

Southern Illinois Health Care – Memorial Hospital of Carbondale



Presentation Subtitle

Presentation Date





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Memorial Hospital of Carbondale

Memorial Hospital of Carbondale is the flagship hospital for SIH and regional referral center for the 16 county southern Illinois region. Memorial paves the way to bring big city medicine home. Physicians in over 45 different specialties practice here, bringing expertise and new procedures, but successfully tailoring them to the particular needs of a rural setting.

154-bed tertiary care hospital

Southern Illinois' largest and most spacious birthing center with Level II Plus Special Care Nursery

Only dedicated pediatric unit in the region

The core hospital for SIH's comprehensive, regional heart program, Prairie Heart Institute.

High level surgical capabilities including daVinci technology

Affiliated with SIU School of Medicine through its Family Practice Residency Program

Neuroscience program including neurosurgery and a designated Primary Stroke Center

Accredited by the Commission on Cancer for comprehensive cancer treatment

ILPQC – OB/NEO MNO & IPLARC Team



Not pictured – Alyssa Davis(MNO Project), Kim Davis (IPLARC project)



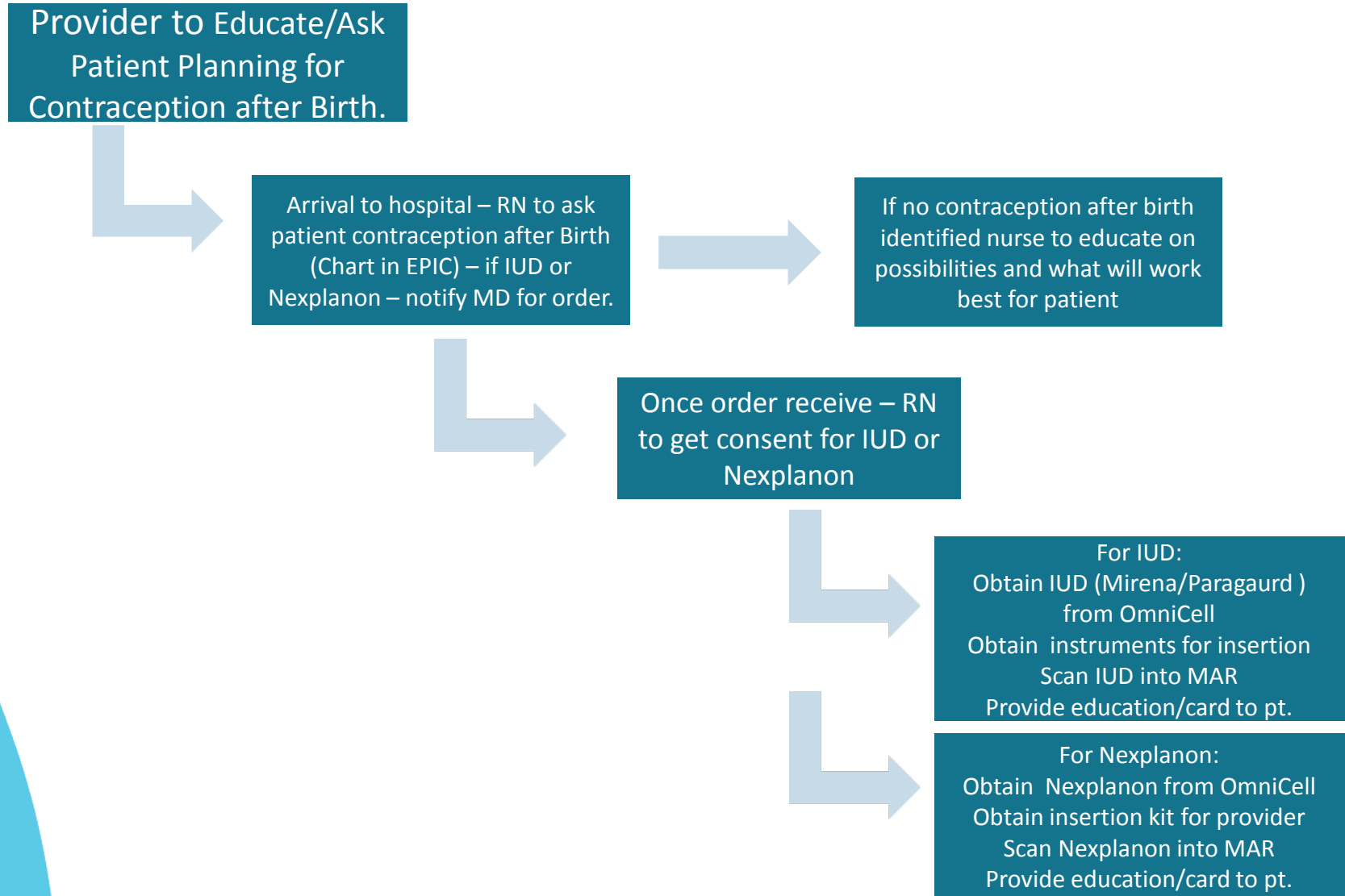
Immediate
Postpartum
Long
Acting
Reversible
Contraceptive



