

AMITA ST. JOSEPH HOSPITAL-CHICAGO

ILPQC 2020 Neo Storyboard

2. Hospital & Ql Team Overview

Michelle Djonlich, RN Neo MNO Team Lead

Estera Alexa, RNOB Nurse Champion

Dr. Velamati, MD
Neo Medical Champion

Audre Pocius, RN
Nursing Director



4. MNO-Neo Progress

NAS Assessment Tools

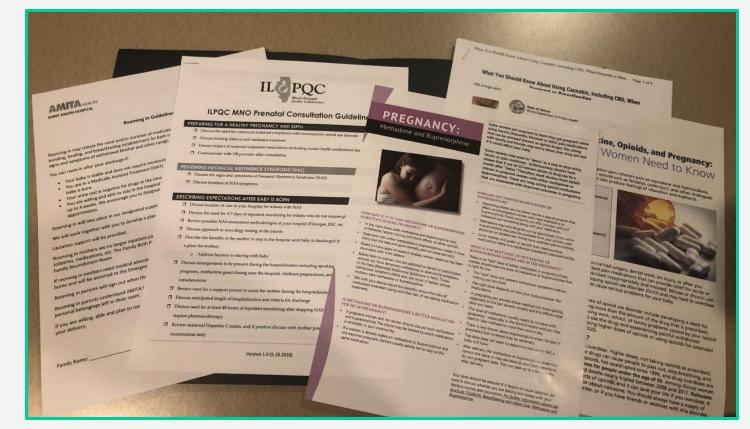
Our unit transitioned from the Finnegan scoring tool to Eat, Sleep, Console (ESC) in January 2020. The ESC tool was built into our electronic medical record. Nurses received education through email and in-services. A NICU MNO resource binder was created.

Mothers and families are encouraged to take an active role in their infant's care and are educated on non-pharmacologic techniques. Our unit encourages rooming-in and we remodeled a postpartum room with new paint, wall art, and furniture to enhance comfort and make the room feel more like "home". Plan of care is coordinated prior to admission.

