

# 30-60-90 DAY PLAN TO ENGAGE A PATIENT PARTNER

30  
DAY

**Overall Goal: Identify a patient partner**

## TASKS TO ACHIEVE GOAL:

1. Host a Respectful Care Breakfast: identify interested postpartum patients
2. Mask care providers (Doulas, Midwives, OB providers, social workers, lactation) for suggestions of delivered patients
3. Ask the NICU team for suggestions of former NICU parents who might want to participate in improving care

## RESPONSIBLE PARTY:

BE QI team  
BE QI team / follow up with care providers  
BE QI team / follow up with NICU team

60  
DAY

**Overall Goal: Onboard patient partner**

## TASKS TO ACHIEVE GOAL:

1. Review hospital onboarding requirements (if any for patient partners)
2. Connect patient partner with ILPQC
3. Have patient partner complete Momma's Voices PFP Training

## RESPONSIBLE PARTY:

BE QI team  
BE QI team lead  
ILPQC sends code

90  
DAY

**Overall Goal: Engage patient partner in QI projects**

## TASKS TO ACHIEVE GOAL:

1. Review current patient-facing education
2. Collaborate with patient partner to create new materials
3. Engage patient partner in planning future Respectful Care Breakfasts
4. Engage patient partner in improving % PREM surveys completed and responding to results

## RESPONSIBLE PARTY:

BE QI team  
BE QI team  
Patient Partner  
Patient Partner