



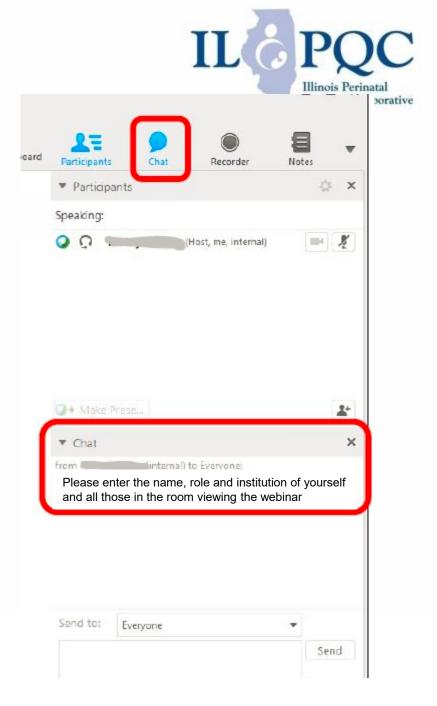
IPAC Crossing the Finish Line Round Robin

March 16th, 2020

11:00am-12:00PM

Introductions

- Please enter for yourself and all those in the room with you viewing the webinar into the chat box your:
 - Name
 - Role
 - Institution
- If you are only on the phone line, please be sure to let us know so we can note your attendance



COVID-19 Information for Clinicians Caring for Children and Pregnant Women



- There was CDC Clinician Outreach and Communication Activity (COCA) Call yesterday March 12. Topics focused on current information about COVID-19 as it relates to children and pregnant women. Topics included infection prevention and control measures in inpatient obstetric healthcare settings (CDC's Interim Considerations for Infection Prevention and Control of Coronavirus Disease 2019 (COVID-19) in Inpatient Obstetric Healthcare Settings) and resources available to care for pediatric patients.
- View On-Demand Recording of the webinar here: https://emergency.cdc.gov/coca/calls/2020/callinfo_031220.a sp?deliveryName=DM22358



Overview



- Welcome/introductions
- Face-to-Face Meeting
- Round Robin
- IPAC updates and data review
- ILPQC Resources to remember
- Team talks-
 - UI Health
- Webinar To-Dos & take-away(s)

Face to Face planning for virtual meeting options IL PC PC PUBLICATION PUBLICATION

- Given these unprecedented times facing the Covid-19 virus, we are working on back up plans for Face to Face to be a virtual meeting if needed.
- The CDC is recommending canceling all meetings > 50 people for the next 8 weeks.
- Please register for the meeting and we will update the collaborative as soon as back up plans are in place.



You're Invited!

2020 OB & Neonatal Face-to-Face Meetings

Nurses, Providers, & Staff

join us for an interactive day of collaborative learning for current & upcoming ILPQC initiatives!

OB Teams: May 20, 2020

Check-in: 8:00a-9:00a Meeting: 9:00a-3:30p

Mothers & Newborns affected by Opioids - OB (MNO-OB)
Immediate Postpartum LARC (IPLARC)
Improving Postparutm Acess to Care (IPAC)
Promoting Vaginal Birth (PVB)

Neonatal Teams: May 21, 2020

Check-in: 8:00a-9:00a Meeting: 9:00a-3:30p

Mothers & Newborns affected by Opioids - Neonatal (MNO-Neonatal)
Babies Antibiotic Stewardship Improvement Collborative (BASIC)

Register now! https://ilpqc.eventbrite.com

This activity has been submitted to the Ohio Nurses Association for approval to award contact hours. The Ohio Nurses Association is accredited as an approver of continuing nursing education by the American Nurses Credentialing Center's Commission on Accreditation. (OBN-001-91)

Abraham Lincoln DoubleTree Hotel, Springfield, IL

> Illinois Perinatal Quality Collaborative 633 N. St. Clair, 20th Floor Chicago, IL 60611

F2F Possible speakers and topics IL P



- MNO Finishing Strong
- Promoting Vaginal Birth Kick-off Jessica Brumley from FPQC
- Patient Story- Pritzker Fellow Helena Girouard
- Team panel MNO, IPLARC and IPAC teams to discuss success strategies for crossing the finish line to achieve aims, sustainability