MNO-Neo Folders

- What to Expect after Delivery
- NAS Education
- Rooming-in Guidelines

Prenatal Folder



Newborn/Safe Discharge Folder

- Non-pharmacologic Techniques
- Breastfeeding Education
- Discharge Resources

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Review of all NAS Cases

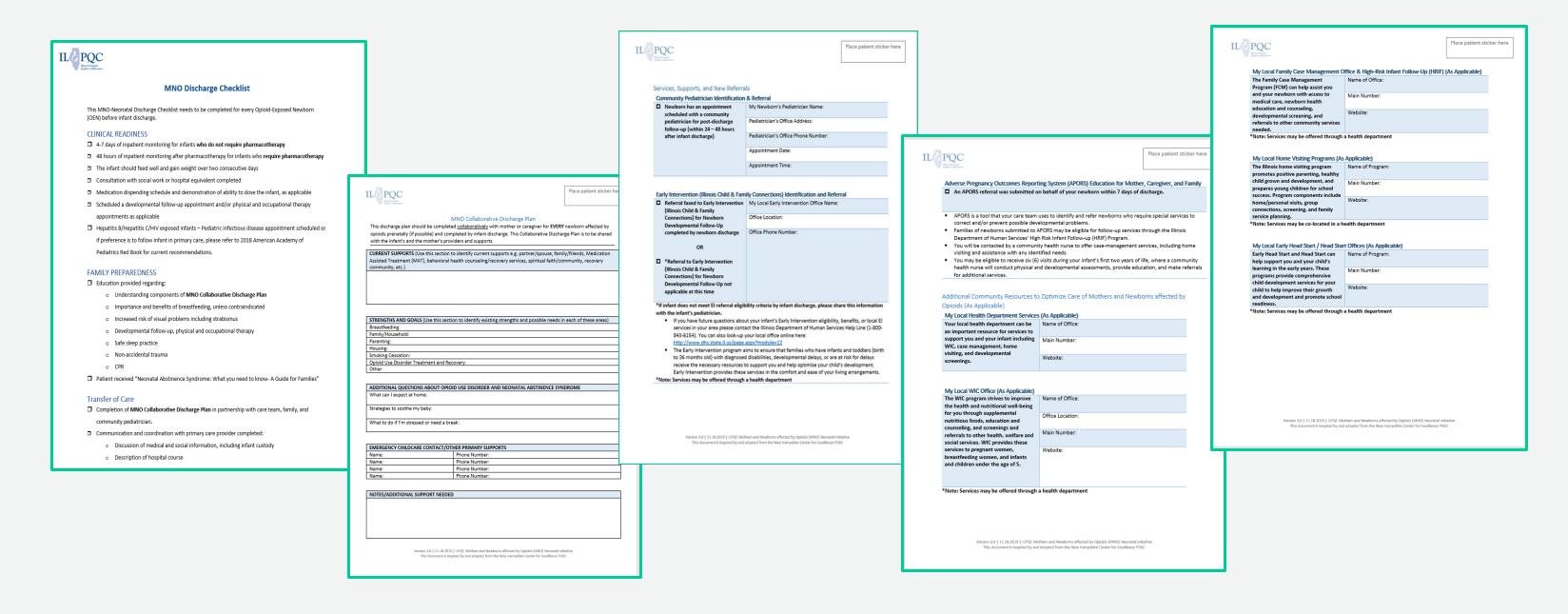
Cases are reviewed by the Neo Team Lead and discussed in our OB/NICU quality committee meeting. In 2020, we have had only one patient that met the MNO criteria. This patient provided very positive feedback of the process and the rooming-in experience. This was communicated to staff along with a summary of the care the mother and infant received.

5. Coordinated Discharge

Discharge Process

- Team Lead and bedside RN review folder with mother after delivery
- Social work consult as needed
- Follow-up appointments coordinated
 - Referral to SJH-C NICU developmental follow-up clinic as appropriate

ILPQC Discharge Material Utilized



6. BASIC

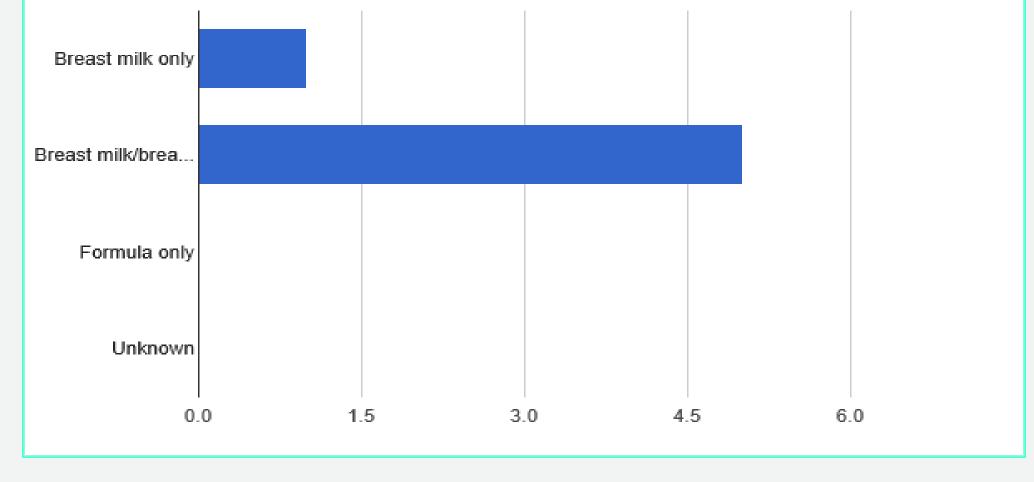
Dr. Velamati, MD
Neo Medical Champion
Audre Pocius, RN
Nursing Director
Michelle Djonlich, RN
Olivera Alilovic, RN
Taylor Schwebke
Pharmacy



