A Celebration of Respectful Care



Steps to Planning your Respectful Care Breakfast

- 1. Set the Date.
- 2. Invite patients, community partners, doctors, nurses, & staff.
- 3. Order coffee & breakfast treats.
- 4. Host a Panel Discussion.
- 5. Celebrate Together!

Invite Patients, Community Partners, and Clinical Staff

Patients

Invite NICU moms, engage outpatient clinics, post a flyer, or engage PP support groups.

Community Partners

Connect with Doulas, CHWs, local health department, WIC office.

Clinical Staff

Providers, nurses, staff, and social workers.

Host a Panel Discussion

- Invite 3-4 patients/community partners to share their perspectives, experiences, and recommendations to promote Respectful Care.
- Identify a Panel Moderator to lead discussion.

Sample Panel Discussion Questions

- What does respectful care mean to each participant on the panel? Any examples to share where they have experienced Respectful Care in a clinical setting.
- How can clinical team members best take action on the Respectful Care Practices? How do we make sure patients feel listened to? How do we best practice shared decision making?

Sample Agenda

20 min: Coffee/breakfast and mingling
10 min: Welcome/Intro to BE initiative and share 13 Respectful Care Practices
30 min: Patient and Community Panel
Discussion: How do we optimize Respectful Care?

Celebrate Together!

Celebrate respectful care and patient voices with clinical team members, patients, and community partners and enjoy breakfast and discussion together!

Respectful Care Breakfast Feedback Survey for Participants

Please ask all participants to complete <u>this brief survey</u> at the end of the event! We will share anonymous results back with you.



Respectful Care Breakfasts are a great opportunity to identify Patient/Community Partners for ongoing engagement with your QI team!