



**Strategies to Cross the Finish Line-
Round Robin
Screening, MNO Folders, OB
Education, Missed Opp. Review**

February 24th, 2020

12:30 – 1:30pm

Call Overview

- Key Strategies for Success
- Data Review
- Round-Robin
- Upcoming events

SAVE THE DATE

- **What:** ILPQC Spring 2020 OB & Neonatal Face to Face Meetings
- **When:** Wednesday, May 20th (OB) and Thursday, May 21st (Neo) 2020
- **Where:** Abraham Lincoln DoubleTree, Springfield, IL

Registration Opening This Week!



Face to Face MNO-OB QI Awards

- **ALL Patient, Sample of Screening, & Structure Measures Submitted:**
 - Baseline and July 2018 - March 2020 data

note: if any monthly data is missing, including submitting that no patients were discharged that month, a team won't qualify for an award

- **Structure Measures 'IN PLACE' / Green by March 2020:**

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- Checklist
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Can get to green by implementing MNO Folders

Goal is to provide **every** patient with OUD optimal care

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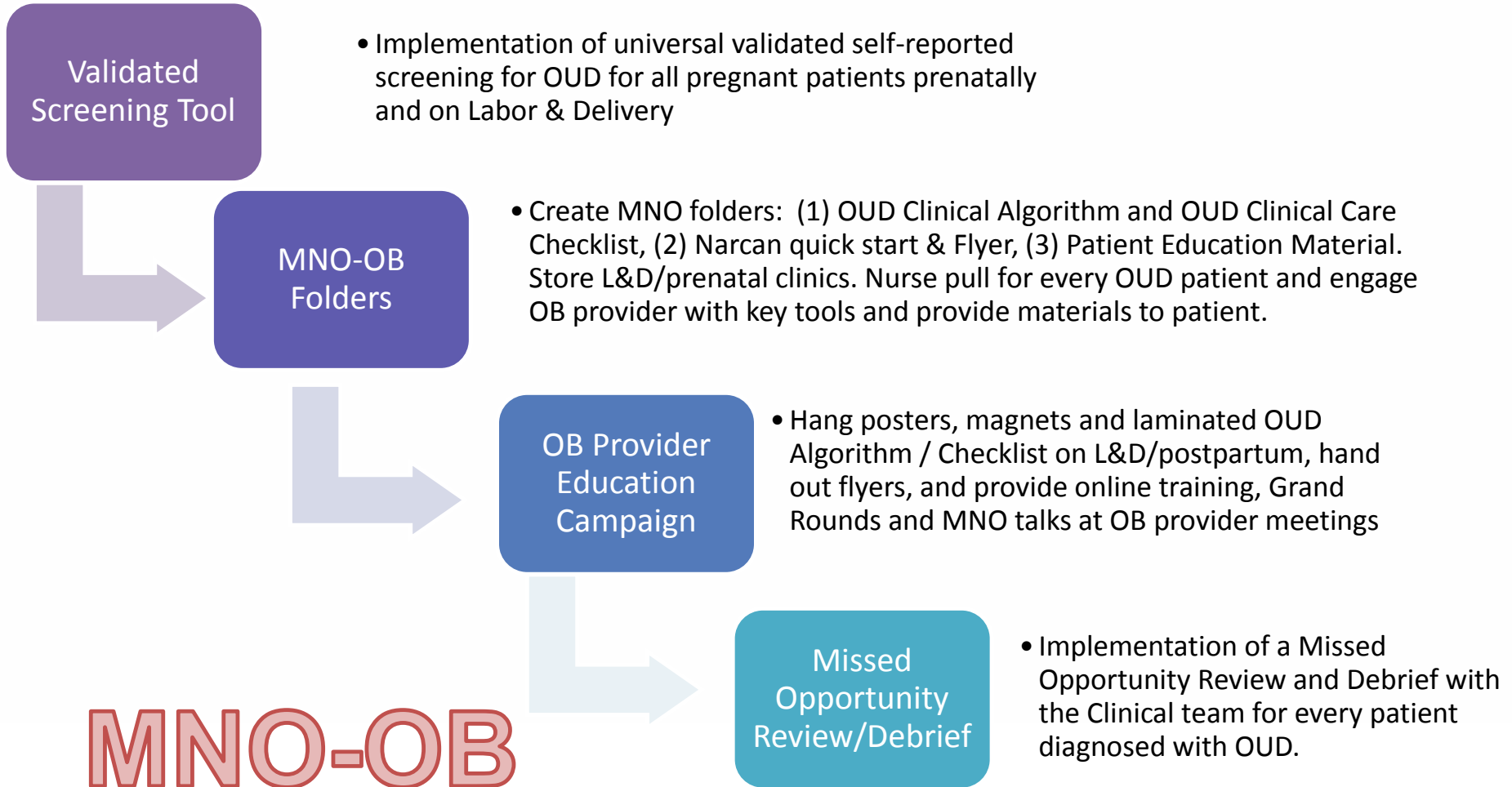
DATA DUE MONDAY, APRIL 27th by MIDNIGHT



MNO-OB KEY STRATEGIES FOR SUCCESS

Key Strategies for MNO Success

- What every hospital needs to achieve aims



Implement MNO-OB Folders in 4 Easy Steps

- 1. Print** all materials with one click [here!](#)
- 2. Print** 5-10 to keep in L&D
- 3. Orient & Educate** Providers & Nurses to Folder Contents and Protocol to use for all screen+ patients
- 4. Provide** 2-5 folders for each outpatient site/clinic to utilize

MNO Folder

- ✓ Make folders & store on L&D
- ✓ Train charge nurses to get folder when OUD screen + identified, engage OB providers
- ✓ Share folders with outpatient sites

The diagram shows an open folder with two main sections:

- Patient Education Materials**
 - [Prescription Pain Medicines and Pregnant Women](#)
 - [NAS- You are the Treatment](#)
 - [NAS: What you Need to Know](#)
 - [Contraception Counseling for Women with OUD](#)
- Clinical Team Resources**
 - OUD/SBIRT Clinical Algorithm
 - OUD Clinical Care Checklist
 - [Narcan- Quick start guide & Save a Life](#) Flyer for OB to review and prescribe to patient
 - OUD Protocol
 - Nurse Workflow

Annotations for distribution:

- "Give to and review with Moms" points to the Patient Education Materials.
- "Give to OB to complete" points to the OUD/SBIRT Clinical Algorithm, OUD Clinical Care Checklist, and Narcan- Quick start guide & Save a Life Flyer.
- "For nurse" points to the OUD Protocol and Nurse Workflow.

The folder features the IL PQC logo at the bottom.