Face-to-Face breakout topics

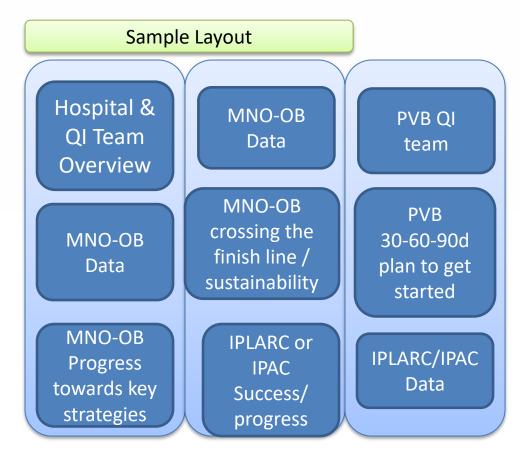


- MNO-OB: Finishing Strong / Key Strategies for Success
- MNO-OB: Preparing for Sustainability
- MNO-OB: Optimize Narcan Counseling & Access
- Immediate Postpartum LARC (IPLARC): Sustainability
 & Billing
- Improving Postpartum Access to Care (IPAC): Sustainability & Billing
- PVB: Data Collection Strategies
- PVB: Unpacking the Toolkit / Getting Started
- Obstetrics Chair / Obstetrics Leadership Breakout
- State & Community Partner Breakout

F2F Storyboard Session (OB)



- All teams will bring a storyboard to the Face to Face
- For MNO-OB, share your progress toward crossing the finish line and achieving aims, including implementation of the 4 key strategies
- For IPLARC/IPAC teams, share your data, Go Live success and sustainability plans
- For PVB teams, share your PVB QI Team, 30/60/90 day plans to get started on this initiative (launch call 1st week in May)
- See the diagram for examples of how to lay out your storyboard



Stay tuned for updates on our interactive storyboard session with prizes!

Sample Layouts





With 4 portrait oriented sheets in the middle panel



With 3 landscape oriented sheets in the middle panel





- In order to be eligible for awards:
 - Must have all data: submitted through March
 2020 by April 27
 - 2. Must have IPLARC Sustainability Plan submitted

QUALITY IMPROVEMENT EXCELLENCE AWARDS

ILPQC INCREASING POSTPARTUM ACCESS TO CARE

IPAC IPAC IPAC QI CHAMPION QI RECOGNITION QI LEADER ✓ All Data Submitted*
✓ All Data Submitted* ✓ All Data Submitted* + ✓ LIVE or Piloting IPAC** ✓ LIVE or Piloting IPAC** Sustainability Plan Submitted + ✓ Sustainability Plan ✓ Sustainability Plan Submitted Submitted ✓ Green on 7 Key Opportunities**

IPAC Sustainability Plan

- Complete the sustainability plan and submit to Autumn Perrault
- Please reach out to Autumn or ILPQC with any questions

ILPQC Improving Postpartum Access to Care Initiative: Sustainability Plan

Compliance Monitoring

Percent of patients with early postpartum visit scheduled before discharge Percent of patients who received standardized postpartum education prior to discharge:
dow will measures be collected?
Will you continue to track IPAC data using the ILPQC Data System?
eam member(s) in charge of reporting in REDCap:
How often will your QI team meet to review hospital data reports via REDCap and develop and implement PDSA cycles if compliance benchmarks on measures are not achieved?: Weekly Monthly Quarterly Other
New Hire Education for all new hires
What education tool(s) will you use for new hires?
ILPQC Grand Rounds Slide Set ILPQC IPAC Toolkit Binder ILPQC OB Provider Packet
ILPQC Checklist for Maternal Health Safety Check Other:
a) maternal safety risks in the postpartum period/healthy pregnancy spacing b) benefits of early postpartum care/maternal health safety check c) protocol for facilitating scheduling early postpartum visit prior to discharge d) documentation and billing for early postpartum visit e) components of early postpartum visits/maternal health safety check
low will you check-in with outpatient staff to ensure IPAC education is included in outpatient new hire education?
Ongoing Education for all providers and nurses
What education tool(s) will you use for ongoing education for providers and nurses?
Protocols Grand Rounds ACOG Committee opinion #736 ILPQC Checklist for Maternal Health Safety Check
Other:
How will you incorporate IPAC education into ongoing provider/staff education including: a) maternal safety risks in the postpartum period/healthy pregnancy spacing b) benefits of early postpartum care/maternal health safety check c) protocol for facilitating scheduling early postpartum visit prior to discharge d) documentation and billing for early postpartum visit
e) components of early postpartum visits/maternal health safety check
How will you work with outpatient staff to ensure ongoing education is provided re: IPAC?
Jursing Champion(s): Provider Champion(s): Drafted Date: Quarterly Review Dates: Hospital Name:



Improving Postpartum Access to Care (IPAC)

ROUND ROBIN

Round Robin- Each team to share:

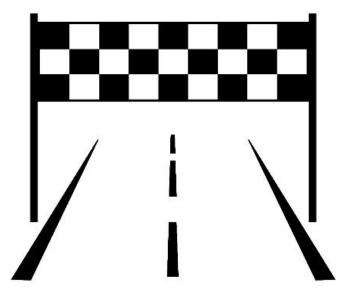
- What progress have you made since our last check in?
- What barriers (if any) have you encountered with payers and staff?
- What strategies have you or will you implement to overcome those barriers?

