Foodbanks by region:

Central Illinois Foodbank

* Telephone: (217) 522-4022
* Food Assistance for income eligible households in the following counties: Adams, Bond, Brown, Cass, Christian, Effingham, Fayette, Greene, Jefferson, Logan, Macon, Macoupin, Marion, Menard, Montgomery, Morgan, Pike, Sangamon, Schuyler, Scott and Shelby

Eastern Illinois Foodbank

* Telephone: (217) 328-3663
* Food Assistance for income eligible households in the following counties: Champaign, Clark, Clay, Coles, Crawford. Cumberland, Douglas, Edgar, Ford, Iroquois, Jasper, Moultrie, Piatt, and Vermilion

Greater Chicago Food Depository

* Telephone: (773) 247-3663
* Food Assistance for income eligible households in the following counties: Cook

Northern Illinois Foodbank

* Telephone: (630) 443-6910
* Food Assistance for income eligible households in the following counties: Boone, DeKalb, DuPage, Grundy, Kane, Kankakee, Kendall, Lake, McHenry, Ogle, Stephenson, Will and Winnebago

Peoria Area Foodbank

* Telephone: (309) 671-3906
* Food Assistance for income eligible households in the following counties: DeWitt, Fulton, Livingston, Marshall, Mason, McLean, Peoria, Tazewell, and Woodford

River Bend Foodbank

* Telephone: (563) 345-6490
* Food Assistance for income eligible households in the following counties: Bureau, Carroll, Hancock, Henderson, Henry, Jo Daviess, Knox, LaSalle, Lee, McDonough, Marshall, Mercer, Putnam, Rock Island, Stark, Warren and Whiteside

St. Louis Area Foodbank

* Telephone: (314) 292-6262
* Food Assistance for income eligible households in the following counties: Calhoun, Clinton, Franklin, Jackson, Jersey, Madison, Monroe, Perry, Randolph, St. Clair, Washington, and Williamson

Tri-State Foodbank

* Telephone: (812) 425-0775
* Food Assistance for income eligible households in the following counties: Alexander, Edwards, Gallatin, Hamilton, Hardin, Johnson, Lawrence, Massac, Pope, Pulaski, Richland, Saline, Union, Wabash, Wayne, and White

**Housing**

* Illinois Shelter List: <https://www.shelterlist.com/state/illinois>
* IDHS: Homeless Prevention Providers: <https://www.dhs.state.il.us/page.aspx?item=110583>
* IDHS: Emergency and Transitional Housing: <https://www.dhs.state.il.us/page.aspx?item=98150>
* Illinois Housing Development Authority, Rental Payment Program
  + Phone number: 312-836-5200
  + Website: <https://www.ihda.org/>
* U.S. Department of Housing and Urban Development
  + Website: <https://www.hud.gov/states/illinois/offices>
* National call center for homeless veterans
  + Phone number: 1-877-4AID VET (877-424-3838)
  + Website: <https://www.va.gov/homeless/nationalcallcenter.asp>
* Supportive Services for Veteran Families:
  + [Heartland Alliance:](https://www.heartlandalliance.org/program/supportive-services-for-veteran-families/) (773) 336-6088 or 6075
  + [Catholic Charities:](https://catholiccharitiesjoliet.org/supportive-services-for-veteran-families-ssvf-2/#:~:text=Supportive%20Services%20for%20Veteran%20Families%20(SSVF)%20is%20a%20rapid%20rehousing,to%20stabilize%20their%20housing%20situations) (815) 774-4663 x 3130

**Legal**

* Illinois Legal Aid Online: <https://www.illinoislegalaid.org/get-legal-help>

**Money**

* Apply for Cash, SNAP (Food Stamps) & Medical Assistance
  + Phone number: IDHS Help Line (800) 843-6154
  + Website: <https://www.dhs.state.il.us/page.aspx?item=33698>
* Temporary Assistance for Needy Families (TANF)
  + Phone number: IDHS Help Line (800) 843-6154
  + <https://www.dhs.state.il.us/page.aspx?item=30358>
* Aid to the Aged, Blind, and Disabled (AABD)
  + Phone number: IDHS Help Line (800) 843-6154
  + Website: <https://www.dhs.state.il.us/page.aspx?item=30370>
* Earnfare
  + Phone number: IDHS Help Line (800) 843-6154
  + Website: <https://www.dhs.state.il.us/page.aspx?item=31772>
* Earned Income Tax Credit (EITC)
  + Phone number: IDHS Help Line (800) 843-6154
  + Website: <https://www.dhs.state.il.us/page.aspx?item=30365>

**Transposition**

* Illinois Department on Aging’s Benefit Access Program:
  + Phone number: Senior Helpline (800)-252-8966
  + Website: <https://www2.illinois.gov/aging/Resources/Documents/SeniorCenters.pdf>

**Utility**

* Community and Economic Development Association of Cook County, Inc. (CEDA)
  + Phone number: (800) 571-2332
* Illinois Low-income Home Energy Assistance Program (LIHEAP)
  + Phone number: (877) 411- (9276)
* USA.gov
  + Website help with bills: <https://www.usa.gov/help-with-bills>
* Keep Warm Illinois
  + Phone number: (800) 252-8643

**Mental Health and Substance Use Disorder Hotlines:**

* National Suicide Prevention Lifeline
  + Phone number: (800) 273-8255
  + Website: <https://suicidepreventionlifeline.org/>
* SAMSHA’s National Helpline (Substance Abuse and Mental Illness Service Administration)
  + Free, confidential, 24/7, 365-day-a-year treatment referral and information service (in English and Spanish)
  + Phone number: (800) 662-4357
  + Website: <https://www.samhsa.gov/find-help/national-helpline>
* Crisis and Referral Entry Services Hotline
  + Telephone response service that handles mental health crisis calls for children and youth in Illinois
  + Phone number: (800) 345-9049
  + Website: <https://www.dhs.state.il.us/page.aspx?item=92597>
* Illinois Perinatal Depression Hotline
  + Free, confidential hotline is available 24 hours a day to patients and their families for information, support and connection to local resources
  + Phone number: (866) 364-6667
  + Website: <https://www2.illinois.gov/hfs/MedicalClients/MaternalandChildHealth/Pages/hotlines.aspx>
* Illinois Helpline for opioids and other substances:
  + Illinois also has a 24-hour helpline devoted to connecting individuals to treatment for OUD and other SUDs
  + Phone number: (833) 234-6343
  + Website: <https://helplineil.org/>