IPLARC Team Composition

- OB provider champion
- Nursing – Labor & Delivery Nurse, Mother Baby Nurse
- Perinatal Outreach Coordinator
- Pharmacy
- Billing *Key partner
- EMR/IT
- Maternal Child Educator
- Lactation consultant
- Social Worker

IPLARC Process Flow



ILPQC 30-60-90 day Plan

30-Day Tasks (1/7/19)	
Task	Responsible Party
1. Epic Build (put in ticket)	Keith
2. Develop dot phrase using sample from Northwestern as an example	Dr. Bishop
3. Send Mike release date of order set	Mary Jarvis
4. Receive approval for order set	Mike
60-Day Tasks (2/7/19)	
Task	Responsible Party
1. Provider education with MamaU models	Dr. Jones
2. Patient education (look into recreating materials from Denver Health specific to IPLARC)	Mary Jarvis
3. Nursing education (add IPLARC to annual proficiency content & add breastfeeding slides)	Kim Davis
90-Day Tasks (3/1/19)	
Task	Responsible Party
1. Develop and disseminate communication plan for announcement of IPLARC availability with outpatient providers.	Dr. Jones
2. Share education resources for outpatient nurses – include in communication plan or speak at nursing staff meetings (if desired/feasible)	Mary Jarvis/Kim Davis
3. Review revenue stream for reimbursement confirmation (send patient info to Keith for review)	Vera/Mary Jarvis
4. Host Grand Rounds (either in-house (i.e. Dr. Jones) or hosted with hospital partnership in St. Louis)	Dr. Jones/Mary Jarvis

Barriers/Strategy

Barriers	Strategy
1. Training for Providers in area	1. Asked collaboration hospital to provide training in our area
2. Billing for IUDs/Nexplanons	2. Worked with ILPQC provider to assist with providing codes to MHC Billing Department
3. Review revenue stream for reimbursement	3. Worked closely will with MHC Billing /EPIC to be insure billing/charting correctly

OB/NEO Team Composition

- OB provider champion
- Nursing – Assistant Manager, SCN Nurse, x 2
Clinical Support Nurses – Labor & Delivery &
SCN/Pediatric
- Perinatal Outreach Coordinator
- Pharmacy
- Billing
- EMR/IT
- Maternal Child Educator
- Lactation consultant
- Social Worker

MNO OB/SCN 30-60-90 day Plan

30-Day Tasks (1/7/19)

Task	Responsible Party
1. Monthly Team meetings developed - Key stakeholders identified and assigned roles in the MNO project	MNO OB/SCN team
2. Multidisciplinary Team members identified and invited to the next meeting	MNO OB/SCN team
3. Mapped the process- the process steps as they currently occur	Crystal Teller
4. Identified the 5 P's as the Screening Tool for SIH	Crystal Teller
5. Reviewed Discharge Process/ Education plan discussed	Crystal Teller/Jessica Duncan