If patient screens + for OUD, ask nurse to pull MNO folder for easy access to materials for provider, nurse and patient

Implement OB Provider / Nursing Education Campaign in 3 Easy Steps



1. **Hang** Provider Education Posters / Flyers and OUD/SBIRT Clinical Algorithm on Units
2. **Require** and **implement** eModules for Providers, Nurses, and Staff. Recommended options:

- [Words Matter: How Language Choice Can Reduce Stigma](#) (30 Min)
- ILPQC MNO-OB Simulation Guide
- Stay tuned for a 30 min ILPQC comprehensive eModule with key strategies and finishing strong for sustainability
- **Request** a Grand Rounds or OB Provider Meeting



Monthly Case Review of All OUD Cases in 4 Easy Steps

1. **Identify** all OUD cases at least monthly
2. QI Team **reviews medical record** to identify missed opportunities for optimal care using the form
3. Nurse champion **provides feedback** to patient's L&D and postpartum nursing team as indicated
4. Provider champion **provides feedback** to prenatal and L&D admission provider as indicated

IL PQC MNO-OB Mothers with OUD
Missed Opportunities Review / Debrief Form

Missed Opportunity Review/Debrief key steps:

1. Identify all OUD cases at least monthly
2. Review medical record to identify missed opportunities for optimal care using this form
3. Nurse champion provide feedback to patient's LD and postpartum nursing team as indicated
4. Provider champion give feedback to prenatal and LD admission provider as indicated

1a. Was patient receiving Medication Assisted Treatment (MAT) prenatally or by delivery discharge?

Yes
 No (If unknown assume no and continue to 1b)

1b. If no, why? Select all that apply (BHC/RTS = Behavioral Health Counseling/Recovery Treatment Services)

OUD not identified prior to delivery AND prenatal care received OR limited to no prenatal care received
 OUD identified, but patient was not counseled/assessed for readiness to start MAT and referral to treatment (SBIRT)
 OUD identified, patient received counseling (SBIRT), but declined BHC/RTS and MAT
 OUD identified, patient received counseling (SBIRT) and was linked to BHC/RTS but declined MAT
 Providers/staff didn't document
 OUD identified, patient received counseling (SBIRT) and ready for MAT, but MAT treatment providers not available
 MAT not indicated. Describe why not: _____

2. Select all the steps in the OUD protocol that were completed prenatally OR during delivery admission unless otherwise noted.

Patient was screened for OUD using a validated screening tool prenatally AND on L&D
 OB provider was notified of positive screen and documented provider assessment of OUD diagnosis
 Patient was counseled (SBIRT) on OUD risks, benefits of treatment, assessed for readiness for treatment (MAT)
 Patient was navigated to MAT
 Patient was navigated to Behavioral Health Counseling/Recovery Treatment Services
 Patient received Behavioral Health Counseling/Recovery Treatment Services
 OUD clinical care checklist in chart
 Prenatal pediatric consult (or during delivery admission) to discuss NAS and non-pharmacologic care of newborn
 Patient received education materials / counseling on OUD / NAS and engaging in opioid exposed newborns care

3a. Does patient have a completed OUD Clinical Care Checklist (completed prenatally or during delivery admission)?

Yes
 No

3b. If no, why? Please select all that apply

OUD not identified by clinical care team
 Providers/staff didn't have access to checklist
 Provider/staff didn't know they needed to complete checklist for patients with OUD
 Providers/staff didn't document care received
 Checklist was in chart but not completed

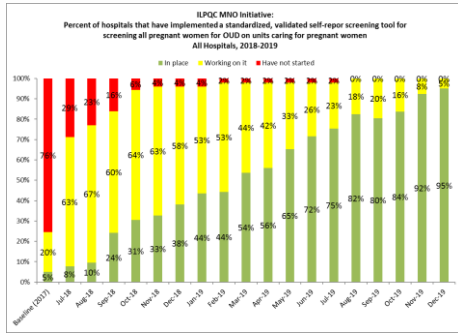
4. Select all items in the OUD Clinical Care Checklist that were completed prenatally or during delivery admission.

Referral to BH Services/Recovery Treatment Services
 MAT provided and documented
 Narcan counseling and prescription offered and documented
 Hepatitis C screening and provided and documented
 Contraception Counseling provided and documented
 Behavioral Health/Social Work Consult provided and documented
 OUD/NAS Neonatal/Pediatric consult provided and documented
 Education on OUD and Engaging in Opioid Exposed Newborn Care provided and documented
 Close OB follow up visit scheduled (if postpartum an early OB postpartum visit scheduled within 2 weeks)
 Warm handoffs / close follow up used to link to services and treatment

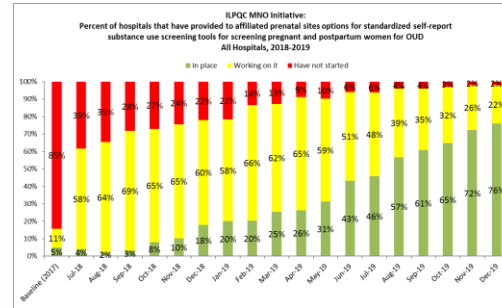
Version 2, date 10/31/2019

MNO-OB DATA REVIEW

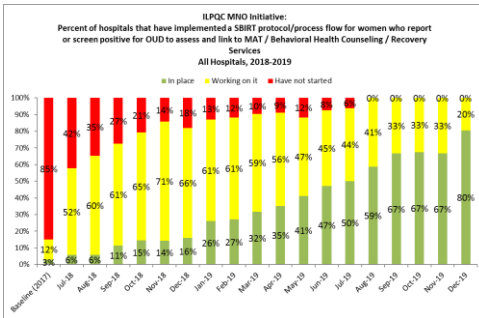
Making Systems Change Happen



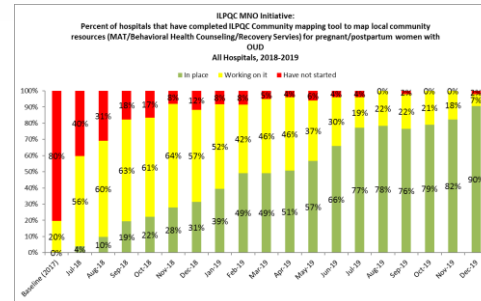
95% of teams have a validated screening tool in place on L&D



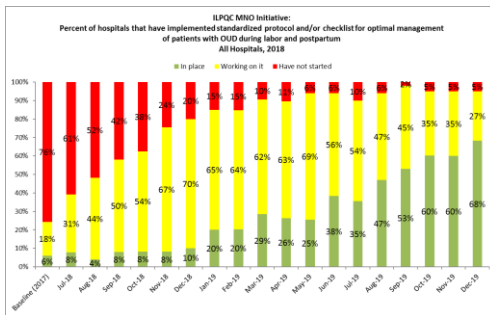
76% of teams have a validated screening tool in place prenatally