BASIC Team Plan

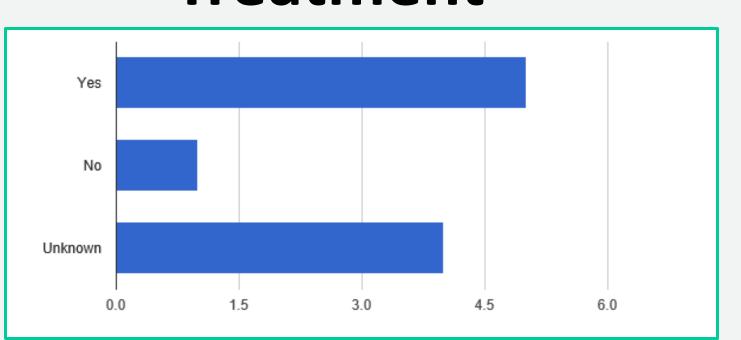
- Team established
 - Roles to be identified
- Roster submitted for wave 1
- Evaluation process scheduled to begin in June

3. MNO-Neo Data

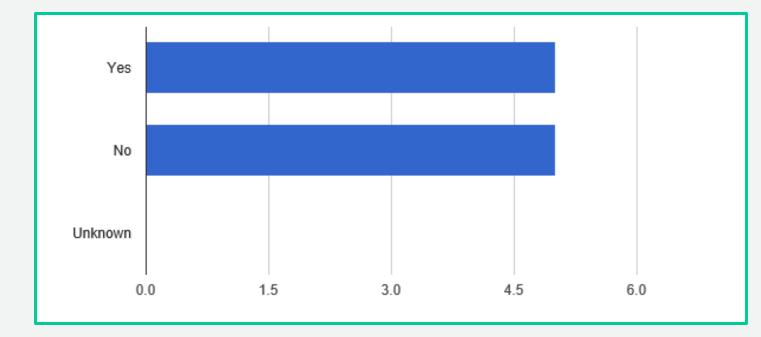


Breastfeeding

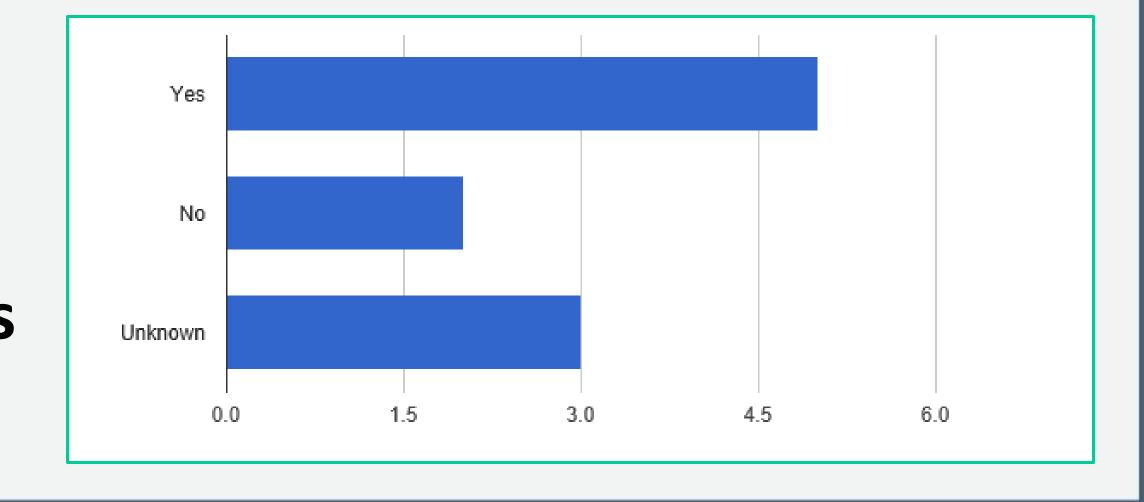
