**Our Respectful Care Commitments for Every Patient**

1. **Treating you with dignity and respect** throughout your hospital stay.
2. **Introducing ourselves and our role** on your care team to you and your support persons upon entering the room.
3. **Learning your goals for delivery and postpartum:** What is important to you for labor and birth? What are your concerns regarding your birth experience? How can we best support you?
4. **Working to understand you,** your background, your home life, and your health history so we can make sure you receive the care you need during your birth and recovery.
5. **Communicating effectively** across your health care team to ensure the best care for you.
6. **Partnering with you for all decisions** so that you can make choices that are right for you.
7. **Practicing “active listening”**—to ensure that you, and your support persons are heard.
8. **Valuing personal boundaries and respecting your dignity and modesty at all times**, including asking your permission before entering a room or touching you.
9. **Recognizing your prior experiences with healthcare may affect how you feel during your birth**, we will strive at all times to provide safe, equitable and respectful care.
10. **Making sure you are discharged after delivery with an understanding of postpartum warning signs**, where to call with concerns, and with postpartum follow-up care visits arranged.
11. **Ensuring you are discharged with the skills, support and resources** to care for yourself and your baby.
12. **Protecting your privacy** and keeping your medical information confidential.
13. **Being ready to hear any concerns** or ways that we can improve your care.

*As a provider, nurse, or staff member caring for pregnant and postpartum patients on this unit, I have reviewed and commit to these respectful care practices with every patient.*

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 Signature Date