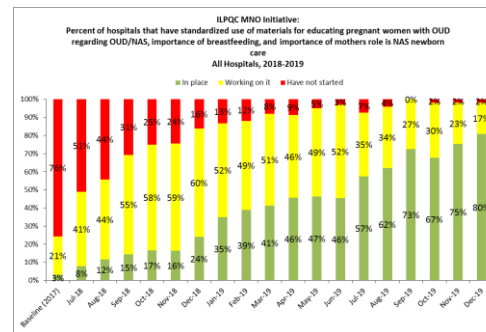
80% of teams have a SBIRT protocol/algorithm in place on L&D



90% of teams have mapped community resources for women with OUD

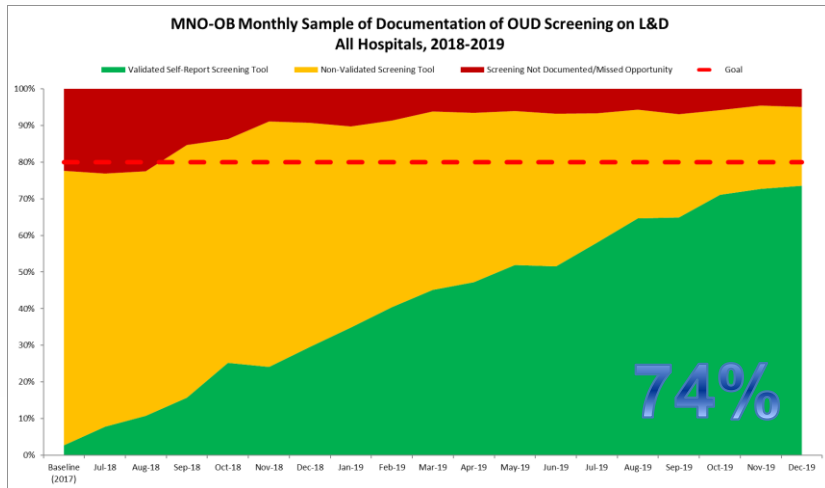


68% of teams have implemented an OUD Clinical Care Checklist on L&D



80% of teams have implemented standardized patient education on L&D

Documentation of Screening for SUD/ODU with Validated Tool

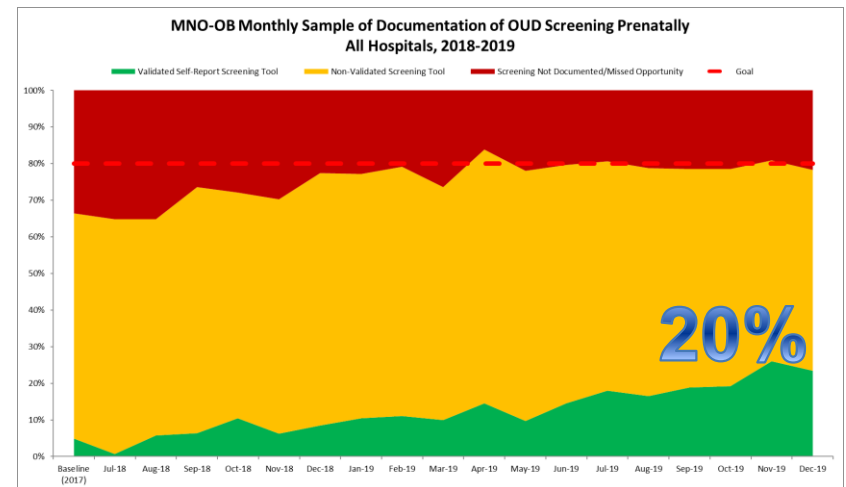


Random sample of 10 deliveries per month reviewed for documentation of SUD/ODU screening
N = 12,400 to date