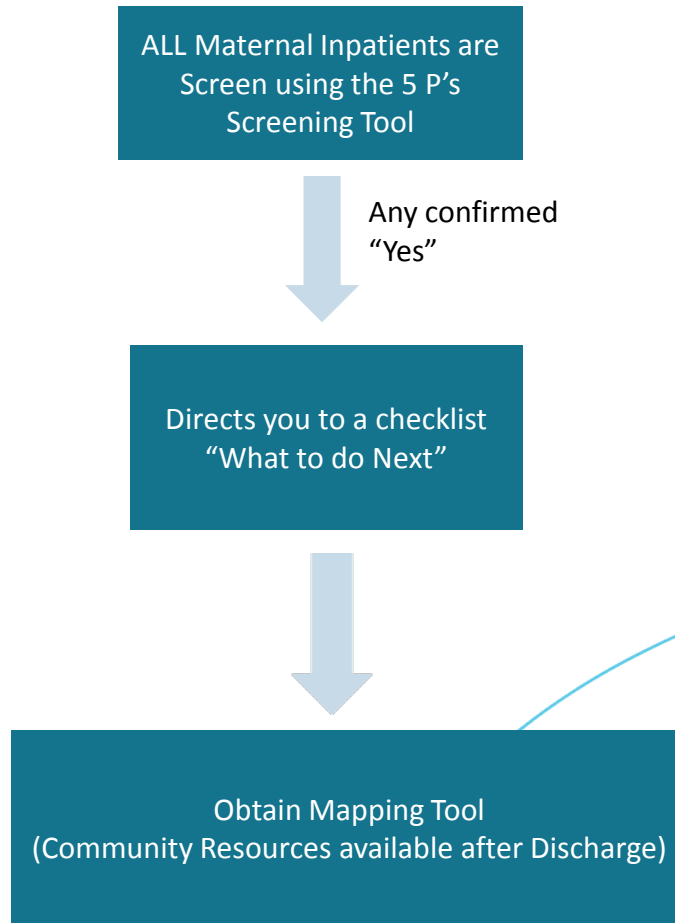
60-Day Tasks (2/7/19)

Task	Responsible Party
1. Have the EPIC analysis add the 5P's to the Triage Navigator	Angie Bowen
2. Maternal/Child Educator set up the education for NAS & Stigma training	Jennifer Williams
3. Determine team tools & Strategies for implement the process – which tools/strategies will be implemented	Crystal Teller
4. Identify the community resources	Destiny Coty
5. Identify provider education & educational needs for physician offices	Crystal Teller

90-Day Tasks (3/1/19)

Task	Responsible Party
1. Checklist developed & will be added to EPIC chart	Crystal Teller/Angie B.
2. Review the documentation flow in EPIC & how the checklist will be implemented	Crystal Teller
3. Neonatal Team is to change NAS Screening tool from Finnegan scoring to Eat, Sleep, Console NAS Care Tool	Jessica Duncan/Alyssa Davis
4. Maternal/Child Education to set up education for the Eat, Sleep Console for Nurses and Providers	Jennifer Williams
5. Referral Protocol to create and review	Crystal Teller/Dr. S. Jones
6. Subutex Protocol for intrapartum Care create and review	Crystal Teller/Dr. S. Jones

Memorial Hospital of Carbondale OUD Process Flow



Barriers/Strategy

Barriers	Strategy
1. Eat, Sleep, Console Intervention – Comfort level of nurses and providers with caring for infants with NAS on Mother Baby with PRN Morphine.	1. Continuous Education to increase comfort level. Education provide to RN → RN & MD → MD.
2. Staff Stigma with disease process	2. Keeping an “open door” to allow staff to express themselves about their understandings.
3. Community Resources – very limited in our area	3. Working with Social Services to create a mapping tool.

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nonummy pede. Mauris et orci.



Table Example

CONTACTS				
Name	Network	Region	Date	ID
Andrew Smith	In	North	6-12-18	1234
Mark Walberg	In	North	6-10-18	4567
Amanda Bynes	Out	South	6-1-18	7890
Carrie Clark	In	East	7-1-18	3210
Sam Hunt	Out	East	7-12-18	5432
Bruce Willis	Out	West	7-17-18	6784
Mary T. Moore	In	West	8-12-18	7893

Chart Example