- 1. AMITA Alexius Brothers Women's & Children's Hospital *Hoffman Estates*
- AMITA Alexian Brothers Hospital Elk Grove Village
- 3. AMITA Resurrection Medical Center Chicago
- 4. Loyola University Medical Center Maywood
- 5. FHN Memorial Hospital Rockford
- 6. Franciscan Health Olympia Fields Olympia Fields
- 7. Touchette Regional Hospital *East St. Louis*
- 8. SSM St. Mary's Centralia
- 9. St. Joseph Hospital *Chicago*
- 10. Morris Hospital & Healthcare Centers *Morris*
- 11. St. Margaret's Health- Spring Valley
- 12. UI Health Chicago THIS MONRH"S TEAM TALK *
- 13. Illinois Valley Community Hospital-Peru
- 14. Memorial Medical Center- Springfield
- 15. KSB Hospital- Dixon, IL
- 16. AMITA Adventist GlenOaks Hospital, *Glendale Heights, IL*

Round Robin-Going Live

Please share your thoughts:

- 1. What are you focusing on to Go-LIVE by May 2020?
- 2. If you are already LIVE, what are you focusing on for sustainability?









Improving Postpartum Access to Care (IPAC)

IPAC- UPDATES AND DATA REVIEW

ILPQC Improving Postpartum Access to Care (IPAC) Initiative



Aim: Within 11 months of initiative start, ≥80% of participating hospitals will implement universal early postpartum visits (within 2 weeks) and be able to facilitate scheduling prior to hospital discharge

To <u>optimize</u> the health of women by increasing access to early postpartum care within the first two weeks postpartum to facilitate follow-up as <u>an ongoing process</u>, rather than a single 6-week encounter and provide an opportunity for a maternal health safety check and link women to appropriate services.

Key Goals:

- Increase % of women with an early postpartum visit scheduled with an OB provider within the first two weeks after delivery
- Increase % of women receiving focused postpartum education prior to discharge after delivery
- Increase % of providers / staff receiving education on optimizing early postpartum care
- Achieve GO LIVE goal to provide IPAC for ≥80% participating hospitals by May 2020



Aims & Measures

Overall Initiative Aim

Within 11 months of initiative start, ≥80% of participating hospitals will implement universal early postpartum visits (within 2 weeks) and be able to facilitate scheduling prior to hospital discharge

Structure Measures

IPAC protocol/process flow in place for facilitating scheduling of early postpartum visits with affiliated outpatient care sites and OB providers prior to discharge

Communicate recommendation/strategy for early postpartum visit and obtain buy-in with OB providers/ outpatient care sites (ie, share ILPQC OB provider/outpatient care site packet)

Implement standard postpartum education prior to discharge after delivery regarding:

- a) benefits of early postpartum care
- b) postpartum early warning signs and how to seek care
- c) benefits of pregnancy spacing and options for (outpatient) family planning

Process Measures

Educate all providers and staff on optimizing early postpartum care including:

- a) maternal safety risks in the postpartum period
- b) benefits of early postpartum care/maternal health safety check
- c) protocol for facilitating scheduling early postpartum visit prior to discharge
- d) documentation and billing for early postpartum visit
- e) components of early postpartum visits/maternal health safety check

Outcome Measure

Increase % of women with documentation of an early postpartum visit/maternal health safety check encounter scheduled within the first 2 weeks of delivery

Increase % of patients who receive standardized pp patient education prior to discharge



Don't forget to submit your team's monthly data!



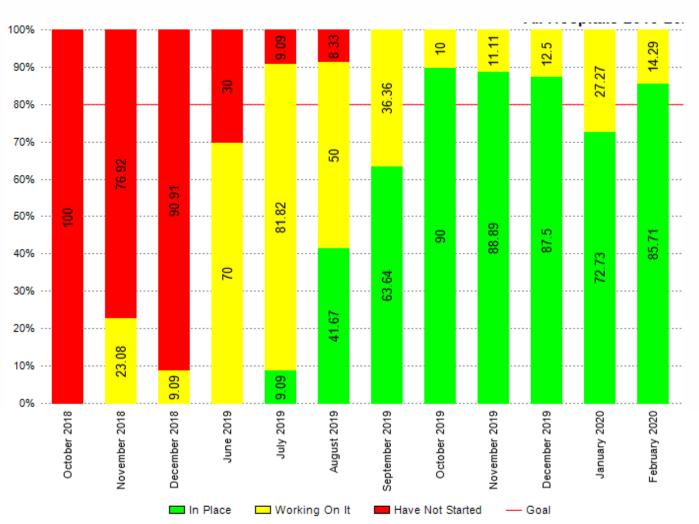
Month	Number of Teams Reporting
Baseline – October 2018	10
Baseline – November 2018	10
Baseline – December 2018	10
June 2019	10
July 2019	11
August 2019	12
September 2019	10
October 2019	9
November 2019	8
December 2019	8
January 2020	6



