Healthy Driven

## Edward Hospital

# ILPQC 2020 Neo Storyboard



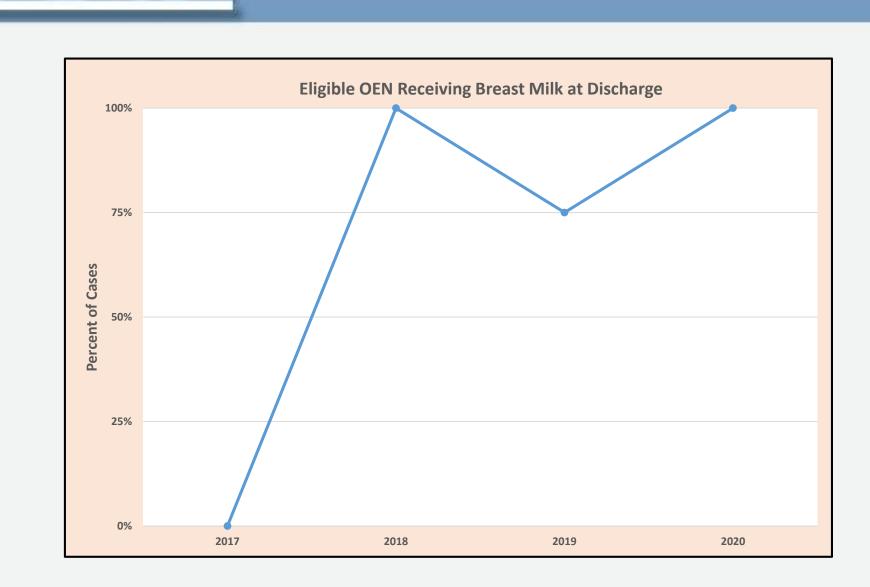
#### 2. Hospital & Ql Team Overview

- Robert Covert, MD- Medical Director
- Tonya Mangiaguerra, APN, CNS
- Jean Hennessey, RN- Data Registrar
- Diane Fitzpatrick, RN- OB Director
- Brandi Northrup- Social Worker

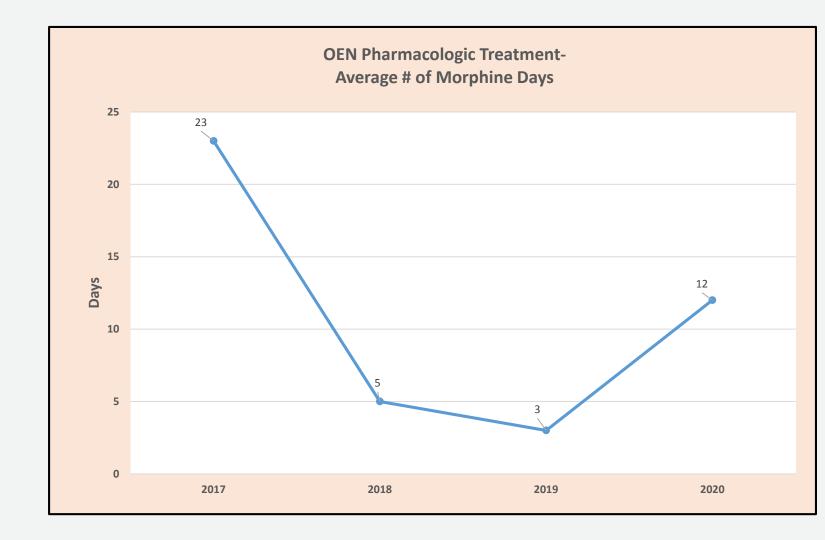


#### 3. MNO-Neo Data

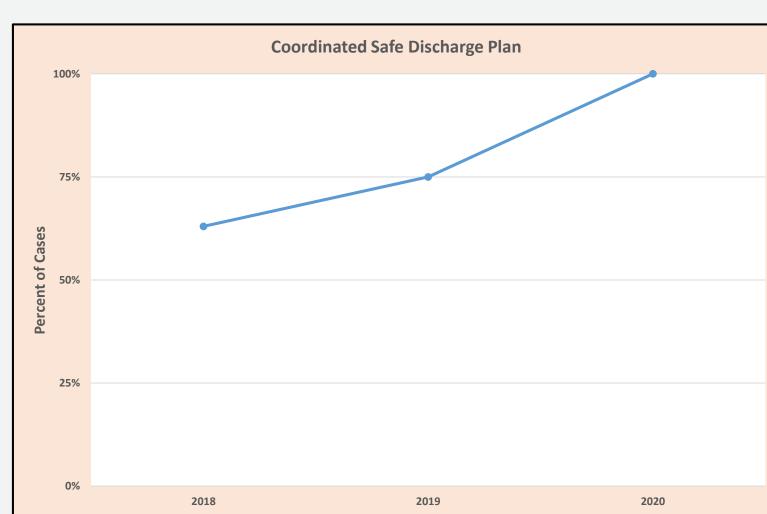
#### Breastfeeding



#### **Pharm Treatment**



### Coordinated Discharge Plans



#### 4. MNO-Neo Progress

#### NAS Assessment Tool

- Implemented Eat-Sleep-Console in July 2018
- Engaged families in care prior to delivery
  - Neonatologist and social worker meet with mother (when possible) and explain importance of supportive care and mother/family are the treatment for their infant.
- Provided educational materials to families

#### **MNO-Neo Folders**

- Staff obtain MNO reference binder when patient is admitted
- Content list:
  - ESC assessment tool
  - Instructional manual for documentation
  - Educational handouts for families
  - Discharge checklist

# Neonatal Abstinence Syndrome Eating, Sleeping, Consoling (ESC) Assessment Tool NICU/SCN Instructional Manual Developed by: Wachman, E. & Whalen, B., Milgear, S., MacMillan, K., & Grossman, M. (2017). Boston Medical Center Corporation, Dr. Matthew Grossman, and Children's Hospital at Dartmouth-Hitchcock

#### **Education Campaign**

- Educated staff and providers in June 2018 at mandatory sessions
  - Overview of NAS, goals of project, new assessment tool- ESC, nonpharm bundle, engaging mothers/family in care, stigma & bias
- Provided education on importance of breastfeeding related to MNO in January 2019
  - Live presentation with lactation and on-line module for nursing in electronic learning system

#### Review of all NAS cases

- OEN cases are reviewed monthly at Neonatal Quality and Assessment review committee
  - Committee consists of all disciplines
  - MNO patient data is reviewed and ideas for improvement discussed
  - Key MNO data measures are posted in the unit for staff to review

#### 5. Coordinated Discharge

- Nursing educates family on supportive care.
- Nursing and Social Work collaborate to complete the MNO Discharge Checklist.
- Physicians communicate discharge information to pediatricians for appropriate follow-up.
- Social Work provides Early Intervention referral.

#### 6. BASIC

#### **Team Members:**

- NICU Medical Director
- NICU Director
- NICU APN, CNS
- Pediatric Pharmacist
- Data Registrar
- Nursing
- Infection Control

#### Tools & Materials implemented prior to initiative:

- Participated in VON's Choosing Antibiotics Wisely Collaboratives
- Use Neonatal Early-Onset Sepsis Calculator to assess newborn sepsis risk
- Hard stops built in EMR for antibiotic dose, indication, & duration