Prenatal

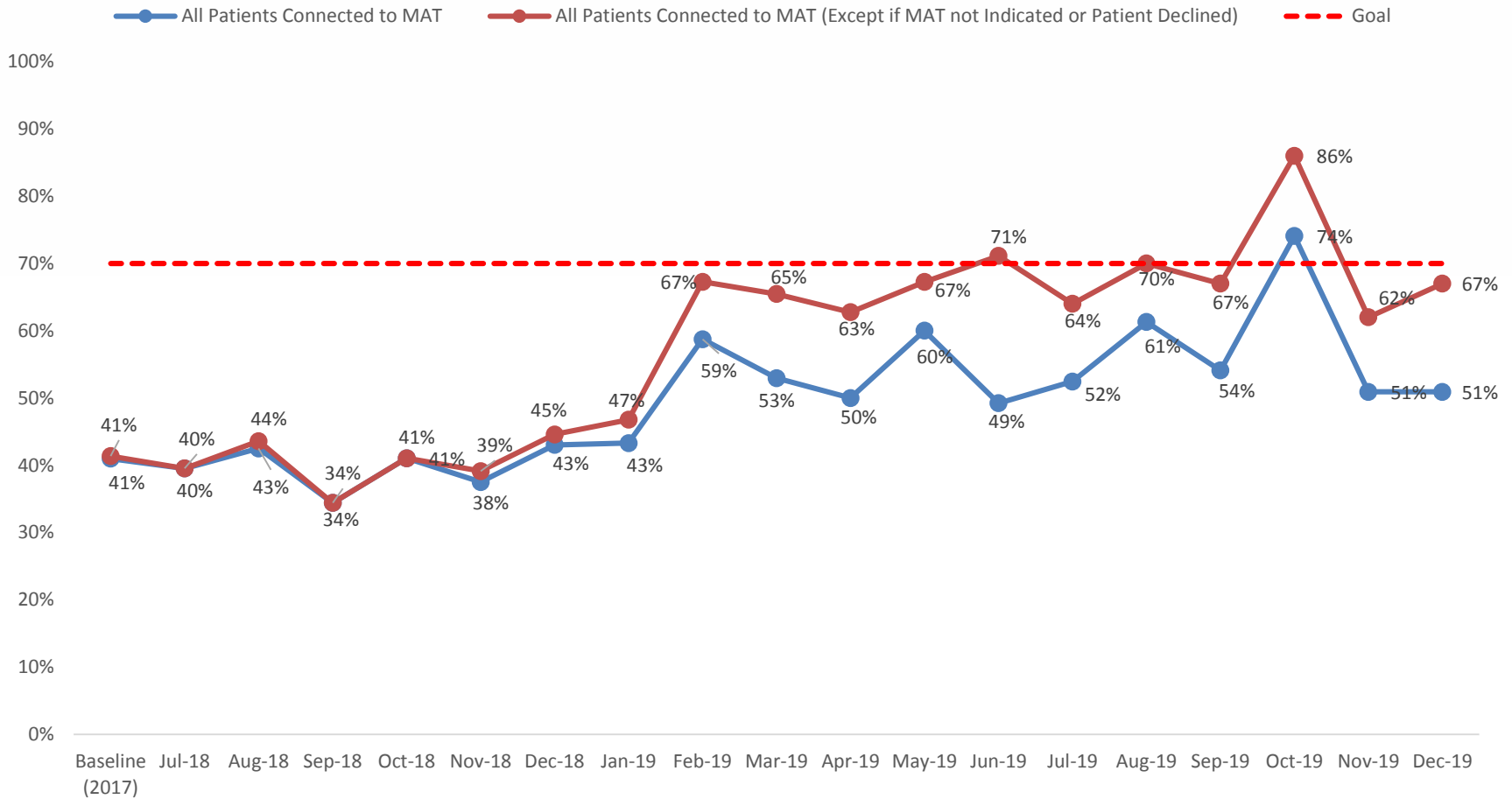
L&D

Red = No screening
Yellow = Screened single question
Green = Screened with validated SUD/ODU screening tool