IPAC Strategy and Buy-in



Percent of Hospitals that have communicated recommendations/strategy for early postpartum visits to obtain buy-in, Baseline + June 2019-February 2020

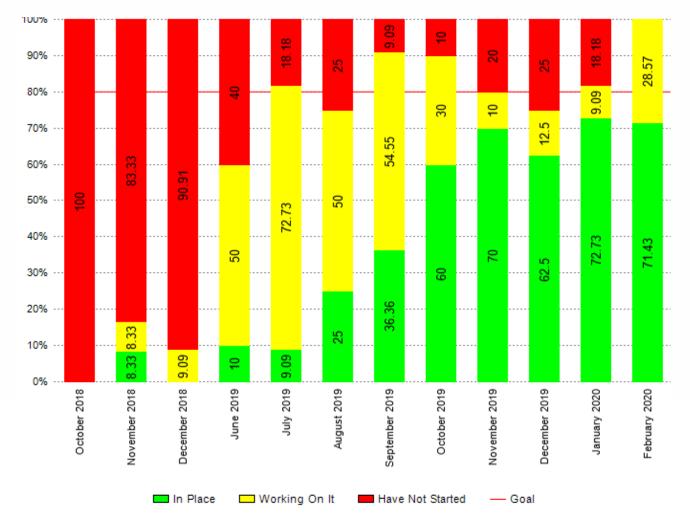




System in Place to Facilitate Early PP Visit Scheduling



Percent of Hospitals that have system in place to facilitate scheduling early postpartum visits, Baseline + June 2019-February 2020

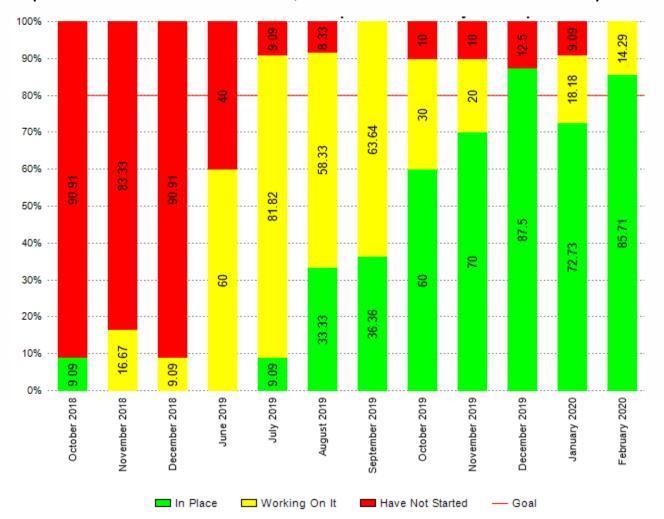




IPAC Provider/Nurse Education



Percent of Hospitals that have system in place to educate inpatient providers & nurses on IPAC, Baseline + June 2019-February 2020

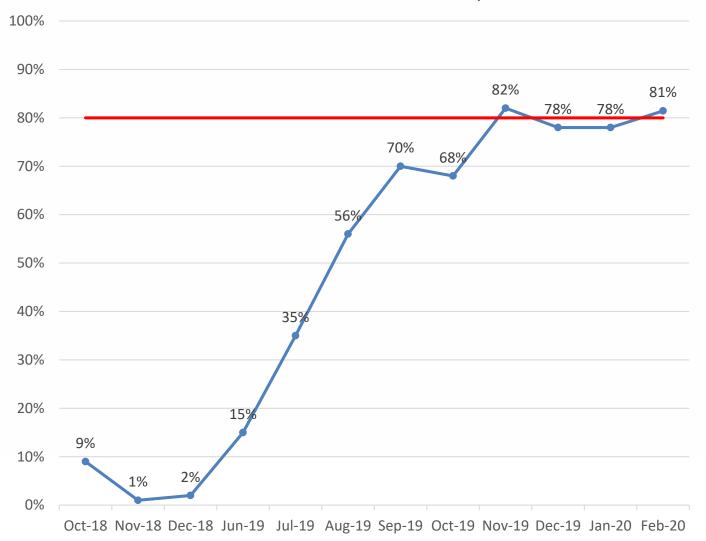




Percent of Provider Education IL



Percent of Providers Educated on Optimizing Early Postpartum
Care, Baseline + June 2019-February 2020

