

2. Hospital & QI Team Overview

Northwestern Memorial Hospital
Chicago, Illinois
Level III Perinatal Designation
CY 2019 11,514 Deliveries



MNO-OB Team

Executive Sponsor: Jessica Rosati, Director Women's Health

OB Lead: Latasha Nelson MD

Nurse Leads: Brook Ayyad RN MSN BFC and Kristy Stec BSN RNC-OB

Team Lead: Deborah Miller MPH BSN RN CPHQ

Physicians: Elizabeth Lange MD (Anes)

Nursing: Shannon Dunne; Hayley Gillespie; Alexandra Stewart; Ann Walsh, Margaret Yocum-Piatt

Pharmacy: Jennifer Lehman

IT: Ingrid Milarski; Sheila O'Brien

4. MNO-OB Progress

Screening Tools

- Provider practices are including validated screening questions in their prenatal records. Compliance will improve over time as patients present for their initial screening visits.
- Screening in L&D has improved to 90% for the sample. Compliance with any visit to Ob Triage and L&D is 74%.

Interventions to improve compliance:

- RN Survey to identify barriers with completion of 5Ps screening tool.
- Provide data at Unit Staff meetings

MNO-OB Folders

- Staff educated on MNO folder content
- MNO folders distributed to provider practices

Interventions to improve compliance:

- Incorporate nursing workflow checklist into handoff document between L&D and Mother Baby Unit staff

Education Campaign

- Grand Rounds held October 4, 2019
- Stigma and Bias Training available through NM Academy
- MNO-OB data discussed at monthly Obstetrics Operations & Quality Committee meetings and Unit Staff meetings
- ILPQC Posters in L&D and Mother Baby Units
- Standardized education elements incorporated into electronic medical record
- MNO folder utilized for education

Interventions to improve compliance:

- Investigate Narcan access

Monthly Review of all OUD Cases

- Cases reviewed at monthly MNO OB team meetings

Interventions to improve compliance:

- Follow-up with providers and nursing staff to identify opportunities for improvement in management of care

5. IPLARC/IPAC or MNO Overflow

IPLARC Key Opportunities – Wave 1 Team

Status as of December 2019

255 IUDs were placed

165 Implants were placed

All 7 key opportunities are in place



- Establish and test billing codes and test process for timely reimbursement.
- Add LARC devices to formulary, stock in pharmacy, and make available on L&D/postpartum
- Modify IT/EMR for documentation of: acquisition, stocking, ordering, comprehensive contraceptive counseling including IPLARC, consent, IPLARC placement and billing
- Implement IPLARC protocol on L&D/MBU through protocols/process flow changes
- Educate all providers, nurses, staff on IPLARC benefits, clinical recommendations, and protocols as well as providers on counseling and placement of IPLARC.
- Standardize patient education and process flow for providing education and documenting education/counseling for all patients at affiliated prenatal care sites and on L&D/MBU.
- Communicate launch of IPLARC availability during delivery admission with affiliated prenatal care sites.

6. PVB

Promoting Vaginal Birth Wave 1 Team

Executive Sponsor: Jessica Rosati, Director Women's Health

OB Lead: Emily Donelan MD

Nurse Lead: Marissa Wernick MSN RNC-OB

Team Lead: Deborah Miller MPH BSN RN CPHQ

APRNs: Nicole Bond APRN CNP; Mary Clare Vanecko APRN CNM

Nursing: Jill Sutter RN

Attending Physicians: Jessica O'Connell MD (Ob); Mahesh Vaidyanathan MD (Anes)

Resident Physicians: Carly Dahl MD; Etorobasi Ekpe MD; Natasha Kumar MD; Sedona Speedy MD; Cindy Zhang MD

3. MNO-OB Data

