NM Lake Forest Hospital is a Level II + Perinatal Designation facility. Our Maternity unit has a well-defined code response for emergent OB cases which consistently results in decision-to-incision time ≤ 30 minutes. However, team response in urgent situations is highly variable resulting in only 5% of urgent cases meeting decision-to-incision time ≤ 30 minutes. The project goal was to increase the percent of urgent cases with decision-to-incision time ≤ 30 minutes to 80%.

Adopting standard language and establishing a defined team response to urgent cases has resulted in an increase of the percent of urgent cases with decision-to-incision time ≤ 30 minutes from 5% in FY20 (Sept 19 to Aug 20) to 26% in FY21 (Aug 20 to Dec 20). Since go-live of OB Urgent 30 on June 14th, we are at 50% of cases < 30 minutes. We will continue to look for opportunities to improve performance in our quest to achieve a rate of 80% meeting the 30 minute response time.

Process measures are in place. The initial report seemed to not be pulling in the correct information but further investigation revealed a lapse in documentation for the incision time. We are in the process of evaluating the data to identify any barriers and opportunities.

Baseline
Sept 2019 to Aug 2020

Conclusions
Adopting standard language and establishing a defined team response to urgent cases has resulted in an increase of the percent of urgent cases with decision-to-incision time ≤ 30 minutes from 5% in FY20 (Sept 19 to Aug 20) to 26% in FY21 (Aug 20 to Dec 20). Since go-live of OB Urgent 30 on June 14th, we are at 50% of cases ≤ 30 minutes. We will continue to look for opportunities to improve performance in our quest to achieve a rate of 80% meeting the 30 minute response time.

Acknowledgements/Hospital Team
Thank you to the nurses, physicians, nursing leadership on the maternity unit, the QI and analytics team, and hospital leadership for supporting this initiative to change practice at Lake Forest Hospital.