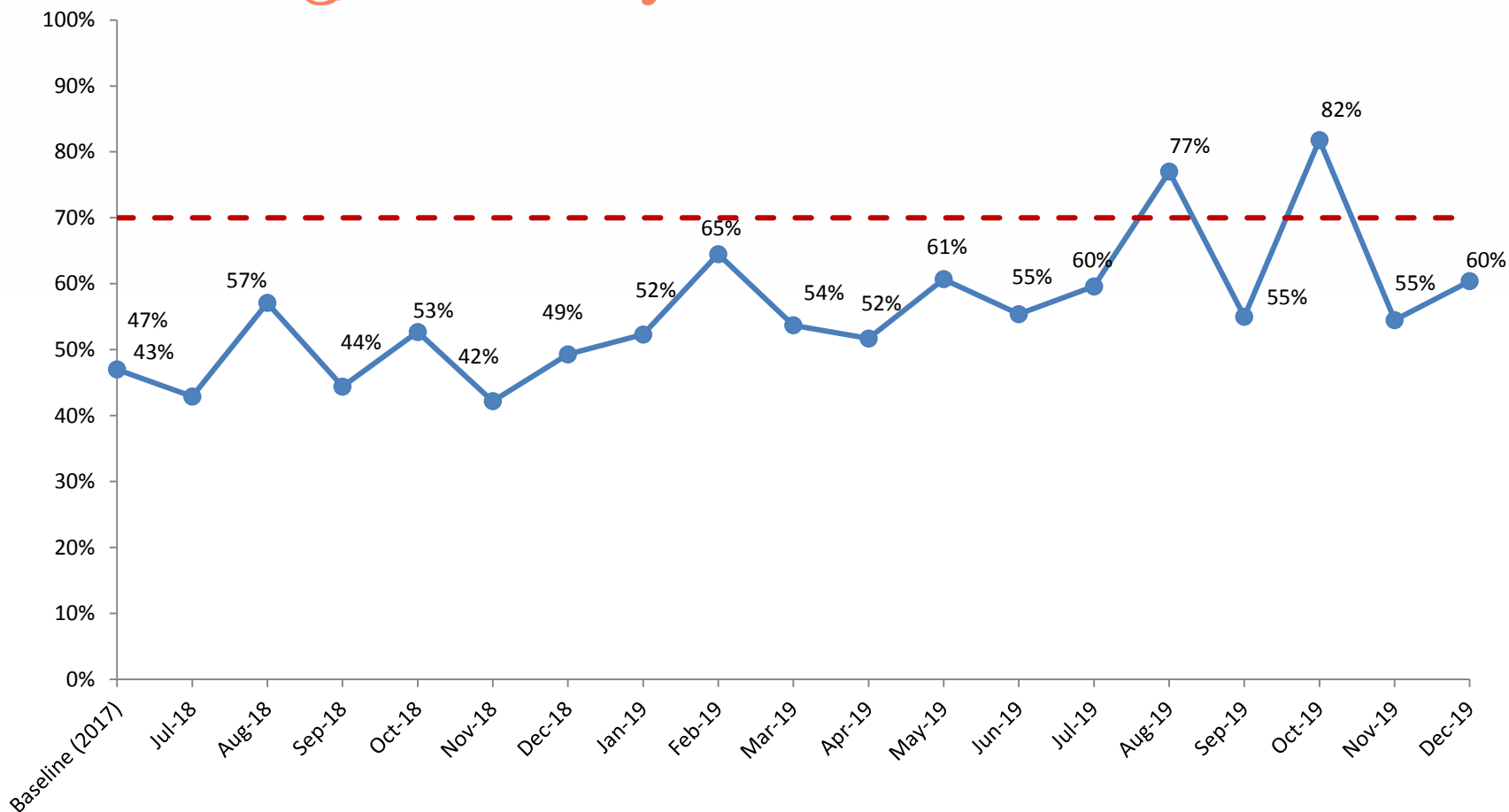
BENCHMARK = ≥ 80%

Women with OUD on MAT by Delivery Discharge



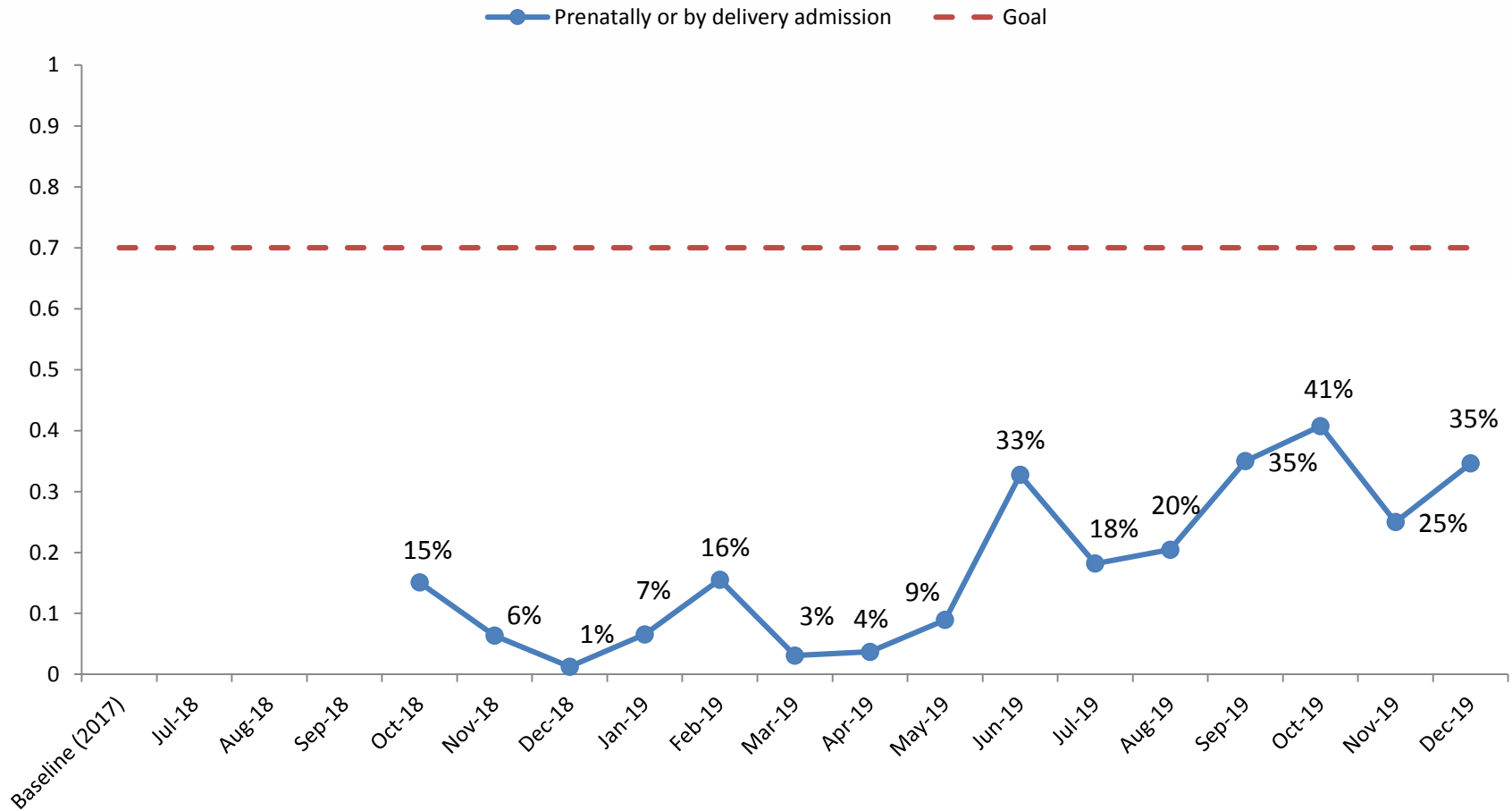
BENCHMARK = ≥ 70%

Women with OUD at Delivery Connected to Behavioral Health Counseling/Recovery Services



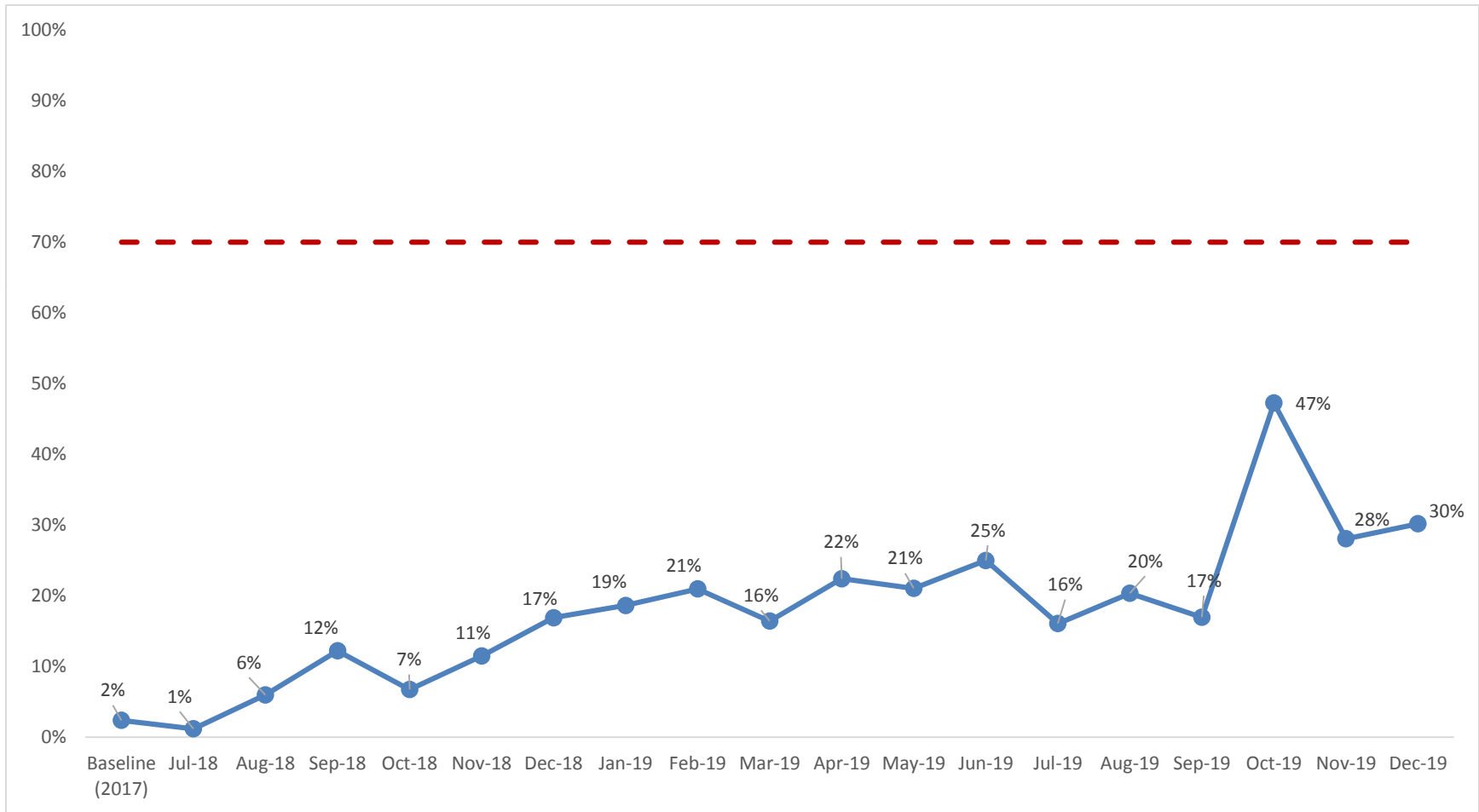
BENCHMARK = $\geq 70\%$

OUD Clinical Care Checklist Included in Chart (Prenatally or by Delivery Admission)