Pharmacologic Treatment



Non-pharmacologic Treatment



Coordinated
Discharge Plans



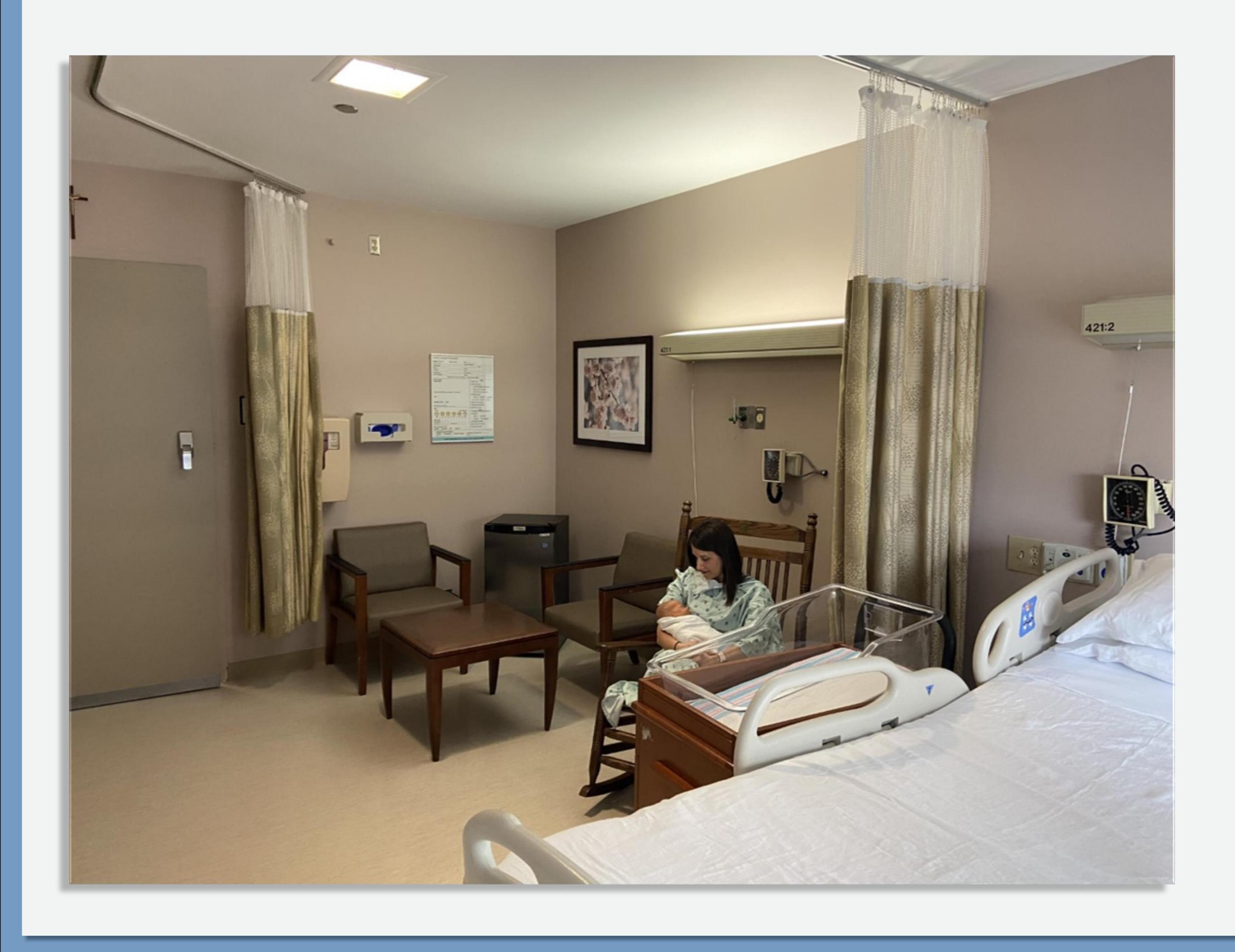


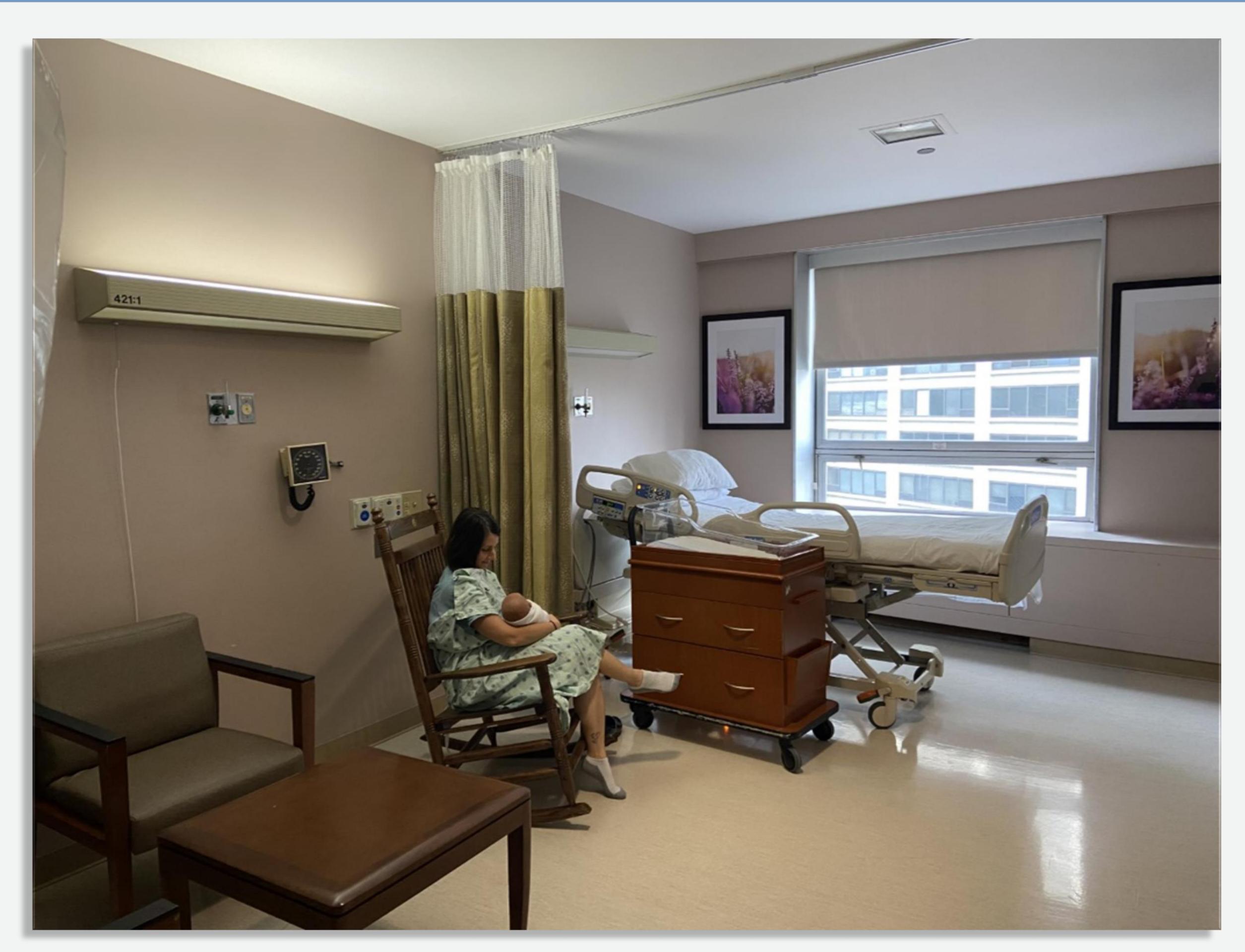
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ILPQC 2020 Neo Storyboard

<u>Use this space for overflow and additional information your team would like to share.</u>

Postpartum room converted to promote comfort for mothers that are rooming-in





- · Room painted a soothing shade of mauve
- · Wall art upaatea
- · Room equipped with refrigerator, table, and rocking chair