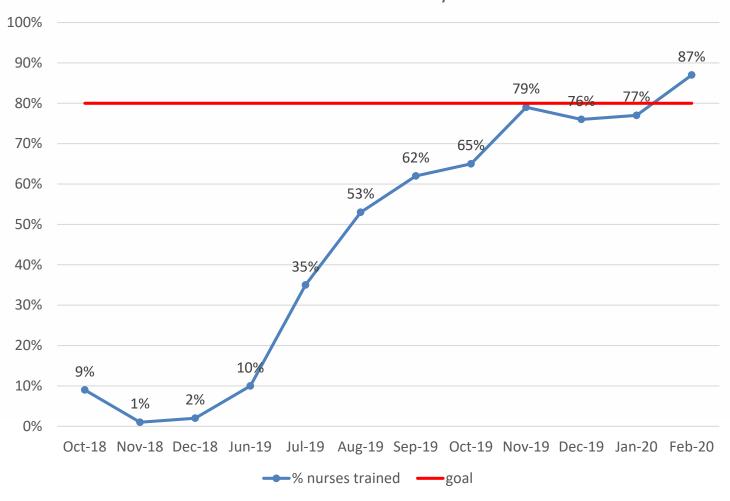




Percent of Nurse Education



Percent of Nurses Educated on Optimizing Early Postpartum Care,
Baseline + June February 2020

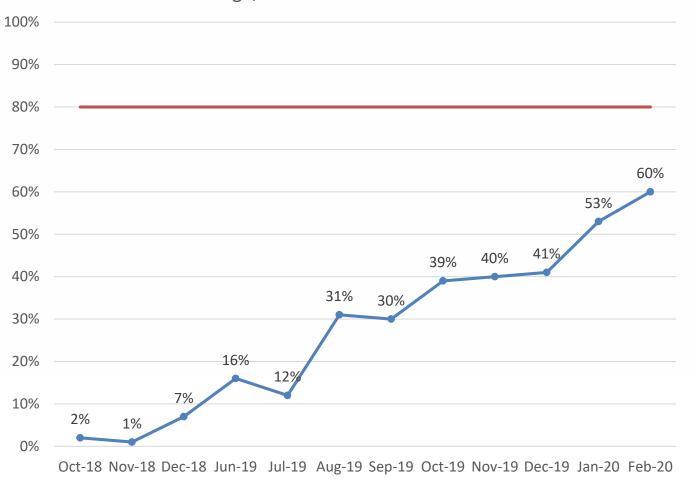




Percent of Patients with Early Postpartum Visit Scheduled Percent of Patients with Early



Percent of Patients with Early Postpartum Visits Scheduled Prior to Discharge, Baseline + June 2019-December 2019

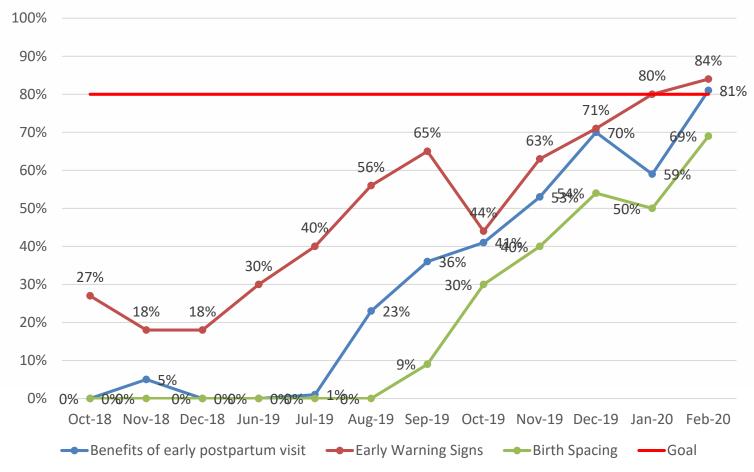




Percent of Patients with Standardized Patient Education



Percent of Patients who received standardized postpartum education prior to discharge, Baseline + June February 2020