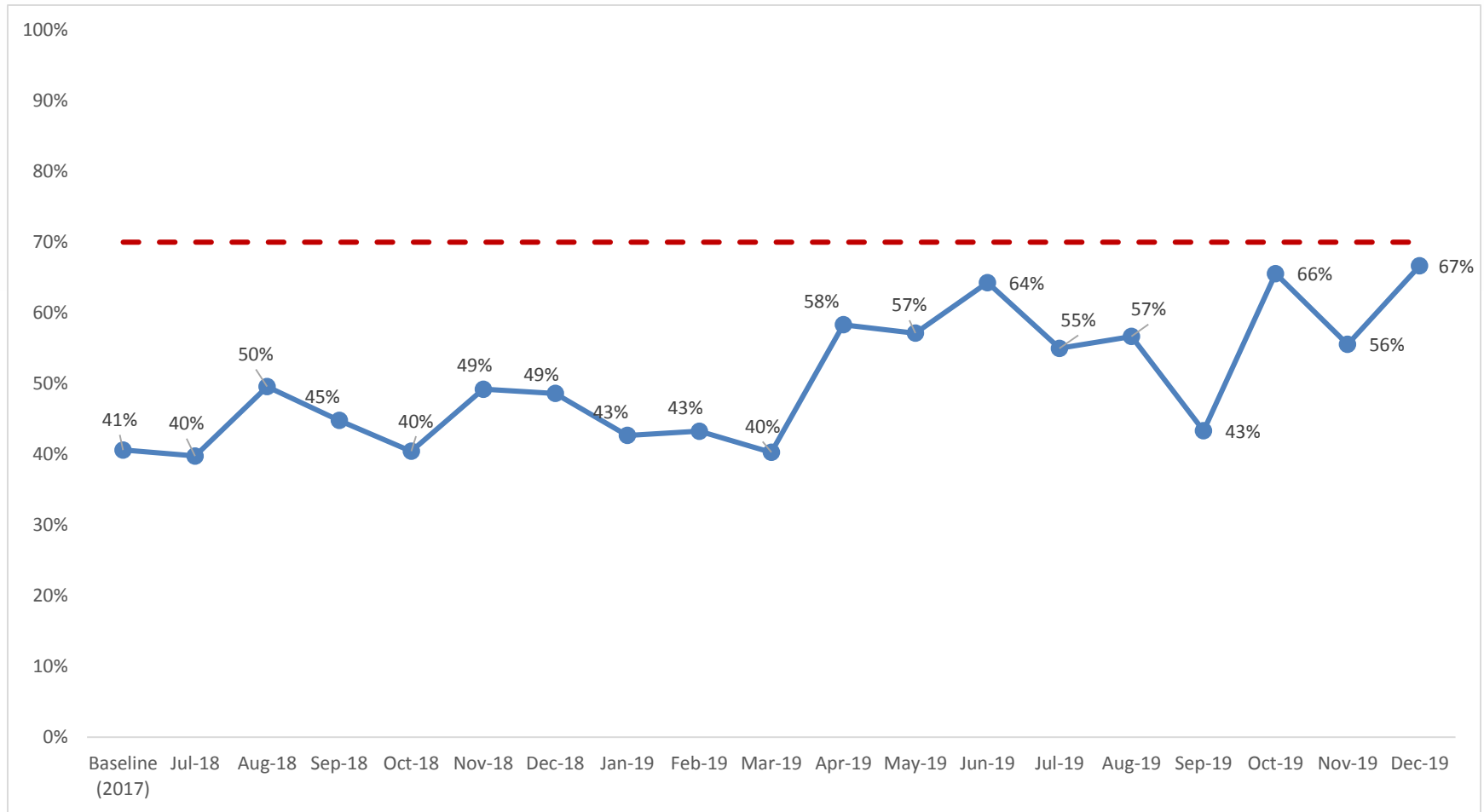
BENCHMARK = ≥ 70%

Narcan Counseling & Documentation



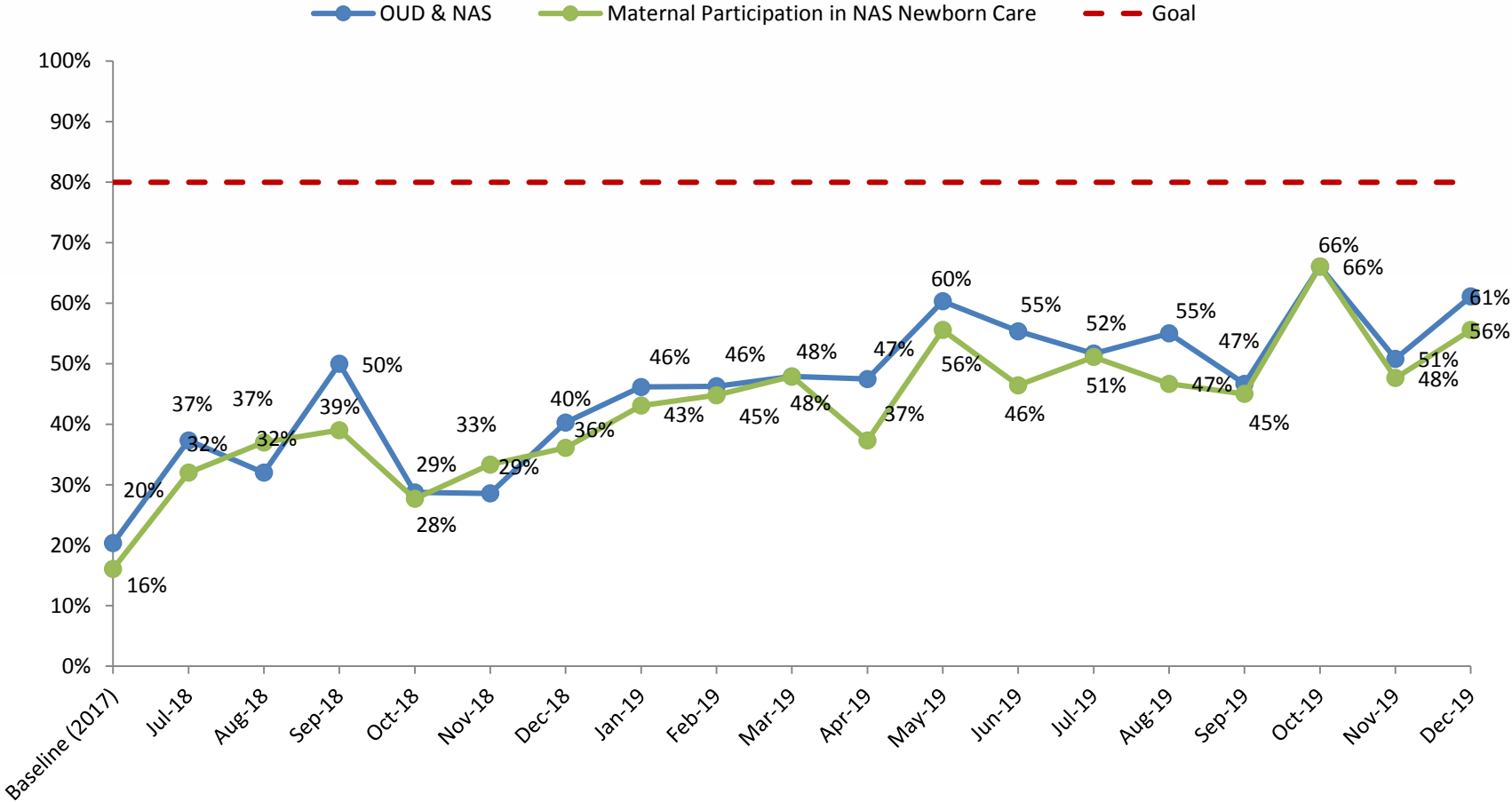
BENCHMARK = \geq 70%

Hepatitis C Screening & Documentation



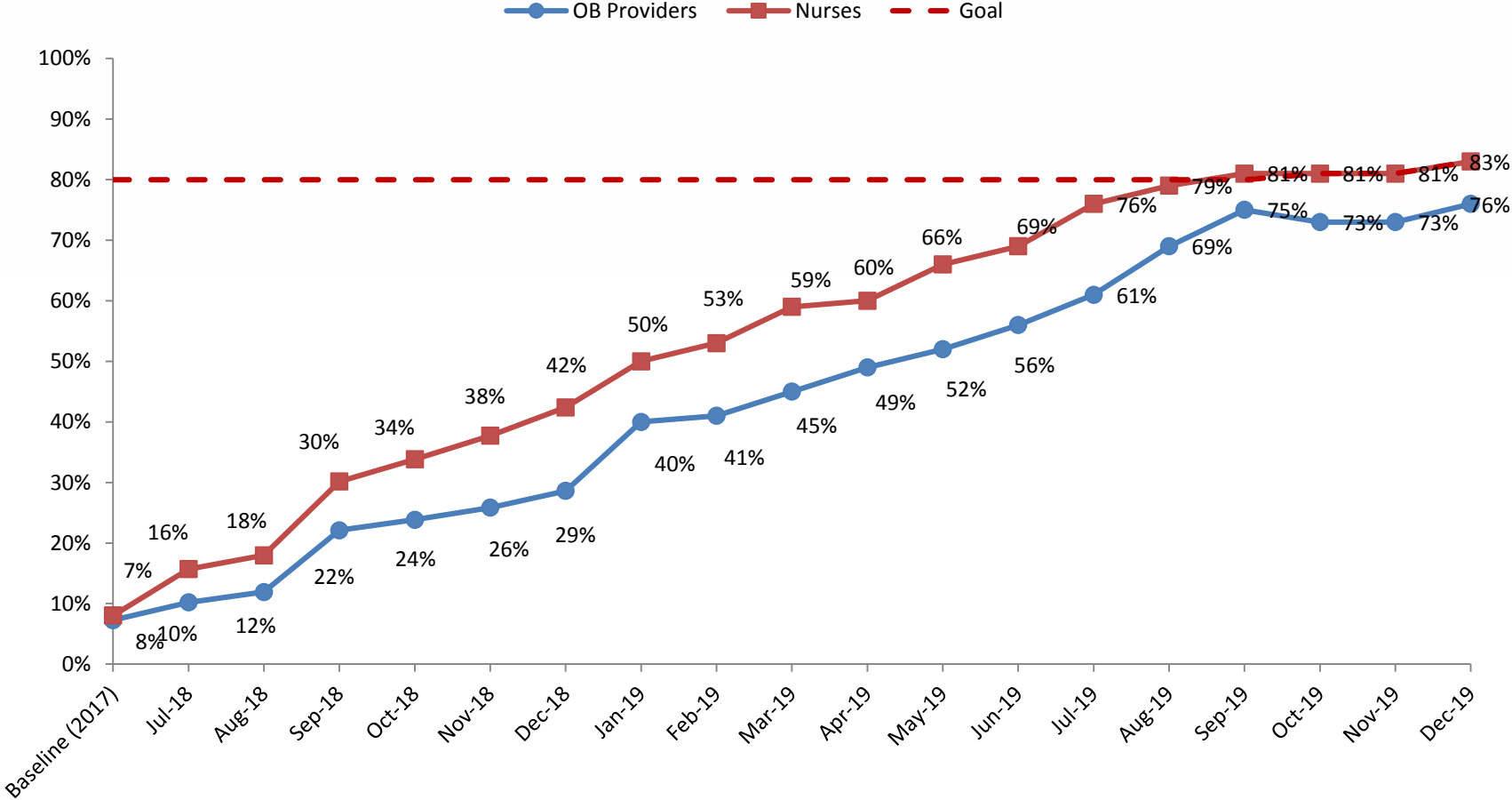
BENCHMARK = \geq 70%

Maternal OUD/NAS Education & Documentation



BENCHMARK = ≥ 80%

OB Provider and Nursing Education



BENCHMARK = ≥ 80%

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European Robin

ROUND ROBIN: SHARING KEY STRATEGIES FOR SUCCESS

Hospitals Sharing Today...



- Abraham Lincoln Memorial Hospital
- Advocate BroMenn Medical Center
- Advocate Christ Medical Center
- Advocate Condell Medical Center
- Advocate Good Samaritan Hospital (Sharing in March)
- Advocate Good Shepherd Hospital
- Advocate Illinois Masonic Medical Center (Sharing in March)
- Advocate Lutheran General Hospital
- Advocate Sherman Hospital
- Advocate South Suburban Hospital
- Alton Memorial Hospital
- AMITA Alexian Brothers Women's and Children's Hospital at St. Alexius
- AMITA Health Adventist Glen Oaks Hospital
- AMITA Health Adventist Medical Center - Bolingbrook
- AMITA Health Adventist Medical Center Hinsdale
- AMITA Health Alexian Brothers Medical Center
- AMITA Health Saints Mary and Elizabeth Medical Center
- AMITA Health St. Francis - Evanston
- AMITA Health St. Joseph Hospital - Chicago
- AMITA Health St. Mary's Hospital
- AMITA Mercy Medical Center
- AMITA Resurrection Medical Center
- Anderson Hospital
- Barnes-Jewish Hospital
- Blessing Hospital
- Carle Foundation Hospital
- CGH Medical Center
- Crawford Memorial Hospital
- Decatur Memorial Hospital
- Edward Hospital
- Elmhurst Memorial Hospital
- FHN Memorial Hospital
- Galesburg Cottage Hospital
- Gateway Regional Medical Center
- Gibson Area Hospital
- Graham Hospital

Please share your MNO-OB Team's progress on implementing...