IPAC GO LIVE Status



Team	Date	Team	Date
AMITA St. Alexius	LIVE	Touchette	
AMITA Alexian Brothers	LIVE *	SSM St. Mary's Centralia	LIVE
AMITA Resurrection	LIVE	Morris Hospital	LIVE
AMITA St. Joseph	LIVE	St. Margaret	May 2020
AMITA Adventist	LIVE	UI Health	LIVE
Loyola University Medical Center	LIVE	Memorial Medical Center	
Franciscan Health	LIVE	KSB Hospital	
FHN Memorial		Memorial Carbondale	LIVE
Illinois Valley	LIVE	* Sustainability plan	submitted



Improving Postpartum Access to Care (IPAC)

IPAC RESOURCES

IPAC Key Driver Diagram

AIM

Within 11 months of initiative start, ≥80% of participating hospitals will implement universal early postpartum visits (within 2 weeks) and be able to facilitate scheduling prior to hospital discharge

Key Drivers

Utilize provider outpatient packet to engage OB providers and outpatient care sites to help plan for early pp visit scheduling, obtain buy-in from providers, and share options for billing and coding.

Implement process flow to facilitate universal scheduling of early pp visits prior to delivery discharge

Implement provider and nurse education on risks of the postpartum period, benefits of early pp visit, and key components of maternal health safety check

Standardize system to provide patient education prior to hospital discharge on the benefits of early pp visit, early pp warning signs, and benefits of healthy pregnancy spacing and options for (outpatient) family planning

Strategies

Obtain buy-in from OB providers and outpatient care sites on national recommendations and benefits for an early pp visit within 2 weeks.

Provide billing and coding information to OB providers and outpatient care sites for the early pp visit within 2 weeks.

Create a hospital specific process flow to help facilitate scheduling of an early pp visit within 2 weeks prior to discharge

Revise policies and procedures to ensure scheduling for an early pp visit within 2 weeks

Develop strategy to educate inpatient and outpatient providers and staff using IPAC slide set, OB Provider Packet, and/or didactic education

Plan in place for ongoing and new hire education

Patient education materials selected: benefits of early pp visit/ components of maternal health safety check, early pp warning signs and how to seek care (AWHONN), benefits of healthy pregnancy spacing/(outpatient) family planning options

Implement system to provide and review IPAC patient education prior to hospital discharge





IPAC:



Making Change Happen

Key QI Strategies

<u>Utilize provider outpatient packet</u> to engage OB providers and outpatient care sites to help plan for early pp visit scheduling, obtain buy-in from providers, and share options for billing and coding.

<u>Implement process flow to facilitate universal scheduling and patient education</u>, prior to hospital discharge, of early pp visits / maternal health safety check within 2 wk

<u>Implement provider and nurse education</u> on risks of the postpartum period, benefits of early pp visit, and key components of maternal health safety check

Standardize system to provide patient education prior to hospital discharge

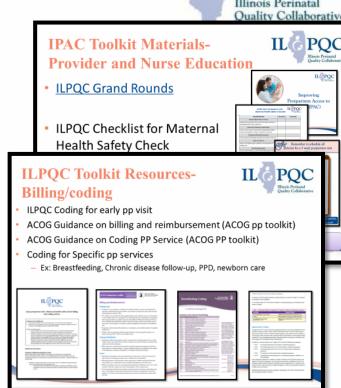
on the benefits of early pp visit, early pp warning signs and how to seek care (ie AWHONN resource), and benefits of healthy pregnancy spacing and options for (outpatient) family planning

ILPQC Resources-



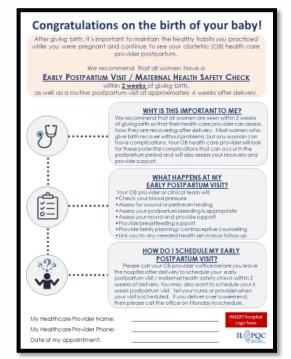
ILPQC is here to help!

- We have developed resources for your team available in our online toolkit
- Need additional materials or help with buy-in or billing?
 - Reach out to Autumn for assistance aperrault@northshore.org



IPAC: Patient Education Resources











Healthy Pregnancy Spacing Information



Do you have these 3 resources in place?

Healthy Pregnancy Spacing Resources IL PQC Illinois Perinatal Quality Collaborative

- If you have created a Healthy Pregnancy
 Spacing Resource please share it with ILPQC and let us know if you are willing to share with other teams.
- We will share resources to provide additional Healthy Pregnancy Spacing education patient hand out options.



Improving Postpartum Access to Care (IPAC)

TEAM TALK- UI HEALTH

#Ul Health | •••

IPAC

About Us

- □ 465-bed hospital and 21 specialty care clinics care for more than 139,000 patients each year.
- ☐ Two family medicine centers and 11 federally qualified Mile Square Health Centers deliver primary care services to families in neighborhoods throughout Chicago.
- ☐ The only academic medical center in Illinois with research faculty across seven health science colleges: Applied Health Sciences, Dentistry, Medicine, Nursing, Pharmacy, Public Health, and Social Work, with regional campuses throughout the state.