- ✓ Universal self-reported screening tools on L&D and sharing with prenatal offices
- ✓ MNO-OB Folders & orienting OB Providers and Nurses on the contents / protocol
- ✓ OB Provider / Nursing Education Campaign – what you've specifically done so far and what you're planning to do in the next month
- ✓ Monthly case reviews of all OUD cases & providing feedback to the clinical team (Missed Opportunities)

Upcoming MNO-OB Teams Calls

Date	Topic
March 23 rd , 2020	Strategies to Cross the Finish Line- Round Robin Screening, MNO Folders, OB Education, Missed Opp. Review Hospitals with full names (including health system) starting with H-O
April 27 th , 2020	Strategies to Cross the Finish Line- Round Robin And Preparing for Sustainability Hospitals with full names (including health system) starting with P-W

Moving forward...



- Review your MNO-OB data compared to the collaborative with your QI Team
- Review the key strategies for success with your QI Team and share strategies that you learned on this call from other hospitals
- Discuss what is needed for your team to cross the finish line with MNO and receive MNO-OB QI Award.
- Create a 10-20-30 day Crossing the Finish Line Plan to help your team plan and implement next steps

UPCOMING EVENTS

REGISTER NOW!

Upcoming ASAM Treatment of OUD Training Courses



- **ONE WEEK AWAY:** Monday, **March 2nd**, 2020 | 8am – 12:30pm | University of Chicago Medical Center ([Register Here](#))- Chicago, IL
- **ONE WEEK AWAY:** Wednesday, **March 4th**, 2020 | 8am – 12:30pm | Memorial Hospital- Belleville- ([Register Here](#))- Belleville, IL
- Friday, **March 20th**, 2020 | 10am – 2:30pm | OSF St. Francis Medical Center ([Register Here](#))- Peoria, IL
- Wednesday, **April 8**, 2020 | 8am – 12:30pm | Memorial Hospital Carbondale ([Register Here](#))- Carbondale, IL
- Friday, **May 1**, 2020 | 8am – 12:30pm | Saint Louis University ([Register Here](#))- St. Louis, Missouri

SAVE THE DATE

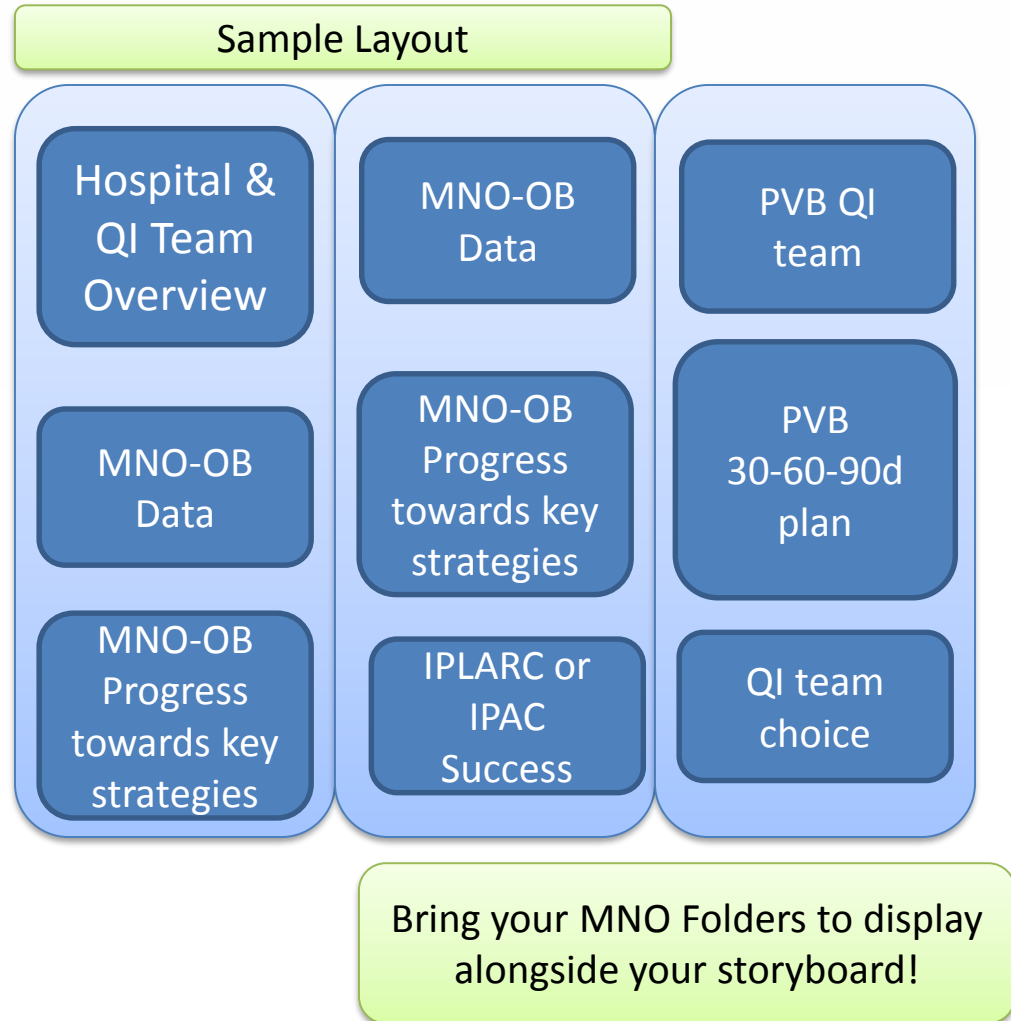
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F2F Storyboard Session

- All teams will bring a storyboard to the Face to Face
- For MNO-OB, share your progress toward crossing the finish line including implementation of the 4 key strategies
- For IPLARC/IPAC teams, share your Go Live success and sustainability plans
- For PVB teams, share your PVB QI Team, 30/60/90 day plans for getting started
- See the diagram for examples of how to lay out your storyboard





THANKS TO OUR

FUNDERS



JB & MK PRITZKER

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Email info@ilpqc.org or visit us at www.ilpqc.org