Team IPAC





Michelle Cherry DNP, RN

Director Patient Care Services

Mother Baby & Lactation Services



Emily Hall

MD

Associate Program Director, Family Medicine Residency Director, Family Centered Maternity Care



Shannon Hastings BSN, RN

Staff Nurse I Mother Baby



Olga Marrero
DNP, APN, RNBC, IBCLC
Staff Nurse II OB Emergency
Room & High Risk OB APSD

Kathleen Harmon APRN, CNM

Midwifery Coordinator



Gloria Elam, MD

Medical Director, Labor & Delivery/Mother-Baby

Where We Are

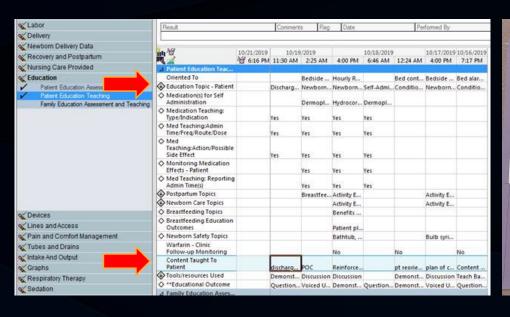
- ❖ UI Health went live with IPAC in October 2019
- > A multidisciplinary team was formed that included leaders from nursing, midwifery, obstetrics, and family medicine to identify barriers to the initiative and were provided IPAC education.
- Providers worked with outpatient clinic to expand availability for two-week appointments
- > Team selected standardized, comprehensive discharge education that added:
 - Maternal early warning signs
 - Birth spacing
 - Contraception options
- Patient discharge education added to purple discharge folder
- Staff education initiated and completed:
- Daily huddles and staff meetings
 - IPAC Education Pamphlet
 - > IPAC Information Posttest via Qualtrics
 - Provider Education initiated and completed via service line meetings for
 - Obstetrics
 - Family Medicine
 - Midwifery

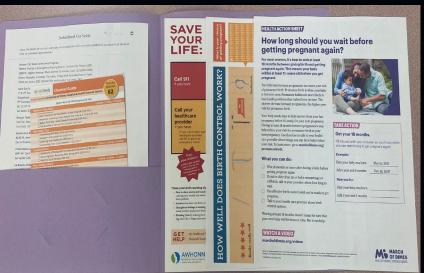


Our Tools

EMR

Discharge Folder

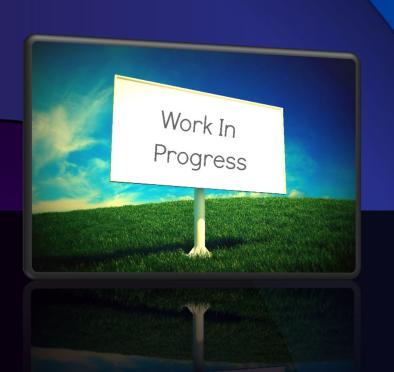




Our Roadblocks



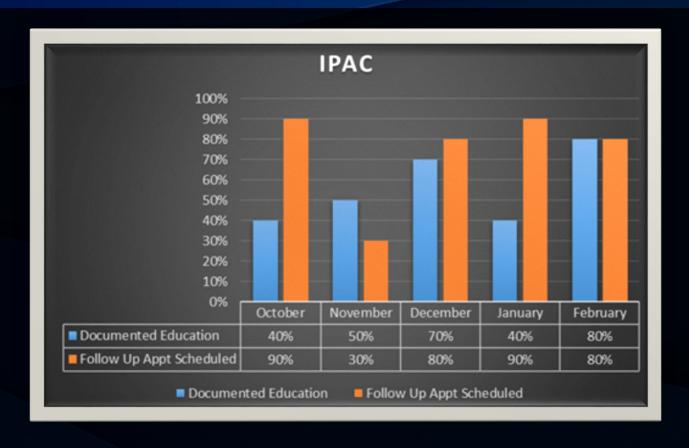
- Limited provider availability of slots for 2week follow up appointments. Initially, Midwives were the sole provider group seeing patients in this immediate post partum phase
- Lack of training and scheduling access for clerical staff who schedule appointments
- Strategies to combat barriers included:
 - Obstetric patients to utilize midwifery 2week appointment slots as needed
 - Formal training for clerical staff began to expand staff ability to make appointments during all shifts on all days.
 - Additional midwife clinic day added specifically for 2 week follow up appointments.
 - 3 new OB's currently hired and will be starting in July



> Future goals include:

- Reinforce IPAC initiatives , incorporate expectation for all new team members
- Continue to work with providers and scheduling staff to enhance two-week appointment availability.
- Appointment to be scheduled on patient delivery day versus day of discharge
- Reinforce the importance of documentation and engage staff in the audit process.
- Retrain clerical staff to schedule appointments within EPIC after go live.

Our Success





Improving Postpartum Access to Care (IPAC)

NEXT STEPS



IPAC Team Talk Schedule

Month	Team 1	Team 2
March 16	UI Health	
April	SSM Health St Mary's	AMITA Adventist GlenOaks Hospital
May	Face-to-Face	



IPAC Teams 11am-12pm



THIRD MONDAY OF THE MONTH through May 2020

Date	Topic		
February 17	Crossing the Finish Line Round Robin		
March 16	Crossing the Finish Line Round Robin		
April 20	COVID-19 & Moving towards Sustainability		
May 20	Face-to-Face		
July 20	IPAC Sustainability Call		
September 21	IPAC Sustainability Call		
December 21	Final IPAC Sustainability Call		

To Do List



- Submit <u>IPAC data</u> for all months- Feb
- Ask providers/staff for 2 week Maternal Health Safety Check Patient Success Stories to be tracked and shared with hospital administration and other providers (issues identified, linkage to care success, patient satisfaction with early visit etc)
- □ Collect and track you IPAC Success Stories to share with clinical staff, hospital administration, & ILPQC
- Add the OB Face-to-Face Meeting to your calendars



Promoting Vaginal Birth





SAFE REDUCTION OF PRIMARY CESAREAN BIRTHS: SUPPORTING INTENDED VAGINAL BIRTHS



READINESS

Every Patient, Provider and Facility

- Build a provider and maternity unit culture that values, promotes, and supports spontaneous onset and progress of labor and vaginal birth and understands the risks for current and future pregnancies of cesarean birth without medical indication.
- Optimize patient and family engagement in education, informed consent, and shared decision making about normal healthy labor and birth throughout the maternity care cycle.
- Adopt provider education and training techniques that develop knowledge and skills on approaches which maximize the likelihood of vaginal birth, including assessment of labor, methods to promote labor progress, labor support, pain management (both pharmacologic and non-pharmacologic), and shared decision making.



RECOGNITION AND PREVENTION

Every patient

- Implement standardized admission criteria, triage management, education, and support for women presenting in spontaneous labor.
- Offer standardized techniques of pain management and comfort measures that promote labor progress and prevent dysfunctional labor.
- Use standardized methods in the assessment of the fetal heart rate status, including interpretation, documentation using NICHD terminology, and encourage methods that promote freedom of movement.
- Adopt protocols for timely identification of specific problems, such as herpes and breech presentation, for patients who can benefit from proactive intervention before labor to reduce the risk for cesarean birth.

PATIENT SAFETY BUNDLE

Safe Reduction of Primary Cesarean Birt Wave 1 Starting
Feb 2020
Initiative Launch
May 2020



Toolkit to Support Vaginal Birth and Reduce Primary Cesareans



Partnering to Improve Health Care Quality for Mothers and Babies

PVB Timeline



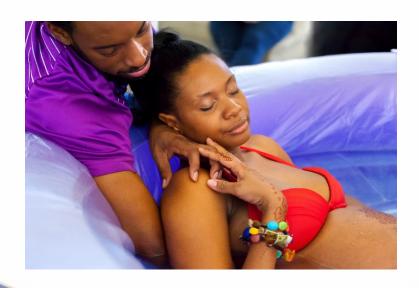
Feb 2020	Mar	Apr	May	July	Sept
Feb 7: Wave	Mar 9: Wave	Apr 13:	May 4: PVB	Jul 27:	Data
1 Rosters	1 Call	Wave 1 Call	Launch Call	Statewide	Collection
Due				Initiative	Begins
	Statewide	Statewide	May 20 : OB	Webinars	
Feb 10:	recruitment	Recruitment	Face-to-Face	begin, every	
Wave 1	opens	continues	Meeting,	other month	
Launch Call			Springfield,	to start	
			IL		

Start building your PVB QI Team Roster today!



Required

- Team lead
- OB lead
- Nurse lead



Suggested

- Anesthesia rep
- Outpatient rep
- QI Professional

Roster form will be available soon!

- Patient/family member
- Doula/midwife rep
- Administrative leader champion
- Other team member

Contact



- Email <u>info@ilpqc.org</u>
- Visit us at <u>www.ilpqc.org</u>









JB & MK PRITZKER

Family Foundation